Guide
Becoming an Entrepreneur in Finland 2018

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Welcome to the path to entrepreneurship

You have taken a decisive step on your route to entrepreneurship – congratulations! Entrepreneurship is a meaningful way of working and earning money and for many people, it’s a way of life that would be difficult to abandon. You are not alone, as more and more Finns become entrepreneurs to earn their living.

People are attracted to entrepreneurship because of the freedom. As an entrepreneur, you can make decisions about your life yourself, utilise your competencies and rule your own life. Entrepreneurship requires faith in your business idea and often also hard work. This guide has been created by the Finnish Enterprise Agencies to offer you a good start on your path to entrepreneurship.

Could I become an entrepreneur?

You need to consider entrepreneurship from many angles. Carefully developing your ideas is a useful way to prepare yourself for what is to come. The start of a business always involves a fundamental change in life. It has an effect on the future, the way your own life takes shape, family relations and friendships, your values, living standard and your way of life.

The freedom of an entrepreneur brings along the increased responsibility for success. It often means that you have to work a lot, be flexible and sacrifice some of your free time, holidays and hobbies. However, success as an entrepreneur is very rewarding.

It is safe to start with the help of the Finnish Enterprise Agencies

Your nearest Enterprise Agency will provide assistance for developing your business idea. The business advisors and a local network of experts help you to evaluate the functionality of your business idea. You will get guidance and a partner to discuss. The operations are based on assistance by business experts and voluntary work. The service is personal, free of charge and strictly confidential. Most experts are entrepreneurs themselves.

The Enterprise Agency helps you to create a sound business. You will get a good start as an entrepreneur and avoid many of the most common teething problems. Whether your business is big or small, you need associates, networks and customers. We offer you an advice service that allows you to get in contact with a variety of experts in different fields. The aim of the Enterprise Agencies is to help businesses at their early stages towards a profitable growth.

Our establishment guide is a hefty package of the latest information about establishing a company and working as an entrepreneur. The guide has been developed in cooperation with the network of Finnish Enterprise Agencies and its member companies/corporations. We hope that many people who are considering the establishment of a business of their own find this guide.

Jari Jokilampi
Managing Director
Finnish Enterprise Agencies

Visit our website at www.uusyrityskeskus.fi
Friends established a customer-friendly work equipment shop

**Teemu Takku** and **Simo Sutinen** established Duunivaruste Oy, a store that sells working clothes and other work equipment, in 2014. When working in sales and expert positions, the duo had noticed that there was a niche in the market for a work equipment shop that focuses on its customers.

PHOTOS BY **Tiina Haring**  TEXT BY **Minna Yläkangas**

**Faith in their business idea encouraged them to try**

It is not easy to sell working clothes and work equipment in a profitable manner in a country as small as Finland, but Takku and Sutinen succeeded in offering the market added value. They built a service that you can use to manage your work equipment purchases and the employee-specific costs down to a T. You can conveniently order clothes and other equipment from the company’s order service or online store. The company also has a store of 500 sqm in Kuopio.

The business idea came into being when the pair noticed a clear need, which made becoming an entrepreneur easier. They thought that they could carve a place for themselves in the work equipment market by having a customer-centred approach.

"Becoming an entrepreneur after having been a regular employee with a steady monthly pay check is always tough to a certain extent. But we arrived at the decision surprisingly painlessly. After all, we had a clear vision of what we wanted to achieve," Sutinen says.

**Funding advice from the Enterprise Agency**

The entrepreneurs used business advisory services at the Kuopio Region Enterprise Agency, which are available free of charge, when establishing the business. Business advisor Pekka Turunen provided advice in particular on how to arrange funding for the starting company.

The experienced business advisor was convinced by the active entrepreneurs.

"The success of Duunivaruste is based on hard work and the right attitude. They went out to other companies to visit a large number of customers," Turunen says.

The business was more successful than expected from the very beginning: net sales in 2016 were more than €1.4 million. Duunivaruste won the New Entrepreneur 2017 competition, thanks to its strong, profitable growth and unique concept.

"From the very beginning, the entrepreneurs at Duunivaruste have implemented a highly versatile service concept based on the needs of their customers. That is rare for such
a new company,” says Jari Jokilampi, Managing Director of Finnish Enterprise Agencies.

**Careful background work is the key to everything**
The entrepreneurs themselves have noticed that success requires both planning and courage.
"You should plan what you are going to do with care, but avoid over-planning.

The most important thing is that you get to interact with actual customers as soon as possible. You must be able to make decisions daily, even if you don’t know whether they are the right or wrong ones,” Sutinen says.

Sutinen and Takku also point out that at the end of the day everything is based on your business idea, and you cannot overemphasise its significance. You must test your business idea, and that’s something you can’t do on paper.

"You should start testing your business idea as soon as possible with pilot projects on the actual market, for example. Ultimately, the market will decide which ideas work and which do not,” Sutinen emphasises.

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**NEW ENTREPRENEUR OF THE YEAR COMPETITION**

The New Entrepreneur of the Year in Finland is selected from among entrepreneurs whose companies have been in business for two to five years and were established with the help of the Finnish Enterprise Agencies.

Each local Enterprise Agency selects from their area the New Entrepreneur of the Year and submits their name to the nationwide competition. An entrepreneur whose business has been launched in a controlled and systematic manner and whose company is deemed to have a good opportunity to become profitable will be named as the New Entrepreneur of the Year.

The New Entrepreneur of the Year in Finland is selected by the Finnish Enterprise Agencies, the National Board of Patents and Registration of Finland and Varma.

In addition to the award for the New Entrepreneur of the Year, honourable mentions for other successful entrepreneurs are given each year. The jury offers grants to the winner and the persons who were given honourable mentions.

The New Entrepreneur of the Year in Finland is published and awarded at the Summer Day of the Finnish Enterprise Agencies in early June.

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"Ultimately, the market will decide which ideas work and which do not.”

Support from other entrepreneurs has been a surprise
The two friends have now been entrepreneurs for a couple of years. They have been inspired by the freedom and responsibility of being entrepreneurs, and they have learned to manage themselves and their employees.

When there are two entrepreneurs in a company, mutual respect and trust are of utmost importance.

"A clear division of labour is decisive in making it work. And once you have agreed on who will do what, you must allow the other person to do their work in peace,” Takku explains.

The most surprising thing about entrepreneurship has been the support and communality offered by other entrepreneurs the pair knows. People around them have offered a lot of tips for their business activity.

"Naturally, we were expecting some support from other entrepreneurs, but it’s always nice when people genuinely want to help each other out,” Takku says.
CONTENTS

SHOULD I BECOME AN ENTREPRENEUR?

• What is entrepreneurship? .......... 8
• So could you become an entrepreneur? .......... 9
• Where to get the business idea? ............... 10
• The various forms of entrepreneurship .......... 12
• Turning an enterprise idea into a business idea .......... 14

BEFORE ESTABLISHING A COMPANY

• Business plan ......................... 16
• SWOT analysis .......................... 21
• Risk management ....................... 21
• Start-up grants and adjusted unemployment benefit .......... 22
• Funding for a new business start-up ............... 24
• Marketing, sales and advertising .................... 28
• Pricing ................................ 32
• Licensed industries ....................... 34
• Permits and registrations of foreigners .......... 39

ESTABLISHING A COMPANY

• Stages of establishing a company ............... 42
• Forms of enterprise ....................... 44
• Registering a company ..................... 54
• Agreements for a new company ............... 57
• Knowledge adds security – protection brings a competitive advantage .......... 59

STARTING THE BUSINESS OPERATIONS

• Starting the business operations .................. 62
• Insurance ................................ 63
• Entrepreneur’s unemployment benefit ............... 64
• To-do list for a new entrepreneur .................. 68
• Important links .......................... 72

RUNNING A COMPANY

• Invoicing and debt collection ... 74
• Bookkeeping and financial statements for the company .... 76
• Income taxation .......................... 79
• Value added tax (VAT) ..................... 82
• Becoming an employer ..................... 85
• Environmental responsibility of the business .......... 91
• Business culture in Finland ............... 92
• Business dictionary ....................... 93
• Enterprise Agencies in Finland at your service .......... 98
• Notes ...................................... 99

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Before becoming an entrepreneur, you should consider the different options and think about whether you are suited for the job. The Finnish Enterprise Agencies can offer you expert assistance and someone to talk to when thinking about your readiness to establish a company and become an entrepreneur.

Etelä-Savon Hirsirakenne Oy (Joro-Huvilat)

- Topi Purhonen worked for his father’s company, which manufactures log buildings, for a couple of years and saw a clear opportunity for growth and renewal.
  A change of generation took place in 2014 when Purhonen bought the business, machinery and equipment. He received assistance in starting his own business activity from the Central Savonia Enterprise Agency (Wäläkky).

Read Topis entrepreneurship story on our website at www.uusyrityskeskus.fi.

“New entrepreneurs should accept any help they can get, as well as utilise the know-how and vision of third parties.”

Topi Purhonen
What is entrepreneurship?

More and more entrepreneurs are needed, because entrepreneurship is the lifeline and moving force of society. A huge change has taken place in the general attitude towards entrepreneurship in the past ten years. Now, one in every five Finnish young people are considering entrepreneurship as one option, compared to one or two per cent at the beginning of the 2000s. The enthusiasm among young people can already be seen in the business world. 17% of all companies established through the Finnish Enterprise Agencies last year were established by people who were less than 25 years of age.

Entrepreneurship is a good career alternative – but not for everyone. Defined in three words only, entrepreneurship is work, work and work but the only reason for starting a business cannot be unemployment. It is not likely that you can find enough people who would become your customers only to employ you. Your business and the products and services it offers must be useful for an adequate number of customers and they must be willing to pay for them.

Before becoming an entrepreneur, consider the following issues:

• What is your situation in life like?
• Are you suited to becoming an entrepreneur in terms of your own character and other personal traits?
• Is your business idea good enough?
• Where can you find customers?

The aim of a business is that it succeeds and makes a profit. Entrepreneurship, or enterprise, is about identifying the risks relating to a business activity and about preparing for them, i.e. the skill to make a business operation profitable.

Entrepreneurship is also about believing in one’s own business idea. Entrepreneurship can be a way of life or a means to provide a livelihood and to employ oneself. Financial motives, i.e., the wish to earn money, are necessary if an entrepreneur wants to support himself/herself and possibly also employ other people. Entrepreneurship means making good use of one’s own professional skills, experience and social skills. A good entrepreneurial idea and a functional business idea based thereon combined with an entrepreneur with knowhow usually lead to success.

WHO IS AN ENTREPRENEUR?
The definition of entrepreneur depends on whom you ask. People working with business law and people working with pensions and unemployment issues have a different definition for an entrepreneur. According to one of the definitions, an entrepreneur is a person who, alone or together with others, practices business in a company that aims to make profit. These activities include a degree of risk-taking.

In the case of unemployment benefits, an entrepreneur is a person who works in a company of which themselves or themselves together with their family own a share that is determined by law. Furthermore, a person who works, but is not in an employment or service relationship with the employer company (such as a freelancer or a person who works through an invoicing community) considered an entrepreneur. Just owning a company or a part thereof does not make anyone an entrepreneur.
So could you become an entrepreneur?

Presently, being an entrepreneur is one of the most popular ways of working. Paid employment is no longer as safe a choice as it used to be, and the difference between paid employment and the risks inherent to entrepreneurship has diminished. Entrepreneurship offers an alternative for traditional employment: you can practice your profession independently without the supervision or authority of any superiors.

Do I have what it takes to be an entrepreneur? This question occupies the minds of many unemployed persons and those about to complete their studies. Also many people employed by others think about starting their own businesses. The key to the success of an enterprise is often the entrepreneur himself/herself and his/her person.

A starting entrepreneur usually has knowhow or professional skills to which (s) he can successfully link the business idea. Besides preparedness, running an enterprise requires entrepreneurial skills. These include business management, financial administration, marketing and the actual service or production. It is not necessary to be able to do everything by yourself as you can buy services from another entrepreneur. Many do so and buy, for example, accounting services from an accounting firm or marketing help from an advertising agency.

Personal qualities and skills lay the foundation for a successful business. Think about your own strengths. Different fields require different qualities and skills. What do you still have to develop?

A person who plans to start a business must be familiar with their chosen industry.

A person planning to set up a business must be familiar with the field where (s) he intends to establish the business. In addition, (s)he must also know the bases for financial management, pricing, budgeting and marketing. It is possible to gain or improve such skills and knowledge with the help of training or experts.

It is worth remembering that becoming an entrepreneur does necessarily mean that you have to work as an entrepreneur forever. You can think of this as one phase of your life and as a part of your whole career.

Do you have what it takes to become an entrepreneur?
• Are you decisive?
• Are you hard-working, creative and bold?
• Are you ready to take a chance?
• Do you have initiative and are you goal-oriented?
• Are you social and outgoing?
• Can you cope with uncertainty?

Factors that motivate entrepreneurship
• You can be your own boss.
• You can decide for yourself what you will do.
• You can influence your own working hours.
• You have the opportunity to earn more than when working for someone else.
• You can fulfil yourself.
• You can employ others.

Challenges of entrepreneurship
• How will you get funding for your company?
• Do you know what kind of requirements legislation imposes on your industry?
• Are you familiar with your sector and its competitive situation?
• Do you have any experience or specialist knowledge of the sector?
• Will you be able to plan your working hours so that you will also have some free time?
Before becoming an entrepreneur, you should consider your own skills as well as the possibilities to exploit them as an independent entrepreneur. Your expertise may be based on your work experience or professional skills, training, personal relations or hobbies, for example. Most successful companies are based on a solid foundation of expertise and competence. You should not establish a company if you do not have enough expertise or competence.

When contemplating the operating idea and the business idea, the most important is to ensure that the personal abilities are compatible with them. A small enterprise should specialize in operations for which the entrepreneur has the best knowledge, skills and financial preconditions.

**OPERATING IDEA**
The operating idea reveals the purpose of the enterprise. What is the task or why does the enterprise exist? The operating idea provides a basic formulation and summary of the intent of the enterprise to both the entrepreneur and the public. A clear operating idea helps the starting entrepreneur to define briefly his/her own business plan and to explain it to outsiders - for example, to financiers.

**ESTABLISHING A NEW ENTERPRISE**
There are many sources of business ideas. First we discussed an idea based on one’s own knowhow and professional skills. It is often the most common and safest way to start entrepreneurship. Another alternative is to buy the idea, either a working enterprise, its business operations or parts thereof. The acquisition of a ready business idea and an operating model, i.e., a franchising enterprise, is a functional way to start as an entrepreneur. These alternatives do not exclude each other. It is possible to succeed as an entrepreneur, with your own business idea or with an acquired one.

**Start with your own business idea**
The own business idea may be based on experience or on an idea or invention of the person contemplating entrepreneurship. Business ideas generating from work or professional experience are most typical in the service branch. For example, a hairdresser starts a barber-hairdresser enterprise and a driver becomes an entrepreneur in the transport sector. It is also possible to find new business ideas through hobbies or versatile contacts.

Finding new market needs and satisfying them requires active following of the corporate environment and the recognition of needs as early as possible. The entrepreneur who first recognizes a new market gap may base his/her business idea on filling this gap. At its best, the business idea based thereon may provide solutions to problems in the market.

**Completely new business idea or invention**
A company may be established to commercialise a completely new business idea, product, service or invention. This is the most challenging way to start a business, and it involves the most risks. Obtaining funding may be very difficult at first.

**Existing business idea**
The most typical way to start a business is to use an existing business idea but implement it in a new and more
There are many enterprises in Finland whose present owners are willing to sell them. Some of them are actively for sale but most of them continue their operations silently looking for a buyer. After you have drafted your own business plan, be active in looking for an interesting target enterprise and go ahead and contact its owner irrespective of whether the enterprise is openly for sale or not. You can find details of companies for sale by using the search service of the Federation of Finnish Enterprises at www.yritysporssi.fi, for example. Investment in such an enterprise may be the first step of your entrepreneurship.

If you intend to start your entrepreneurship by buying an existing enterprise or business, or a part of it, make sure you use experts to help you assess the financial situation of the enterprise and the risks relating to its business. The advisor network of the Finnish Enterprise Agencies includes acquisition experts to assist you. Financial management professionals (accountants, auditors and corporate acquisition consultants) will advise you on whether the business’s operations are profitable and whether its accounting is reliable. Before you sign the contracts and other documents, you should also seek advice from a legal expert.

Generally, buying the business operations alone is a safer option than buying the whole enterprise, because then the old liabilities and debts of the enterprise are not transferred to the new owner.

Making Use of the Business Operations of a Working Enterprise

For a starting entrepreneur, the acquisition of an enterprise does not, in fact, mean continuing the business operations of the enterprise. It is just one way for a new entrepreneur to best implement his/her plans in the business operations or just “business” (s)he wishes to carry out. Although “business” is not a very Finnish word, it best describes the nature of a corporate acquisition from the point of view of the buyer. The term “working business” contains all the elements required in entrepreneurship i.e. products/services, customers, market position and, first and foremost, turnover.

However, the acquisition of a working enterprise naturally includes risks but it offers a new entrepreneur a simple way to start and a possibility to commence business operations immediately as the customers and turnover already exist. If you buy a company, you should keep in mind that you cannot buy the market. Even the new entrepreneur will have to earn their customers.

The options are:
1. to buy the whole of a working enterprise
2. to buy part of an enterprise (one function)
3. to just buy the enterprise’s business operations
4. to buy part of the business operations.

YRITYSNEUVOJA VASTAA

How do you know that you are ready to become an entrepreneur?

A person who plans to start a business should have sufficient professional and entrepreneurship skills, and they should have completed all the background work needed before starting a business. The ultimate decision requires courage to take a step towards something new. It’s great to see how a new entrepreneur enjoys the new situation, even though they might feel a bit like a fish out of water. That’s when you know that they’re ready!

Piia Puotinen, Wäläkky Keski-Savan Uusyrityskeskus ry

Answers by a business advisor
There are many options to be an entrepreneur or work in an entrepreneur-like manner. You can start your entrepreneurship as a self-employed person, a member of a co-operative, a partner entrepreneur, a part-time entrepreneur or a temporary entrepreneur. You need not choose to become an entrepreneur for the rest of your life. Part-time entrepreneurship in connection with studies or hired labour has become clearly more common. Becoming an entrepreneur together with others has also become more common, especially among young people.

ENTREPRENEURSHIP AS A FRANCHISEE

Working as a franchisee allows you to start up a business without having your own business idea. Franchising is a long-term collaborative agreement between two independent enterprises. The franchisor grants to the franchisee (of whom there may be many) the right to use, in return for payment and in accordance with the terms of reference, the business idea that the franchisor has developed and devised, and which it controls.

A franchisor duplicates a concept, i.e., offers it widely for the use of several enterprises. This results in a network of undertakings operating in co-operation and using the same concept, i.e., a so-called franchising chain. Franchising chains operate in very different sectors, for example, in trading and restaurant industries as well as in various enterprise and consumer services. Franchisors are constantly looking for new entrepreneurs. Even at this moment, there are hundreds of openings for entrepreneurs in Finland. Further information is available from website www.ketju.fi and from the Finnish Franchising Association’s website, www.franchising.fi.

Finland uses a self-regulating model of franchising operations that is based on a Code of Ethics published by the Finnish Franchising Association. They determine the good, established practices for franchising. If you are planning to become a franchise entrepreneur, you should keep in mind the fact that all members of the Finnish Franchising Association commit to the franchising Code of Ethics. You should study the code before becoming a franchising entrepreneur.

“LIGHT ENTREPRENEURSHIP”

So called “light entrepreneurship” (in Finnish “kevyttäyrittäjyys”) is a form of employment where a person acquires his/her own work and defines a price thereon. Invoicing and payroll accounting have been outsourced to an invoicing service that retains a service fee when paying wages. The invoicing service handles the self-employed person’s tax withheld in advance and other required payments (such as health insurance and accident insurance contributions).

Self-employed people are included in the scope of the Self-Employed Persons’ Pension Act (YEL). All self-employed people between the ages of 18 and 67 who earn at least €7,656.26 per year (in 2018) must pay the self-employed person’s pension contribution. Furthermore, the entrepreneurship in Finland must last for an uninterrupted period of at least four months.

If an unemployed person is employed for a period of a maximum of two weeks in a principal-contractor relationship, the right to an unemployment allowance is retained. The income from the business will be reconciled with the unemployment allowance.

An unemployed person who starts a business may receive reconciled unemployment allowance for the first four months after the establishment of the company, as the full-time/part-time nature of the work is not assessed during this time. This applies to self-employed persons. The situation regarding full-time/part-time work will be reassessed if the business or business-like activity continues.

The primary basis for assessing whether the work is full-time or part-time is the time used for working rather than the income received. The period of four months starts at the beginning of a period of employment that will last for more than two weeks.

What kind of a business idea is profitable?

A profitable business idea offers a solution for the needs of customers in a market that has room for a company with good service as its competitive edge. The prerequisites for success are created by the entrepreneur: they must understand how important background work is in the planning of a business and must understand the industry.

Ilona Ukkonen, Keski-Suomen Uusyrityskeskus ry
The various forms of entrepreneurship, in particular, like starting businesses of these enterprises may become part - when two businesses merge, the partners together. All these people are responsible for the success of the enterprise. For example, entrepreneurs establish a business to - its development by transferring stakes in the business to them. A start-up grant can be granted to anybody who wishes to expand their part-time entrepreneurship into a full-time occupation.

STARTUP ENTREPRENEURSHIP
Startup companies are usually newly created companies in their early stages in the technology field whose business concept contains something new and different. The operations are financed with risk financing as the company does not yet make profit. The aim is to achieve fast growth and internationalising. Some quickly growing and internationalising startups have been established in Finland.

PARTNERSHIP
Operating as a partner can be a very entrepreneurial activity depending on how the responsibilities and authority are split amongst the partners. For example, in family businesses, the spouse and children may be partners. In small businesses, it may be possible to get key people to commit themselves to the enterprise and its development by transferring stakes in the business to them.

TEAM ENTREPRENEURSHIP
Here, several people who wish to become entrepreneurs establish a business together. All these people are responsible for the success of the enterprise. For example, when two businesses merge, the partners of these enterprises may become partners in the new enterprise. Young people, in particular, like starting businesses together with others. Experts from many different fields may be involved in a company established by young people.

WORK INTEGRATION SOCIAL ENTERPRISE (WISE)
When planning to start a business, one possibility is to start a social enterprise. In addition to profitable business operations, the purpose of a social enterprise is to provide work opportunities for disabled persons and the long-term unemployed as well as to support their future employment. Otherwise, a social enterprise functions just as any other enterprise.

The Finnish Ministry of Employment and the Economy (TEM) maintains a register of work integration of social enterprises. The application form (TEM309) is available in the E-services of Enterprisefinland.fi (“Forms and e-services”).

A work integration social enterprise may be a private trader, a general partnership, a limited partnership, a limited liability company or a co-operative. A business to be registered as a work integration social enterprise must fulfill the following requirements:

- At least 30% (percentage of placed employees) of the employees in an employment relationship (excluding the entrepreneur) must be persons whose disability or illness hampers employment
- who have been unemployed jobseekers for a continuous period of 12 months (or are comparable thereto)
- who have received unemployment security on the basis of unemployment for a period of at least 500 days.

The percentage of placed employees shall always include persons whose disability or illness hampers employment. All employees, irrespective of their productivity, are paid the pay agreed in the collective agreement of the said line of work payable to a person with full work capacity

- The working hours of the persons, whose disability or illness hampers employment, is at least 50 percent of the maximum working hours of the industry, and of others to be included in the percentage of placed employees, at least 75% of the maximum working hours of the industry
- Public subsidies are less than half of net sales.

SOCIAL ENTREPRENEURSHIP
What separates a social enterprise from other enterprises is its primary goal: turnover and profit are made primarily in order to achieve a social goal.

These goals may, for example, be promotion of well-being, employment of the long-term unemployed or of persons whose disability or illness hampers employment, prevention of social exclusion of the young or the elderly, rehabilitation of special groups, recycling or another social/environmental goal.

A social enterprise combines in an interesting and even challenging way the operational models of traditional profit-seeking enterprises and efficacy-seeking organisations.

The social enterprise uses most of its economic profit in furthering the social goal.

A company established for a social purpose that uses most of its profit to benefit society may apply for the Finnish Social Enterprise Mark. The mark is granted by a committee of independent experts. For more information on social entrepreneurship, please see www.arvolitto.fi and www.suomalainento.fi.
Turning an enterprise idea into a business idea

A n enterprise idea indicates what the new enterprise intends to produce. The enterprise idea is defined in more detail and gradually shaped into a business idea. The business idea answers the questions What? To Whom? How?

Think about whether your products will be able to succeed in the marketplace? Which markets will you operate in? What is different about your business idea? Make sure you consider your business idea from the point of view of the customer in particular. The product (goods or a service or a combination of these) must be something that the customer is prepared to pay for. Determining customers’ needs is important so that it is clear what qualities they value. Is your product or service, for example, more effective, cheaper, of higher quality, more pleasant or simpler than that of your competitors?

You will get the best insight when you test it in practice, for example with a small market survey. The most genuine feedback about your product will come from your potential customers. Nevertheless, an opinion poll does not always necessarily tell the whole truth about customers’ buying habits. Market research can also be bought from external experts, but then you will have to pay for the survey.

THE BUSINESS IDEA MUST BE VIABLE

Implementation of the business idea requires know-how on the part of the entrepreneur(s) as well as capital that is needed for working capital and initial investments. Know-how and familiarity with the field can be acquired via training, work experience and recreational pursuits. Be realistic in terms of demand for goods or services. You will improve your chances of success with careful planning.

Industry and competitive situation

Industry refers to that field in which the enterprise operates, for example catering (restaurants and cafes), financial services (banks), building or cleaning. In some fields, there are a lot of operators, i.e. there is a lot of competition. In such cases, the opportunities to make a profit are small, because the entrepreneurs must sell their product cheaply. The lower the novelty value and the more established the field, the greater the competition faced. That is greater the number of competitors offering a similar product.

Try to find an innovative business idea! The more unique the product, the less competition you will face. On the other hand, in such cases it is difficult to estimate the profitability of the business or compare the business idea to other operators. In such circumstances, the size of the market and the structure of demand must be estimated, and profitability calculated on the basis of the estimates.

Benefits to the customers:
- For what purpose will the customers use the product?
- Why would a customer want to buy the product?

Image:
- Why would the customer want to buy the product from you?

Products:
- How can you stand out from the competition?
- What will your products cost?
- How will you package and deliver the products?

Customers:
- How will you reach your customers?
- How many customers do you have?
- How much are the customers willing to pay?
- How would the customers like to pay?

Way of working:
- Will you manufacture the products yourself?
- Will you buy the products from a subcontractor?
- How will you market and sell the products?

Resources:
- How will you get the necessary facilities?
- Will you need any machinery or equipment?
- Where will you get the money you need to get started?
- Do you (and your partners) have enough expertise and experience?
To establish a company, you will have to prepare a business plan, acquire funding and plan your marketing, sales and pricing, for example.

“Having the right kind of situation in life to start a business is really important: a business will take up a lot of time and money.”
Juuli Chavez

Before establishing a company

Tortillas La Familia Oy

- Around two years ago, the couple Juuli and Ivan Chavez realised that what was missing from the Finnish market was the cornerstone of Mexican cuisine: a genuine, high-quality corn tortilla. In the summer of 2016, the couple and Juuli’s brother Perttu Uusitalo established Finland’s first tortilla factory. The trio received assistance from the Helsinki Enterprise Agency (NewCo Helsinki) when establishing the business.

Read Juuli’s, Ivan’s and Perttu’s entrepreneurship story on our website at www.uusyrityskeskus.fi.
Business plan

WHAT IS A BUSINESS PLAN?

Business plan refers to a written plan for the business. It describes how the business idea will be implemented in practice: the operating environment of the enterprise, and its working practices and objectives. It is a comprehensive and detailed presentation with a specified timescale. The business plan also includes longer-term objectives and quantitative targets in the form of profit budgets and cash-flow statements.

The plan goes through the features of the product, the customer groups, the competitive environment in the marketplace, and training and expertise of the entrepreneur(s) as well as how the enterprise intends to market its products. The business plan also estimates, with the aid of calculations, profitability and the sum of money that is needed for starting up the business's operations (investment requirement).

A good plan also highlights the risk factors that may affect the success of the business.

In addition, the business plan is a tool that enables entrepreneurs to plan, and it can also be used in negotiations with possible investors, business partners, lessors or suppliers, for example. With the help of the business plan, the entrepreneur can prove that the enterprise will succeed when, for example, financial-statement data is still not available. A well prepared business plan gives an idea of the profitability of a business and its future prospects, and it helps in sourcing finance.

A business plan is also needed when start-up funds are applied for from the Employment and Economic Development Offices, when business subsidies are applied for from the centres for Economic Development, Transport and the Environment (ELY) or loan finance.


External investors
- business angels
- capital investors
- crowdfunding backers

Start-up funds from an Employment and Economic Development Office

Loan finance
- bank loan
- Finnvera loan
- other loan

Business subsidies
- ELY Centre
- Business Finland

The business plan gives an idea of the profitability of the business’s operations
ELEMENTS OF THE BUSINESS PLAN

1. DESCRIPTION OF BUSINESS IDEA
   • Describe what your company will sell, to whom and how.
   • What customer needs will your products satisfy?
   • What is new about your business idea when compared to the business ideas of your competitors?
   • Why would customers be interested in your products?

2. DESCRIPTION OF YOUR COMPETENCIES
   • Do you (and your partners) have the necessary education and work experience?
   • What kind of expertise do you still need?

3. DESCRIPTION OF THE PRODUCTS
   • What kind of products or services will you offer?
   • How do your products differ from those of your competitors?
   • Are your products an innovation or a new way of solving your customers’ problems?

4. CUSTOMERS AND THEIR NEEDS
   • Who will your customers be, how many of them are there and where are they?
   • On which basis will they make a decision to buy?
   • What properties do the customers value in your products?
   • What customer needs will your products satisfy?

5. SECTOR AND COMPETITIVE SITUATION
   • What is your sector?
   • What is the competitive situation like in that sector?
   • Is there any room for new entrepreneurs in the sector?
   • Will you introduce an innovation (something new) to the sector?
   • What is the outlook of the sector?

6. SCOPE OF THE MARKET
   • How many customers are there in the market for your product, what is the competitive situation like and what is the outlook?
   • Which market will you aim for: a specific location, Finland, Europe or the entire world?
   • Could you expand the business at a later point in time? If yes, how?
   • What obstacles could there be on the way to that market: regulations, limitations, customs duties?

7. MARKETING AND ADVERTISING
   • How will you market your products in a way which ensures that you will reach your customers and convince them of the benefits of your product?
   • How will you target your advertising?
   • How will you ensure that your customers can find you online?
   • How do the company name and general appearance suit your business?

8. RISKS
   • There are always risks to a business. You cannot eliminate all of them, but you can mitigate them with good planning.
   • What are your current risks?
   • What kinds of risks will you face in the future?
   • Could someone copy your business idea?
   • Is the business idea highly susceptible to fluctuations in the economic situation?
   • How will you commit key employees to your company and what if they decide to leave?
   • Make a SWOT analysis; see p. 21.

9. INTELLECTUAL PROPERTY RIGHTS
   • Protect your intellectual property rights.
   • Protection reduces the risk of copying.
   • Do you need a patent for a technical invention, protection of utility models or a “minor patent”, trademark protection or protection for patterns and designs which protects the appearance of your product?
   • Confidentiality agreements are one means of preventing customers and partners from revealing an unprotected business idea to outsiders.

10. CALCULATIONS
    • Financing statement
    • Profitability calculation
    • Sales volume calculation

See the sample calculations on the following pages.

Before establishing a company
10. ESTIMATES: FUNDING, PROFITABILITY AND SALES

A. Financing statement

A financial statement determines how much money you will need and where you will get it. It lists all of the investments and purchases you must make in order to start your business, such as the initial stock, the machinery needed for production, company registration fees, rent guarantees and working capital for the first three months of operation.

The working capital is an assessment of the fixed costs (salaries, rent, insurance, bookkeeping, etc.) you must pay before your operations have brought cash to the company. You can use your own capital and property given as a capital contribution (assets invested in the business other than money, such as a vehicle), a loan, business subsidies and outside investments. The sources of funding must cover all the funding needs. Keep in mind that the start-up grant is not considered an actual source of money, because it is meant to cover the entrepreneur's personal living costs only.

**EXAMPLE OF A FINANCING STATEMENT CALCULATION**

(an enterprise in the cleaning service industry, private trader)

<table>
<thead>
<tr>
<th>EXPENDITURE REQUIREMENTS</th>
<th>EUR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost of establishing the business</td>
<td>110</td>
</tr>
<tr>
<td>Means of production</td>
<td>2,000</td>
</tr>
<tr>
<td>Equipment installations</td>
<td>500</td>
</tr>
<tr>
<td>Computers and software</td>
<td>1,500</td>
</tr>
<tr>
<td>Car</td>
<td></td>
</tr>
<tr>
<td>Phone/tax/internet</td>
<td>200</td>
</tr>
<tr>
<td>Office supplies</td>
<td>300</td>
</tr>
<tr>
<td>Property given as a capital contribution (existing machines, work tools and supplies)</td>
<td>500</td>
</tr>
<tr>
<td>Marketing investment</td>
<td>800</td>
</tr>
<tr>
<td>Initial stock purchases</td>
<td>1,000</td>
</tr>
<tr>
<td>Working capital</td>
<td>3,200</td>
</tr>
<tr>
<td>Cash reserve (for example premiums, bookkeeping costs, travel expenses, etc. before the customers have started to pay their invoices)</td>
<td>790</td>
</tr>
<tr>
<td><strong>TOTAL EXP. REQUIREMENT</strong></td>
<td><strong>10,900</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SOURCES OF FUNDING</th>
<th>EUR</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Equity</strong></td>
<td></td>
</tr>
<tr>
<td>Share capital</td>
<td></td>
</tr>
<tr>
<td>Personal cash investments</td>
<td>4,400</td>
</tr>
<tr>
<td>Property given as a capital contribution</td>
<td>500</td>
</tr>
<tr>
<td>Loans from shareholders</td>
<td></td>
</tr>
<tr>
<td><strong>Loan capital</strong></td>
<td></td>
</tr>
<tr>
<td>Bank loans</td>
<td>6,000</td>
</tr>
<tr>
<td>Finnvera loans</td>
<td></td>
</tr>
<tr>
<td>Other loans</td>
<td></td>
</tr>
<tr>
<td><strong>TOTAL SOURCES OF FUNDING</strong></td>
<td><strong>10,900</strong></td>
</tr>
</tbody>
</table>
**B. Profitability calculation**

A profitability calculation shows how many products you must sell to make your business profitable. In other words, the profitability calculation indicates the sales volume that will cover all the costs (variable and fixed) without the business making any profit (the "break-even point"). The profitability calculation will show you which combination of sales volume, sales prices and costs will lead to your target result.

### EXAMPLE OF A PROFITABILITY CALCULATION (private trader)

<table>
<thead>
<tr>
<th></th>
<th>Monthly EUR</th>
<th>Annual (12 months) EUR</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>= Target profit (net)</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(Own salary goal of a private entrepreneur as private withdrawals)</td>
<td>1,500</td>
<td>18,000</td>
</tr>
<tr>
<td>+ Loan repayments</td>
<td>100</td>
<td>1,200</td>
</tr>
<tr>
<td><strong>INCOME AFTER TAXES</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>+ Taxes around 22% see site 79</td>
<td>451</td>
<td>5,415</td>
</tr>
<tr>
<td>= Funding requirement</td>
<td>2,051</td>
<td>24,615</td>
</tr>
<tr>
<td>+ Loan interest (+ any salary guarantee fees, etc.)</td>
<td>27</td>
<td>324</td>
</tr>
<tr>
<td><strong>A. OPERATING MARGIN (required)</strong></td>
<td>2,078</td>
<td>24,939</td>
</tr>
<tr>
<td>+ Fixed costs (net of VAT)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>the YEL premium of an entrepreneur is 18.798%* (the annual income of EUR 12,576)**</td>
<td>197</td>
<td>2,364</td>
</tr>
<tr>
<td>Insurance (the Self-employed Persons’ Voluntary Accident Insurance and other insurance for entrepreneurial activies)</td>
<td>100</td>
<td>1,200</td>
</tr>
<tr>
<td>Wages and salaries</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Indirect remuneration costs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Costs relating to premises</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Repairs and maintenance</td>
<td>30</td>
<td>360</td>
</tr>
<tr>
<td>Leasing payments</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Communication costs (phone, internet, etc.)</td>
<td>80</td>
<td>960</td>
</tr>
<tr>
<td>Office expenses</td>
<td>20</td>
<td>240</td>
</tr>
<tr>
<td>Travel and car expenses, daily expense allowance</td>
<td>500</td>
<td>6,000</td>
</tr>
<tr>
<td>Marketing expenses</td>
<td>200</td>
<td>2,400</td>
</tr>
<tr>
<td>Bookkeeping, auditing, tax returns, etc</td>
<td>100</td>
<td>1,200</td>
</tr>
<tr>
<td>Unemployment fund, trade association, etc.</td>
<td>30</td>
<td>360</td>
</tr>
<tr>
<td>Other costs (the Trade Register's handling fee, work clothes ja tools etc.)</td>
<td>100 e</td>
<td>1,200 e</td>
</tr>
<tr>
<td><strong>B. TOTAL FIXED COSTS</strong></td>
<td>1,357</td>
<td>16,284</td>
</tr>
<tr>
<td><strong>SALES MARGIN REQUIRED (A+B)</strong></td>
<td>3,435</td>
<td>41,223</td>
</tr>
<tr>
<td>+ Purchases + materials and supplies (net of VAT)</td>
<td>425</td>
<td>5,100</td>
</tr>
<tr>
<td><strong>NET SALES REQUIRED</strong></td>
<td>3,860</td>
<td>46,323</td>
</tr>
<tr>
<td>+ VAT 24%</td>
<td>926</td>
<td>11,118</td>
</tr>
<tr>
<td><strong>TOTAL SALES/INVOICED SALES REQUIRED</strong></td>
<td>4,786</td>
<td>57,441</td>
</tr>
</tbody>
</table>

---

* The YEL insurance premium is 24.10% of the YEL earned income for entrepreneurs between the ages of 18 and 52 or over the age of 62 and 25.60% of the YEL earned income for entrepreneurs between the ages of 53 and 62. A new entrepreneur will receive a discount of 22% of the YEL insurance premium for the first 48 months. Thus, the insurance premium for new entrepreneurs between the ages of 18 and 52 and over the age of 62 is 18.798%, and for new entrepreneurs between the ages of 53 and 62 it is 19.968% of the YEL earned income (in 2017).

** Entrepreneur's unemployment benefit, minimum annual income.
C. Sales volume calculation

In the sales calculation, the minimum invoiced sales target indicated by the profitability calculation can be apportioned among the various customer groups. This makes it easier to assess the importance of the customer relationships; any discounts and variable costs for products being sold shall be taken into account.

**EXAMPLE OF A SALES CALCULATION (MONTHLY)**

| Product                | Cleaning (daily) | Cleaning (evenings and weekends) | Window cleaning | Floor waxing | Spring cleaning | Other work | TOTAL |
|------------------------|------------------|---------------------------------|-----------------|--------------|----------------|------------|
| Sales price            | 24 e             | 30 e                            | 35 e            | 40 e         | 120 e          | 28 e       |       |
| Costs                  | 3 e              | 3 e                             | 4 e             | 10 e         | 9 e            | 0 e        |       |
| Margin                 | 21 e             | 27 e                            | 31 h            | 30 e         | 111 e          | 28 e       |       |
| Sales quantity         | 70 h             | 25 h                            | 8 h             | 8 h          | 8 h            | 8 h        | 127 h |
| Total sales            | 1,680 e          | 750 e                           | 280 e           | 320 e        | 960 e          | 224 e      | 4,214 e|
| Total purchases        | 210 e            | 75 e                            | 32 e            | 80 e         | 72 e           | 0 e        | 469 e |
| Margin                 |                  |                                 |                 |              |                |            | 3,745 e|

According to the profitability calculation, the business would have to generate a sales volume of €3,860 per month or €46,323 per year (12 months). As the entrepreneur needs to ensure that they will not burn out, sufficient resting times should also be taken into account in the calculation. That is why the calculation takes into account one holiday month during which no invoices will be sent.

Thus, the annual required sales volume of €46,323 is divided with 11 months, or 46,323/11 = €4,211 per month. The cleaning industry entrepreneur would have to send invoices totalling at least €4,211 per month (plus VAT) in order to save up the funds required for the holiday month.

In the sales calculation example, the monthly net sales are roughly that, €4,214.

**Share of purchases**

Supplies to be purchased are “variable expenses”. The more you clean, the more detergents and other supplies you will need. Their amount is linked to the work done and thus also the sum invoiced.

In the profitability calculation, the share of purchases is €425 per month or €5,100 per year. €425 is 11.0% of the net sales or 100 x 425/3,860 (of the required monthly net sales) = 11.0%.

In the sales calculation example, the share of purchases (469) is 11.1% of the total sales volume of €4,214, excluding VAT (i.e. from the corresponding net sales), 100 x 469/4,214 = 11.1%. In other words, the percentage is roughly the same (around 11%).

**Margin**

According to the profitability calculation, the required sales margin is 12 months x €3,435 or €41,221 per year. As the holiday month must be taken into account, the required margin must be compared with the monthly margin according to the sales calculation example (€3,745) and a calculation for eleven months must be completed: 11 months x €3,745 = €41,195 (the required sales margin per year).

€41,195 per year is roughly the same as the target figure of €41,221 per year (the required sales margin in the profitability calculation).

In the sales calculation example, the percentage share of purchases (11.1%) is slightly higher than the share of purchases in the profitability calculation (11%), which explains the difference. The figures are of roughly the same magnitude, however.

**Invoiced hours**

In the sales calculation, the cleaning entrepreneur has thought about how many hours they would have to be able to invoice in order to reach the target net sales per month. The time it takes to get to the site to be cleaned, during which no work to be invoiced will be done, must also be taken into account. Depending on the situation, the entrepreneur will be able to charge travel expenses from the customers, provided that the travel expenses were included in the offer. In the case of specific industries and long distances, charging the travel time may also be possible, but in such cases the charge will be lower than the normal hourly rate and it must be separately discussed with the customer.

In the sales calculation example, the invoiced hours are 127 hours per month. This means that the entrepreneur would have to clock in 127 h/4 = 31.75 hours, or roughly 32 hours per week. The daily invoicing requirement is 32 h/5 days = 6.4 hours, or roughly 6.5 hours per day.

Time must also be put aside for the acquisition of new customers and the necessary paperwork, but these cannot be invoiced from any one customer. These hours will add to the actual length of the working day. The hourly invoicing price must be high enough to reach the required margin in the calculation. This has been taken into account in the hourly prices of the sales calculation example.
SWOT analysis

The SWOT four-field analysis is a simple and widely used technique for analysing business operations. A SWOT analysis shows the Strengths, Weaknesses, Opportunities and Threats for the business idea, the entrepreneur and the enterprise. It is suitable for use in all forms of enterprise. The review may concern either the whole business or just part of its operations in greater detail.

The top row of the table shows the current situation and issues within the business. The bottom row represents the future and external matters. The left side shows positive factors, while the right side shows negative factors.

The analysis helps with examining how the strengths can be developed, how the weaknesses can be eliminated, how the opportunities can be exploited and how the threats can be countered.

Example of a SWOT analysis:

**Strengths**
- strong expertise
- experience
- knowledge of the industry
- innovative product
- international contacts

**Weaknesses**
- insufficient personal funds
- no experience of working as an entrepreneur
- family situation
- weak language skills

**Opportunities**
- globalization
- potential for growth
- new products/services
- new market areas

**Threats**
- entrepreneur’s ability to run the business
- increasing competition
- changes to legislation
- political situation

Risk management

There are many ways in which an enterprise may be harmed or suffer losses, i.e. the business is exposed to various risks. However, risk in a business may also be an opportunity. The entrepreneur must be prepared to take risks in order to succeed. Risks must be identified, prepare for them and protect itself against them. In other words, the risks must be managed.

The risks in a business may be, for example, business risks, personnel-related risks, contract and liability risks, data-security risks, product risks, environmental risks, risks from interruptions to operations, and risks from crime and fires. Good risk management is anticipatory, it takes all the available information into account, and it is systematic and well organised. Further information about risk management is available from [www.pk-rh.fi](http://www.pk-rh.fi).
A start-up grant is a discretionary allowance that can be granted to a person who is becoming a full-time entrepreneur at the startup and establishment stage of the business. A start-up grant may also be granted to a person who plans to expand their part-time entrepreneurship into a full-time occupation. The start-up grant makes it easier for the entrepreneur to cope during the time the business is picking up speed. Start-up grants can be granted at the same time to several entrepreneurs who are working in the same start-up business. Start-up grants are taxable income, i.e. tax is payable on them.

An application for a start-up grant must be accompanied by the business plan, as well as profitability and funding calculations. The business advisors of the Finnish Enterprise Agencies can assist in completing them. A further requirement is a certificate of the payment of taxes/tax debt certificate, i.e., a statement on whether the applicant has outstanding taxes to pay. A certificate may be ordered via the website of the Finnish Central Tax Administration www.vero.fi/verovelkatodistus, for example, or one may be collected from a tax office.

The start-up grant corresponds to the basic unemployment benefit in compliance with the Unemployment Benefit Act, excluding the increase part. In 2018, the basic grant is €32.40 per day. The start-up grant is paid for at the most five days in a calendar week.

The start-up grant is paid once a month retroactively on the basis of an application for payment submitted by the grant receiver. The application for payment shall be submitted to the Development and Administration Centre (KEHA Centre) of ELY Centres and TE Offices within two months from the close of the payment period.

**CONDITIONS FOR GRANTING SUPPORT**

Start-up grants can be granted if the entrepreneur is able to establish profitable business and (s)he has experience as an entrepreneur or has business training. The support must be necessary for the entrepreneur’s subsistence. The entrepreneur must work in the business full-time.

Some TE Offices offer development services free of charge to entrepreneurs who have received a start-up grant to boost sales. The entrepreneur can choose the expert services from among the alternatives offered by the TE Office.

The start-up grants makes it easier for the entrepreneur to cope during the time the business is picking up speed.

If you are unemployed and start a business, you may receive a reconciled un-
If you are unemployed and start a business, you may receive a reconciled unemployment allowance for the first four months after the establishment of the company.

You may receive a start-up grant if

- the applicant has or (s)he will obtain adequate readiness for the intended business and that
- the intended business is of fulltime nature and it is estimated to meet the requirements of continuous profitable operations.

A start-up grant is not granted if

- the intended business is estimated to secure a reasonable income for the applicant at the start-up and stabilizing stages of the business operations
- the start-up grant is estimated to distort competition between the providers of same products or services to more than a minor extent
- a private person who applies for a start-up grant has started fulltime entrepreneurship before the decision on the grant was made.
- the person who applies for the start-up grant or the company involved has materially neglected their obligations to pay tax or other statutory payments, or the person or company has experienced material civil law default of payment, unless the TE Office considers the granting of the start-up grant appropriate.

According to the Unemployment Benefit Act, a person is deemed a part-time entrepreneur if the workload required by the business operations is so low that it does not prevent the person from accepting a full-time job. The workload required by the business is the decisive factor; the income from the business operations or the lack thereof does not usually influence the decision.

The TE Office will make a decision on the prerequisites for the paying of the unemployment benefit and issue a statement that is binding on the party who will pay the benefit (the unemployment fund or the Social Insurance Institution of Finland). The TE Office will request a report on the business operations from the applicant before making the decision.

The amount of the adjusted unemployment benefit will be calculated by deducting half of the income exceeding the €300 protected portion from the daily unemployment benefit. If the person receives less than €300 per month from part-time or short-term business operations, it will not influence the benefit.

For more information on the adjusted unemployment benefit for entrepreneurs, please visit www.te-services.fi.

As an unemployed person, you can decide for yourself whether you want to apply for a start-up grant or unemployment allowance for the first four months after the establishment of the company.
In the initial stages of a business, money is almost always needed to start up operations. The amount of money initially required depends on the business idea, and it fluctuates greatly depending on the industry. If operations are based on selling the entrepreneur’s expertise as a service and the use of his/her time (for example, in interpreting and translation work), the initial investment required is much less than if a restaurant or a company manufacturing goods is being established. The initial investment enables establishment of the enterprise and the start up of operations. When the business is profitable, future investment requirements can be covered by the income generated by the business’s operations.

At the initial stage, the financing calculation helps in establishing the financing requirements and the financing sources. The size of the financing requirement is usually clarified in connection with the drafting of the business plan. The business plan and a performance plan needed as attachments to the application for financing can be drafted, for example, with the electronic tools of My Enterprise Finland service (oma.yrityssuomi.fi) or in the address www.businessplan.fi.

**EQUITY CAPITAL**

Entrepreneurs may invest in the business their own money or other assets that they own and possess (property given as a capital contribution). The entrepreneur’s own savings, work tools or machines are referred to as self-financing. Generally, lenders (i.e. banks) require that around 20% of the finance provided comes from the entrepreneur before they consider granting a loan.

Equity capital can also be invested in the business by the entrepreneur’s friends, family members and acquaintances. As a result, they can gain a share of ownership in the business.

**EXTERNAL LIABILITIES**

Normally, an entrepreneur needs, in addition to equity, external capital, i.e. loans. Interest is paid on a loan, which may be linked to the Euribor reference rate, for instance. In addition, the finance provider must obtain a return for itself, i.e. an interest margin, and a handling fee for the loan. The loan repayment terms vary depending on the finance provider. Often the banks require a real security for the loan capital, such as the pledging of a home or other assets. You should always ask many different banks for quotes on loans.

Also, funds from other external investors, such as acquaintances or family members, may be capital in the form of a loan that must be paid back with interest. It is always worth agreeing in writing on loans and their associated interest and repayment terms.

It is worth the entrepreneur remembering that short-term financial aid can also be obtained by paying for supplies later (supplier credit), leasing, bank accounts with overdraft facilities, and credit cards. Leasing finance is long-term rental where the item for which finance is provided acts as security.

However, in the cases mentioned above, the entrepreneur must pay attention to the annual interest rate, which may be substantially higher than a normal bank’s interest rate, i.e. the loan will be more expensive.

**Finnvera**

Loan financing is mainly granted by the commercial banks and the special financing company, Finnvera www.finnvera.fi/eng. Finnvera can act as the only provider of funding of an enterprise to be founded if the funding of Finnvera does not exceed €50,000. If the entrepreneur needs a guarantee for his/her bank loan, Finnvera may issue a guarantee for the loan. A start guarantee is available for enterprises entered in the Trade Register no more than three years earlier. With regard to the start guarantee, the financing is negotiated directly with one’s own bank and the bank shall apply for the start guarantee on behalf of the enterprise.
Before establishing a company

You must reserve working capital to start a business because you will have more expenses than income at first.

Finnvera offers funding also for various financing needs of internationalizing enterprises. Loans and guarantees may be used to cover the working capital needs in export projects or to finance the business operations abroad of a Finnish parent company. Export guarantees as well as export credit and interest equalization services can be used to hedge against risks relating to the foreign buyers, banks and countries involved in the export trade as well as to aid the arrangement of financing for export projects.

CAPITAL INVESTMENTS

A capital investor (business angel or capital-investment company) invests money in a target business in return for a share of ownership (typically less than 50% of the shares). Capital investors take a significant risk when they make an investment, and therefore they expect a significant return from the investment as compensation. The terms of the investment will be specified in detail in the shareholders’ agreement.

Crowdfunding is becoming increasingly popular. Different kinds of options are available. The types of crowdfunding that are best suited for companies are crowdfunding based on equity and debt as well as on advance sales.

In investment-type crowdfunding, companies usually put shares or bonds into circulation for investors. In loan-type crowdfunding, companies loan money from the general public and promise to pay it back with certain terms and conditions, with or without interest. In crowdfunding based on advance sales, a company can reach a large number of consumers to market a new product.

Funding is often sought through a crowdfunding platform maintained by a crowdfunding broker. Brokerage of investment- or loan-type crowdfunding requires either a licence for offering investment services or inclusion in a crowdfunding broker register maintained by the Financial Supervisory Authority.

Crowdfunding is a feasible option in the case of a company that aims to grow or is thinking about launching a new product, for example.

PUBLIC FINANCING

A starting enterprise may receive support for the development of the enterprise inter alia from the ELY Centre (www.ely-keskus.fi/en/) and from Business Finland (www.businessfinland.fi). Especially the internationalization and growth of enterprises are subject to support.

Business Finland funding

Business Finland provides funding for enterprises aiming at export and international growth, especially small and medium-sized enterprises with the ability and will to succeed. The funding may be a grant or a loan and it is sought for a project, part of the costs of which will be covered by Business Finland funding.

What is the most common reason for refusing to finance a new entrepreneur?

A common challenge is the fact that the person who wants to establish a business does not have any savings of their own. They might get the necessary funding through partners anyway. A more severe problem is if the person who is seeking funding has a bad credit record. If the entrepreneur’s background is fine, the business plan has been carefully prepared and the entrepreneur genuinely believes in the business, there are usually no problems in getting funding.

Jukka Pötry, Hyvinkää-Riihimäen seudun uusyrityskeskus (YritysVoimala)
With the help of Business Finland funding, starting enterprises may, for example, examine the customer needs of their products or test their product concept with potential customers. In addition, Business Finland may grant funding for the development and piloting of products, services and processes.

Enterprises may utilise the Business Finland programmes also to expand their own knowhow and networks as well as use the expert services in the development, commercialization and protection of their innovations.

**Business development aid**

The ELY Centre ([www.ely-keskus.fi/en/](http://www.ely-keskus.fi/en/)) may grant SMEs development aid for development measures and investments. Development measures shall mean the development of the enterprise’s business operations, internationalization, products and production methods, preparation of projects as well as other comparable significant business development.

The aid is directed at projects which are estimated to have a significant effect on the enterprise with regard to its

1. launching, expansion or renewal
2. innovations or improvement of knowhow
3. growth or internationalization
4. productivity
5. energy or material efficiency.

At least 25% of the investment acquisition costs must be funded from sources other than public subsidies.

No more than 50 percent of the expenses linked to the development measures and forming the grounds for support may receive funding. Such expenses are wages, consulting, travel expenses, participation fees and corresponding expenses. Investments included in the project may be supported depending on the size and location of the enterprise by 10–35 percent of the expenses forming the grounds for support.

It is advisable to contact the ELY Centre expert before submitting the application for support to clarify the possibilities for the financing of the project.

The business development aid must be applied for prior to commencing the project. It is advisable to contact the ELY Centre expert before submitting the application for support to clarify the possibilities for the financing of the project. The enterprise shall draw up a project plan for the development project, which shall include the planned measures with schedules and costs as well as the results aimed at by the project.

The aid shall be paid subject to a separate application as the project progresses. An enterprise which receives aid must have the preconditions for profitable operations.

**AGRICULTURAL ENTERPRISE SUPPORTS**

In rural areas, the ELY Centre may grant establishment support and investment support for entrepreneurial activity outside farming as well as for investment feasibility study. If the founder of the enterprise has already been granted a start-up grant, the establishment support cannot be granted.

The establishment support may be used to implement an enterprise start-up plan, such as for acquiring guidance preparing for business operations, product development projects, piloting of production, drawing up of a marketing plan or for other consulting or expert services. Support may also be granted to an existing enterprise if it takes up a completely new entrepreneurial activity.

The maximum establishment support is €35,000. For a trial, the maximum amount of support is €10,000.

Investment support may be granted to starting and expanding enterprises, inter alia, for

1. acquisition or construction of production facilities
2. acquisition of new machinery or other fixed assets as well as used machinery in limited cases
3. immaterial investments, such as acquisition of software, patents or manufacturing rights.

The investment shall be of material significance to the establishment, growth or development of the enterprise.

The amount of the support varies, depending on the line of business and the objective area, between 20 to 40 percent of the costs.

Prior to launching the investment, the enterprise may apply for support for the clarification and planning of the preconditions of the investment. The support is meant for the acquisition of expert services and it can be granted to cover 40–50 percent of the approved costs. The support for this feasibility study does not require implementation of the investment.

**Team Finland internationalisation services**

Team Finland ([www.team.finland.fi](http://www.team.finland.fi)) maintains a list of internationalisation services for businesses that are funded by the state of Finland. Services for different stages of internationalisation are available, ranging from advice and market information to funding and surveying of international partners.

Several parties included in the network offer funding services of different types. Centres for Economic Development, Transport and the Environment (ELY Centres) can also grant subsidies for small and medium-sized enterprises to develop their operations. Business Finland, which
Before establishing a company

Funding options

- **Own funding**: shareholders’ equity and securities
- **Loan funding** (from a bank or Finnvera, for example): in return, you will pay interest
- **Investments** (such as business angels or other venture capitalists): in return, you will offer the investor a partnership or dividends
- **Crowdfunding**: Types suitable for a business include loan- and investment-type crowdfunding or crowdfunding based on advance sales
- **Public funding** (such as the ELY Centre, TE Office or Business Finland): a subsidy or loan for starting your business, internationalisation, growth and investments; in return, you will pay interest
- **Rural business subsidy** for business operations outside agriculture (ELY Centre).

For more information on the Team Finland services, please visit [www.team.finland.fi/en/services/](http://www.team.finland.fi/en/services/).

**Wage subsidy**

An employer may receive a wage subsidy to hire an employee if the employer hires an unemployed jobseeker. The wage subsidy is a discretionary form of subsidy that a TE office may grant due to the lack of a jobseeker’s professional competence. The amount and duration of the subsidy will be determined based on how long the jobseeker has been unemployed.

The employer company must commit to paying wages corresponding to the collective labour agreement applied to the employment relationship.

If there is no such applied collective labour agreement, wages that are normal and reasonable for the job in question must be paid. A wage subsidy can be granted for an employment relationship that is valid for a fixed period of time or until further notice, as well as for apprenticeship training. A wage subsidy can also be granted for a part-time employment relationship, provided that it is justified on the basis of employing a person who is only partially fit for work.

The wage subsidy may be a maximum of 50% of the hiring costs.

In 2018, the maximum amount is €1,400 per month. When you announce a vacancy to the TE office, you can state whether you are interested in recruiting an employee with the help of wage subsidy.

For more information on wage subsidies, please visit [www.te-services.fi](http://www.te-services.fi).

**Why do new entrepreneurs often misjudge their funding needs?**

A new entrepreneur often believes that the company will have an easier time getting customers and obtaining income than is actually the case. In such a case, the working capital at the starting stage is often too small and the total costs are a surprise. Furthermore, more investments than expected may be needed. Therefore, it is better for an entrepreneur to be pessimistic instead of optimistic when assessing how much money is needed. Too much money in the company account is no problem, but a lack of money certainly is.

Ari Loukasmäki Etelä-Pohjanmaan Uusyrityskeskus ry (Neuvoa-antava)
WHERE CAN I FIND CUSTOMERS?
Before establishing an enterprise, you must research markets and find out what the markets are like for your potential enterprise. Based on this information you can decide whether it is sensible to establish an enterprise. You can also plan the marketing of your enterprise better. A starting entrepreneur can seldom afford to waste his/her marketing euros.

When developing your business idea, you have determined who your potential customers are and how many are there in the operating area of your business. You must also check your competitors and their strengths and weaknesses. Figure out why your business would be better than theirs and where would you be the underdog. It is also useful to find information on the product and service ranges and pricing of your competitors as well as of their strategies.

Market research and sharpening of your business idea
Market research is a way to gather information about markets, customer needs and opinions, competition structure or about the opinions of different customer groups on a certain product or service, business or business idea. You will need to answer these questions:

• Who are your customers?
• How many customers are there in your selected area?
• Into what kind of groups (segments) can you divide the customers?
• How will you reach the customers?
• How much will the customers be willing to pay for your product?
• Why would customers choose your product over the products of your competitors?

If your customers are private consumers, you can gather background information from the various databases and indexes in the Internet or from the various social media platforms. Information sources also comprise the municipal economic development offices and other authorities as well as Statistics Finland.

You can get information on the market trends, competitors and corporate customers from the business advisors and experts of the Finnish Enterprise Agencies, the ELY Centres (www.ely-keskus.fi/en/), entrepreneur federations, the Chambers of Commerce, federations of industries, the registers of the Statistics Finland, the PRH (www.prh.fi/en/) (the Finnish Patent and Registration Office) as well as from undertakings maintaining various data services.

If such desk research is still not sufficient, you can receive answers directly from your potential customers by sending an E-mail or web questionnaire or by interviewing them either by phone or by meeting them in person. In a market survey directed at consumers, the consumers are asked what they anticipate needing in the future or, even more commonly, what is their present consumption like. There are several electronic tools available for making the surveys. The results may be used in the planning of marketing and sales or in product development. It is crucial for a starting entrepreneur to find out whether a business idea has what it takes to succeed or not.

ENTREPRENEURSHIP IS SALES WORK
Success as an entrepreneur and the continuation of business operations both depend on sales. If the customers are not interested in buying, your path as an entrepreneur will be very short even if your product or service were the best. An entrepreneur receives his/her income from customers and therefore it is most important to take care of your sales and the cash flow of the undertaking. Sales must also generate adequate gross margin so that you can pay the fixed and variable expenses of your enterprise.

Sales abilities play a key role in the success of an entrepreneur. The entrepreneur must be able to sell his/her own knowhow as well as the products or services (s)he offers. Good sales skills are a way to differ from the competitors. Efficient sales work helps to convince the customers and gives rise to a functioning interaction between an enterprise and a customer.
Sales work is based on identifying your customers

The most important aspect in sales work is to recognize the needs and expectations of the customer. It is important to clarify the starting point of the customer and therefore it is important to create smooth interaction. Trust between the customer and the seller is essential for successful sales and the maintenance of the customer relationship. The creation and strengthening of trust are the basic elements of sales work.

A sales process may take from a few minutes to even years depending on the products or services offered. It includes many phases from the initial contact and the making an offer to contractual negotiations and the finalizing of the sale. Sales should be planned ahead: use of time, acquisition of customer information, tools to follow up the sales as well as the necessary support material.

Sales skills can be learned and help for sales can be bought

Even a starting entrepreneur may sometimes acquire help for sales as an outsourced service from another entrepreneur, a professional in sales – especially if one is uncertain in sales work. Some people think that sales work requires certain personality traits and social skills but sales skills can also be studied and developed.

Courses and training in sales are an easy and efficient way to improve one’s own sales abilities. Sales work and the development of sales skills improve the negotiating skills that are important for an entrepreneur, his/her self confidence and goal orientation as well as develop his/her social skills and discretion. Sales training varies from short courses of a few days to longer training courses leading to a diploma.

Every entrepreneur must do sales work. A good seller sells himself/herself first and then (s)he can sell his/her products and services. It is important for an entrepreneur to learn to understand the wishes and behavior of customers. In customer-oriented sales work, the entrepreneur fulfills the needs and expectations of a customer in order to achieve the best possible outcome.

FIRSTLY, IT IS GOOD TO KNOW THE DIFFERENCE BETWEEN MARKETING AND ADVERTISING

With advertising, the business strives to directly influence the purchasing decisions of the consumer and to make the product well-known. A satisfied customer will come back readily. But if the advertising does not provide the right information about the product’s features, it may be that the customer will not return.

In marketing, a business strives to influence the behaviour of consumers. The aim of marketing is to create, maintain and develop customer relationships. Maintaining customer loyalty is important, because acquiring new customers is often much more expensive than keeping old ones. Loyal key customers also usually create the majority of sales volume.

Marketing includes all the actions that aim to promote sales. A good work-tool to help plan marketing is the so-called “marketing mix” model. It comprises the 4 P’s based on the corresponding English words: Product, Price, Place and Promotion. From these, you can choose the marketing mix desired according to your customer target group, and you can focus on using these in the marketing of your enterprise.

PRODUCT: The goods or services and their features, the product name, guarantees/warranties, novelty value and how the goods/services stand out from competing products.

PRICE: The monetary or other compensation paid by the customer for the product. The determining factors include the competitive environment in the marketplace, market share, the customer’s perception of the product’s value, production and material costs as well as discounts.

PLACE: The location where the product may be bought. Often, the term “distribution channel” is used. This refers to both concrete business locations (i.e. stores) and virtual business locations on the Internet, such as an online store.

PROMOTION: All means of communication via which the marketer, i.e. the enterprise, can promote its product. This includes, amongst other things, advertising, communication at the point of sale or on the internet, sales campaigns, public relations and the information passed between customers via word-of-mouth.
The marketing plan for the business will help make the marketing coherent and clear. Using the plan, you can monitor fulfilment of the objectives and develop marketing in the future. It is worth reviewing both the marketing mix and the customer groups at regular intervals. For example, you can consider the following questions: have you achieved what you wanted with the measures implemented? Or should you make changes or adapt your style of marketing or advertising? Has the key customer group changed its purchasing behaviour (changed requirements)? Who are your customers now, and who do you want as customers in the future? And what are your competitors doing?

**COMPETITIVE WEAPONS IN MARKETING**

Success in the markets requires good knowledge of the business environment and the competitors as well as distinguishing oneself from the competitors. Marketing is the tool for influencing the consumer’s impression and experience of the goods or services offered by a business – “we are better than our competitors”. Marketing is indeed an important part of the planning work of an enterprise.

The starting point of marketing is customers: to whom you sell determines your marketing approach. What you sell, i.e., your products and services, come only second in the order of importance. The customer buys the value (s)he can gain therefrom, not, for example, technical features or technological frills. Always concentrate on the customer and his/her needs, do not get too engrossed by the features of your product or service.

The marketing of a starting entrepreneur is mainly personal sales work. Most often the question is how to sell one’s own work. As very little money is usually available, own time must be invested in sales work. The initial contact is most often made by phone. The next step is to grab the suitcase and meet the customers.

A business strives to influence the behavior of customers through marketing. The aim of marketing is to create, maintain and develop customer relationships. It is important to maintain customer loyalty as the acquisition of new customers is often far more expensive that keeping the old ones. Loyal key customers usually generate most of the sales volume. For many, the basis of entrepreneurship is a well-maintained group of regulars who also bring new customers through recommendations.

**SEGMENTATION OF CUSTOMER GROUPS AND SELECTION OF A TARGET GROUP**

It is good for a business to investigate which product group it wishes to sell a product to. Even though acquiring a large group of customers is tempting, it is worth focusing on the most important customer group that generates the greatest sales for the enterprise with the least effort. Marketing to a certain segment (i.e. group) will reduce the number of customers, but at the same time it will increase the effectiveness of marketing. There are various ways of specifying a certain segment. For example, age, place of residence or purchasing power, i.e., how much money customers have available, can be used. When advertising children’s toys for instance, it is worth focusing on areas where there are lots of families with children or on a baby magazine that is read by new parents.

**It is worth segmenting a market if:**
- the market has enough potential customers
- a group’s customers have common features and requirements
- the customer groups differ from each other
- marketing will reach the chosen segments economically and effectively.

**SELECTION OF ADVERTISING MEDIA**

It is worth looking for those media for your business that you can use to get a message, i.e., your advertisement, across to the desired recipients as economically and effectively as possible. An entrepreneur who is just starting up their business rarely has time or money to invest in massive marketing campaigns. The web offers versatile and cost-efficient opportunities to market your products and services. Many customers are already online, so entrepreneurs should be too.

Nowadays, people almost exclusively search for information about products and companies online. Up to 80% of consumers will study a product online before making a decision to buy it. Even a small company should meet its customers online in addition to its small store or other traditional sales channels.

Web visibility can take the form of ready-made media space on chargeable internet search services, the company’s own website or an online store. In the case of all visibility, you should regularly update the information and make sure that it can be viewed with all devices, including a mobile phone and a tablet. An online store, like other websites, is a good way to collect information and build a customer register. You must always tell the customers what you are using the data for and how they can prevent its use for purposes other than that desired by them.

Familiarise yourself thoroughly with the main features and prices of the various advertising media. The prices may vary strongly depending on the media.

Take some time to study the key features and prices of different advertising media.

Direct marketing is one common way to reach customers. For example, a pizzeria entrepreneur may distribute adverts him/herself to letterboxes of residents in the neighbourhood. All brochures, business cards, etc. to be distributed directly to people either in person or electronically are forms of direct-marketing media. However, in direct marketing, you must take account of authorisation issues, i.e. whether you need customer authorisation for marketing or, in the case of minors, parent/guardian authorisation, if you use e-mail for example.
How should you start obtaining customers?

You should start with your own networks. Are there any potential customers among the people you already know? Before contacting customers, you should think about which of their problems you can solve. You must also be easy to find and reach. Persistence will be rewarded when trying to get customers!

Heli Tavasti, Mikkelin seudun Uusyrityskeskus ry (Dynamo)
Before you price your products, consider whether your service is better or of higher quality than the competitors’. Thus, will you sell your products at a higher or lower price than your competitors? What added value are customers prepared to pay for? Will they pay, for instance, for the image, product quality, good customer service, a warranty/guarantee or location?

Think carefully about the price level, and set it so that it is in line with the product image. A quality, i.e. high-priced, product requires a high-quality setting. When you have started to offer a product, negotiate on its price and then sell it at a certain price, it is very difficult in the future to raise the price. Also remember that many customers will expect there to be “room for negotiation” on the price.

The pricing of expert services can be based on time required. However, the hourly rate does not tell the customer the total price, because they will not know how much time will be required for the work. Use a pricing model as an aid in which you give details of the work contents and the time used for the work.

In pricing, you can also use devices such as introductory offers, contract prices, “fast purchase” offers and special-offer periods (for example during a quiet period). With these devices, you can set your basic tariff at the level you desire. Examples of pricing models are restaurant lunch prices or early booking rewards at travel agents. There are also customers who want to pay the price specified by the tariff without any negotiations or bargaining.

Always keep your prices on view to your customers. A good price list tells the customer both the product price and what the price includes. The consumer will only be interested in the final price, including VAT. The corporate customer will be interested in the price net of VAT, because VAT on purchases can be deducted from VAT on sales.

**SALES MARGIN**

Carefully consider what the correct price for your product is. Your company must retain some of the product’s sales price as the sales margin. If you sell products
at a high price (i.e. margin), you don’t have to sell a large number of products to make your business profitable, but if you sell products at a low margin, you will have to sell a lot of them. So check how large of a sales margin you will receive for each product sold. Is the margin sufficient when taking into account the number of products sold?

Example: You sell a product that costs €28 to produce. Your competitor sells the same product to customers at a price of €55 (incl. VAT). Look what effect it has on the profit margin if you sell the product at a price that is 20% lower than your competitor’s.

<table>
<thead>
<tr>
<th>Example on Pricing</th>
<th>Competitor’s price</th>
<th>Price that is 20% lower</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sales price</td>
<td>55.00</td>
<td>44.00</td>
</tr>
<tr>
<td>- VAT 24%</td>
<td>-10.65</td>
<td>-8.52</td>
</tr>
<tr>
<td>Price net of VAT</td>
<td>44.35</td>
<td>35.48</td>
</tr>
<tr>
<td>Purchase price (VAT 0%)</td>
<td>-28.00</td>
<td>-28.00</td>
</tr>
<tr>
<td>Profit margin</td>
<td>16.35</td>
<td>7.48</td>
</tr>
</tbody>
</table>

**Example of the calculation of sales price**

| Total costs of the product | 150.00 |
| + Target sales margin (35%) | 80.77  |
| **= sales price net of tax** | **230.77** |
| + VAT 24%                   | 55.38  |
| **= sales price including tax** | **286.15** |

**A Smooth Start to Self-Employment**

**Information and Services for an Entrepreneur From a Single Address**

Suomi.fi is your shortcut to services and information, which you will need when establishing, running and expanding a company. You will get a smooth start by following the wizards for planning and establishing a company. These will help you understand what matters you need to take into account.

Adopt an entrepreneur’s most important tools and easily communicate with authorities with a single login.

Suomi.fi/company
In Finland, there is freedom of trade. This means that here you may engage in business operations that are lawful and in accordance with good practice without requiring a licence from the authorities. However, for certain industries, you do need a licence for the sake of the community, the environment and consumer safety. In other fields, you must notify the authorities of your operations, even though an official licence is not required.

Licences are granted by local authorities (municipalities and cities) and regional administration offices along with government departments, local environmental-protection authorities and other licensing authorities.

Before operations are commenced, it is always important to check whether a special licence or declaration is needed for the business and what else is required from a trader in this field. To acquire a licence the applicant must generally be professionally competent and qualified to enter into legal contracts and have a good reputation. Also, the applicant’s financial situation will have an impact on whether (s)he can obtain a licence. The licences required by businesses that provide a service are shown on the webpages www.suomi.fi/company/.

A licence is generally for a fixed period, and it can be revoked if the person does not comply with the provisions of the licence. Application for a licence is usually subject to a charge. In some cases, a licence is needed from many different authorities. For example, in the catering industry, hygiene certification and licences to serve food and alcohol are required, and declarations must be made to the health inspector, the rescue services, building-regulation departments, amongst other things.

**LICENCES FOR SOCIAL AND HEALTH CARE PROVIDERS**

The National Supervisory Authority for Welfare and Health in Finland, Valvira (www.valvira.fi/en/) grants the right to carry out work in the healthcare profession in Finland to healthcare professions trained abroad, subject to application. Such people include doctors, nurses, dentists, qualified chemists, midwives, speech therapists and psychologists. A healthcare professional working as an independent practitioner is required to submit a notification of his/her activity to the Regional State Administrative Agency (AVI, www.avi.fi/en/).
A provider of private healthcare services must have a permit from a licensing authority.

Provision of private social welfare services requires a notification of the services and an application for a licence with regard to round-the-clock services. The licence shall be granted by AVI when the service is produced in the area of one AVI; in other cases by Valvira.

The National Supervisory Authority for Welfare and Health (Valvira; www.valvira.fi/en/) can grant, by application, the right to practice a social welfare profession either as a certified or a licensed professional in Finland. Social welfare professionals include social workers, Bachelors of Social Services, geriatric nurses, practical nurses, home aids and nurses for the mentally handicapped.

FOOD ESTABLISHMENTS

Food establishments, such as restaurants, shops and kiosks must file a written notification to the local food control authority before the beginning of operations or any substantial change in operations. The beginning of operations does not require an inspection by the control authority.

However, if a facility where foodstuffs are handled is used to process animal-based foodstuffs before selling them to retail customers, an approval for the facility must be sought from the local food supervision authority before starting the business operations or making a material change in the nature of the operations. Such facilities for which an approval is necessary include meat preparation plants, dairies and egg packaging plants, for example.

The Finnish Food Safety Authority (Evira, www.evira.fi/en/) approves slaughterhouses and meat industry plants in connection with slaughterhouses. However, the approval of reindeer slaughterhouses and plants in connection with them is done by the Regional State Administrative Agencies (www.avi.fi/en/).

NOTIFICATION UNDER THE HEALTH PROTECTION ACT

The approval procedure specified by the Finnish Health Protection Act concerns, amongst other things, hairdressers’ and barbers’ salons, beauty or footcare premises and tattoo businesses. The local health protection authority is responsible for approving such businesses.

When establishing or introducing operations which may cause health hazards to customers or residential use and the operations take place in a residential building or a residential neighbourhood, the operator shall submit a written notification in accordance with the Health Protection Act to the municipal health protection authority. The notification need not be submitted if the activities require an environmental permit in accordance with the Environmental Protection Act.

The licence for the sale of tobacco products shall be granted by the municipal health inspector (www.localfinland.fi).

LICENCES FOR THE USE OF COPYRIGHT PROTECTED MATERIAL

For playing music (radio, TV, CDs, live music) in public places, such as a business’s customer premises, it is necessary to pay a fee to the copyright organisations. If music is played, for example, from a computer or an mp-3 player, a separate reproduction remuneration shall be paid. A provider of private healthcare services must have a permit from a licensing authority. The Finnish Composers’ Copyright Society Teosto (www.teosto.fi) collects fees payable to composers and lyricists, and the Copyright Society of Performing Artists and Phonogram Producers, Gramex (www.gramex.fi/en/), collects fees due to musicians, singers, conductors and producers of recordings. All licences required to play background music to customers can be bought at www.musiikkiluvat.fi.

A company must obtain permits for photocopying and scanning materials protected by copyright, such as books, magazines and newspaper articles, from the Finnish copyright society Kopiosto (www.kopiosto.fi).

The annual sticker of Kopiosto shall be attached to the printer to indicate the licence.

A license to use an image of a work of visual art in websites, the brochures, posters and annual reports of an enterprise must be obtained from the artist, photographer or the holder of their rights.

Kuvasto (www.kuvasto.fi) grants licenses for images of the artists’ work. Free image banks are available in the Internet.

In the municipality or the city, there may be different regulations concerning outdoor advertising and sales, for instance.

Import-related licences are granted by Authorization Centre of the Finnish Customs (www.tulli.fi/en/).

Please Note!

Before establishing a company, study the following:

- Will you need a business licence, or do you have to make a notification or register the company?
- Will the business operations require an approval from an authority or special professional qualifications?

For industry-specific permits and licences and professional qualifications, please visit www.suomi.fi/company.
## INDUSTRIES REQUIRING A LICENCE OR NOTIFICATION

<table>
<thead>
<tr>
<th>Industry</th>
<th>Licence/notification/registration</th>
<th>Organization/authority</th>
</tr>
</thead>
<tbody>
<tr>
<td>Beauty parlours, hairdresser-barbershops</td>
<td>Notification pursuant to section 13 of the Health Protection Act</td>
<td>Municipal health protection authority (<a href="http://www.localfinland.fi">www.localfinland.fi</a>)</td>
</tr>
<tr>
<td>Companies installing and maintaining extinguishing equipment, and companies inspecting and maintaining handheld fire extinguishers</td>
<td>Notice of activity</td>
<td>Tukes (<a href="http://www.tukes.fi/en/">www.tukes.fi/en/</a>)</td>
</tr>
<tr>
<td>Companies offering crowdfunding</td>
<td>Registration</td>
<td>Financial Supervisory Authority (<a href="http://www.finanssivalvonta.fi">www.finanssivalvonta.fi</a>)</td>
</tr>
<tr>
<td>Facilities where animal-based foodstuffs are handled before selling them to retail customers</td>
<td>Application for the approval of a facility where foodstuffs are handled</td>
<td>Municipal food control authority (<a href="http://www.localfinland.fi">www.localfinland.fi</a>)</td>
</tr>
<tr>
<td>Food establishments (restaurants, cafés, stores, bakeries, kiosks)</td>
<td>Notification of a food establishment</td>
<td>Municipal food control authority (<a href="http://www.localfinland.fi">www.localfinland.fi</a>)</td>
</tr>
<tr>
<td>(Hazardous) processing and storage of chemicals and LPG (small-scale operation)</td>
<td>Notice</td>
<td>Rescue department</td>
</tr>
<tr>
<td>Import of alcoholic beverages (holders of licences for serving and retail sales of alcoholic beverages)</td>
<td>Import notification</td>
<td>Valvira (<a href="http://www.valvira.fi/en/">www.valvira.fi/en/</a>)</td>
</tr>
<tr>
<td>Industrial handling and storage of (dangerous) chemicals</td>
<td>Licence for plants dealing in large-scale industrial handling and storage</td>
<td>Tukes (<a href="http://www.tukes.fi/en/">www.tukes.fi/en/</a>)</td>
</tr>
<tr>
<td>Installation and maintenance of fire alarm systems</td>
<td>Notification of operations</td>
<td>Tukes (<a href="http://www.tukes.fi/en/">www.tukes.fi/en/</a>)</td>
</tr>
<tr>
<td>Insurance agents and brokers</td>
<td>Registration as an agent, registration as an insurance broker</td>
<td>Financial Supervisory Authority (<a href="http://www.finanssivalvonta.fi">www.finanssivalvonta.fi</a>/en/))</td>
</tr>
<tr>
<td>Investment service companies</td>
<td>Licence</td>
<td>Financial Supervisory Authority (<a href="http://www.finanssivalvonta.fi">www.finanssivalvonta.fi</a>)</td>
</tr>
<tr>
<td>Land extraction</td>
<td>Land extraction permit, notification on the hearing of neighbours, notification pursuant to section 23 a of the Land Extraction Act (Other possible)</td>
<td>The municipal authority in charge (<a href="http://www.localfinland.fi">www.localfinland.fi</a>) (<a href="http://www.ymparisto.fi">www.ymparisto.fi</a>)</td>
</tr>
<tr>
<td>Service Description</td>
<td>Application or Approval Required</td>
<td>Authority</td>
</tr>
<tr>
<td>---------------------</td>
<td>----------------------------------</td>
<td>-----------</td>
</tr>
<tr>
<td>Manufacturers and sellers of precious metals</td>
<td>Application for responsibility mark</td>
<td>Tukes (<a href="http://www.tukes.fi/en/">www.tukes.fi/en/</a>)</td>
</tr>
<tr>
<td>Mining</td>
<td>Mining permit, mining safety permit Environmental permit</td>
<td>Tukes (<a href="http://www.tukes.fi/en/">www.tukes.fi/en/</a>) Regional State Administrative Agencies (<a href="http://www.avi.fi/en/">www.avi.fi/en/</a>)</td>
</tr>
<tr>
<td>Notice of a freight or personnel traffic licence holder on taxi traffic business</td>
<td>Notice (as of 1 July 2018)</td>
<td>Trafi (<a href="http://www.trafi.fi/en/">www.trafi.fi/en/</a>)</td>
</tr>
<tr>
<td>Operation of debt collection (on behalf of another)</td>
<td>License for a collection business</td>
<td>Regional State Administrative Agency of Southern Finland (<a href="http://www.avi.fi/en/">www.avi.fi/en/</a>)</td>
</tr>
<tr>
<td>Operation of taxi services</td>
<td>Taxi license/notification of commencement of taxi services</td>
<td>Centres for Economic Development, Transport and the Environment (<a href="http://www.ely-keskus.fi/en/">www.ely-keskus.fi/en/</a>)</td>
</tr>
<tr>
<td>Practicing freight traffic with a vehicle or articulated vehicle weighing more than two but less than 3.5 tonnes</td>
<td>Registration (as of 1 July 2018)</td>
<td>Trafi (<a href="http://www.trafi.fi/en/">www.trafi.fi/en/</a>)</td>
</tr>
<tr>
<td>Pharmacies, pharmaceutical industry, pharmaceutical wholesalers</td>
<td>Pharmacy and subsidiary pharmacy licences, medicinal product manufacturer’s licence, pharmaceutical wholesale licence</td>
<td>Finnish Medicines Agency Fimea (<a href="http://www.fimea.fi">www.fimea.fi</a>)</td>
</tr>
<tr>
<td>Private health care services</td>
<td>Application for licence to provide private health care services</td>
<td>Operations within the region of one AVI Agency: Regional State Administrative Agencies (<a href="http://www.avi.fi/en/">www.avi.fi/en/</a>), operations within the region of two or more AVI Agencies: Valvira (<a href="http://www.valvira.fi/en/">www.valvira.fi/en/</a>)</td>
</tr>
<tr>
<td>Private security services (private security companies, security stewards and security officers)</td>
<td>Security industry business licence, approval as a responsible manager</td>
<td>National Police Board, supervision of the security sector (<a href="http://www.poliisi.fi/en/">www.poliisi.fi/en/</a>)</td>
</tr>
<tr>
<td>Private social welfare services (round-the-clock)</td>
<td>Licence to provide round-the-clock social welfare services</td>
<td>Regional State Administrative Agencies (<a href="http://www.avi.fi/en/">www.avi.fi/en/</a>)</td>
</tr>
<tr>
<td>Private social welfare services (other than round-the-clock)</td>
<td>Notification of the provision of social welfare services</td>
<td>The municipality where the service is provided (<a href="http://www.localfinland.fi">www.localfinland.fi</a>)</td>
</tr>
<tr>
<td>Production of alcoholic beverages for commercial purposes</td>
<td>Licence to produce alcoholic beverages</td>
<td>Valvira (<a href="http://www.valvira.fi/en/">www.valvira.fi/en/</a>)</td>
</tr>
<tr>
<td>Public transport services in Finland and the EU</td>
<td>Public transport licence/community licence (as of 1 July 2018, only passenger traffic licences = community licences will be granted)</td>
<td>South Ostrobothnia ELY Centre (<a href="http://www.ely-keskus.fi/en/">www.ely-keskus.fi/en/</a>); Trafi as of 1 July 2018</td>
</tr>
<tr>
<td>Refrigeration and fire extinguisher operators</td>
<td>Notification of operations</td>
<td>Tukes (<a href="http://www.tukes.fi/en/">www.tukes.fi/en/</a>)</td>
</tr>
<tr>
<td>Retail sales of alcoholic beverages</td>
<td>Retail trade licence</td>
<td>Regional State Administrative Agencies (<a href="http://www.avi.fi/en/">www.avi.fi/en/</a>)</td>
</tr>
<tr>
<td>Sales along the roads</td>
<td>Permit for sales as well as signposts for the seasonal sales operations</td>
<td>Centres for Economic Development, Transport and the Environment (<a href="http://www.ely-keskus.fi/en/">www.ely-keskus.fi/en/</a>)</td>
</tr>
<tr>
<td>Serving of alcoholic beverages</td>
<td>Licence to serve alcoholic beverages</td>
<td>Regional State Administrative Agencies (<a href="http://www.avi.fi/en/">www.avi.fi/en/</a>)</td>
</tr>
<tr>
<td>Slaughterhouses and facilities connected thereto as well as game processing facilities</td>
<td>Approval of a food establishment as a facility</td>
<td>Evira (<a href="http://www.evira.fi/en/">www.evira.fi/en/</a>), reindeer slaughter facilities: Regional State Administrative Agencies (<a href="http://www.avi.fi/en/">www.avi.fi/en/</a>)</td>
</tr>
<tr>
<td>Technical inspection of vehicles</td>
<td>Inspection permit</td>
<td>Finnish Transport Safety Agency (<a href="http://www.trafi.fi/en/">www.trafi.fi/en/</a>)</td>
</tr>
<tr>
<td>Telecommunications, programmes, video-on-demand ja pay TV services</td>
<td>Telecommunications notification/Program broadcasting notification/VOD notification/Pay TV service notification</td>
<td>Finnish Communications Regulatory Authority (viestintavirasto.fi/en/)</td>
</tr>
<tr>
<td>Tour operators and retailers</td>
<td>Registration of a travel agency</td>
<td>Finnish Competition and Consumer Authority (<a href="http://www.kkv.fi/en/">www.kkv.fi/en/</a>)</td>
</tr>
<tr>
<td>Trust and company services, foreign exchange transactions</td>
<td>Registration application of trust and company services as well as register application for foreign exchange transactions</td>
<td>Regional State Administrative Agency of Southern Finland (<a href="http://www.avi.fi/en/">www.avi.fi/en/</a>)</td>
</tr>
<tr>
<td>Wholesale of alcoholic beverages</td>
<td>Alcoholic beverage wholesale licence</td>
<td>National Supervisory Authority for Welfare and Health, Valvira (<a href="http://www.valvira.fi/en/">www.valvira.fi/en/</a>)</td>
</tr>
</tbody>
</table>
# PROFESSIONAL APPROVALS AND QUALIFICATIONS

<table>
<thead>
<tr>
<th>Person(s)</th>
<th>Approval/qualification</th>
<th>Organisation/authority</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accountants</td>
<td>HT examination as well as KHT and JHT qualification examination</td>
<td>Accounting supervision (<a href="www.prh.fi/en/">www.prh.fi/en/</a>)</td>
</tr>
<tr>
<td>Employees of several companies working at a shared worksite</td>
<td>Occupational safety card</td>
<td><a href="www.tyoturvallisuuskortti.fi">www.tyoturvallisuuskortti.fi</a></td>
</tr>
<tr>
<td>(Hazardous) processing and storage of chemicals and LPG (small-scale operation)</td>
<td>Notice</td>
<td>Rescue department</td>
</tr>
<tr>
<td>Hot work professionals</td>
<td>Hot work card</td>
<td>Finnish National Rescue Association SPEK (<a href="www.spek.fi">www.spek.fi</a>)</td>
</tr>
<tr>
<td>Letting agents (LVV)</td>
<td>LVV examination</td>
<td>Board of Examiners for Real Estate Agents (<a href="www.kauppakamari.fi/en/">www.kauppakamari.fi/en/</a>)</td>
</tr>
<tr>
<td>Person acting as the responsible manager or his substitute in licensed premises</td>
<td>License to serve alcohol (alcohol passport)</td>
<td>Educational establishments offering the alcohol passport examination (<a href="www.valvira.fi/en/">www.valvira.fi/en/</a>)</td>
</tr>
<tr>
<td>(Private) persons working in the (private) licensed security sector</td>
<td>Approval as a security guard (security guard card)/approval as a security system fitter (security system fitter card)/ approval as a security officer (security officer card), persons working in private licensed security companies</td>
<td>Municipal police department (<a href="www.poliisi.fi/en/">www.poliisi.fi/en/</a>)</td>
</tr>
<tr>
<td>Professionals in Building, HVAC and Real Estate sector</td>
<td>Qualification of Professionals in Building, HVAC and Real Estate sector</td>
<td>FISE Qualification of Professionals in Building, HVAC and Real Estate sector (<a href="www.fise.fi">www.fise.fi</a>)</td>
</tr>
<tr>
<td>Property valuers (AKA and KHK)</td>
<td>AKA and KHK examination</td>
<td>Property Valuation Board of Finland Chamber of Commerce (<a href="www.kauppakamari.fi/en/">www.kauppakamari.fi/en/</a>)</td>
</tr>
<tr>
<td>Real estate agents (LKV)</td>
<td>LKV examination</td>
<td>Board of Examiners for Real Estate Agents (<a href="www.kauppakamari.fi/en/">www.kauppakamari.fi/en/</a>)</td>
</tr>
<tr>
<td>Supervisors of electrical work and lift work</td>
<td>Certificate of electrical and lift qualification</td>
<td>Henkilö- ja yritysarviointi SETI Oy (<a href="www.seti.fi">www.seti.fi</a>)</td>
</tr>
<tr>
<td>Other permits and notifications</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
The nationality of a foreigner decides which permits or registrations (s)he needs to engage in entrepreneurship when moving to Finland.

Anyone moving to Finland must submit a notification of the move to the Local Register Office (www.maistraatti.fi/en/) if the stay in Finland is to exceed three months. The notification must be submitted within a week of the move.

Citizens of EU/EEA Member States must register in Finland at a service point of the Finnish Immigration Service if they will be staying in the country for more than three months.

This is easy to do through the EnterFinland service at www.enterfinland.fi. Next, you must identify yourself and present original copies of your documentation at a service point of the Finnish Immigration Service (www.migri.fi/en/).

Those moving from outside the EU/EEA need, as a main rule, a residence permit granted by Finland in order to work or to engage in a trade in Finland. If the permanent place of residence or municipality of residence is outside the EEA, a permit of the National Board of Patents and Registration of Finland may be needed for establishing a business or for holding a managerial position in a business.

Moving from another Nordic country
A citizen of another Nordic country (Sweden, Norway, Denmark, and Iceland) moving to Finland shall register at the local register office, if the intended stay is to exceed six months. For this purpose, the person must visit the Local Register Office of his/her place of residence in person. A passport/identity card is needed to verify one’s identity. In addition, a notification of the move must be submitted to the Population Information System (www.vrk.fi/en/). The moving notification can also be made with a form available at all post offices and local register offices.

Citizens of EU/EEA Member States
A citizen of an EU Member State, Switzerland or Liechtenstein who plans to stay in Finland for more than three months to work or run a business must register at a service point of the Finnish Immigration Service. This is easy to do through the EnterFinland service at www.enterfinland.fi. Next, you must identify yourself and present original copies of your documentation at a service point of the Finnish Immigration Service. You must submit a paper copy of your application to a service point of the Finnish Immigration Service (www.migri.fi/en/).

A separate residence permit is not required. Furthermore, citizens of EU/EEA Member States must register at a Local Register Office after having registered their right of residence at the Finnish Immigration Service. At the local register office, the person to be registered shall fill in and sign in person the registration form for foreigners as well as the notification of move for the Population Information System. The stay in Finland will be deemed permanent if the person will reside in Finland for at least twelve months. A person can request for temporary registration if they will be living in Finland for less than 12 months. An identity card (with a photo) or a passport is needed to verify your identity.

Moving to Finland from outside the EEA Member States
A person moving to Finland from outside the EEA Member States needs a residence permit for a self-employed person in order to engage in trade in Finland. A person shall be deemed a self-employed person if (s)he is engaged in trade or practices a profession in his/her own name (a self-employed person) or is subject to comparable corporate responsibility. In most cases, entrepreneurs carry out a trade as a private trader, in a general partnership or as a general partner in a limited partnership. If a person acts as a silent partner in a limited partnership and works in his/her own undertaking, (s)he will need a residence permit for an employed person.

If the immigrant has a limited liability company (oy or oyj), whose shares (s) he owns and where (s)he works, (s)he will need a residence permit for an employed person. A residence permit is not granted only on the basis of ownership of shares but the person must also work in the company and the work must be performed in Finland.

As a main rule, a residence permit shall be applied for prior to entry into Finland. The permit can be applied for online at the EnterFinland service (www.enterfinland.fi) or by submitting a paper copy of the application to the Finnish embassy of the country in which you legally reside.

Those who have applied for a residence permit online must visit the embassy to identify themselves and present original copies of their documents.

The first temporary residence permit and the new fixed-term residence permit (continuation permit) will be granted by the Finnish Immigration Service.

The handling of the application for a residence permit for a self-employed person is a two-stage process. First, the Centre for Economic Development, Transport and the Environment (www.ely-keskus.fi/en/) makes a partial decision on the application. It shall evaluate the profitability of the business and the sufficiency of income. The profitability of business is evaluated on the basis of various accounts received in advance, such as a business plan, binding preliminary agreements and financing. When the partial decision is made, the Finnish Immigration Service or the police shall process the application and make a decision.

Before establishing a company
A municipality of residence or a temporary address must be registered for a person moving to Finland and they must get a Finnish social security code. The residence permit must be valid for at least twelve months. At the local register office, the person to be registered must fill out and sign in person a registration form for foreigners as well as a notification of the moving for the Population Information System. As a general rule, you need a passport to prove your identity.

With regard to the registration of a municipality of residence, the registration is subject to i.e. the residence permit of the person (permanent or temporary) as well as to the grounds based on which the permit was granted. Under the law, if a person has a temporary residence permit for one year, an employee is required to have, in addition to the residence permit, employment for at least two years in Finland in order to receive a municipality of residence in Finland.

A foreign national may also receive a Finnish personal identity number already when applying for a residence permit with Finnish diplomatic missions or the Finnish Immigration Service. A precondition is that the applicant is granted a residence permit and (s)he himself/herself requests a personal identity number. In that case, very concise personal information and postal address in Finland or abroad shall be registered on him. The registration as a permanent resident in Finland (full personal information and familial relationships) takes place only at the local register office on the basis of a personal visit. For further information, contact a local register office.

**PERMITS TO PERSONS RESIDING ABROAD**

Whether a person from outside the EEA, who is establishing a business in Finland, needs a permit of the National Board of Patents and Registration of Finland (NBPR) depends on the corporate form. Also holding a managerial position in a business may require a permit of the NBPR.

The permanent place of residence of a private entrepreneur must be located in the EEA; in other cases, the permit of the NBPR is required to establish a business. In practice, permits have been granted only to people who have a permanent residence in Switzerland, i.e., a country that has signed the Lugano Convention. At least one partner of a general partnership and the general partner of a limited partnership shall have his/her place of residence or, if the partner is a legal person, its domicile, in the EEA. In other cases, the permit of the NBPR shall be applied for to all partners in a general partnership and to all general partners in a limited partnership. The silent partners of a limited partnership are not required to have their places of residence or domicile in the EEA.

The founders of a limited-liability company or a co-operative may also come from outside the EEA. However, at least one member of the Board of Directors of a limited-liability company or a co-operative shall have his/her place of residence in the EEA; otherwise the permit of the NBPR is required for all members of the Board. The same requirement of place of residence applies also to deputy members of the Board. The situation is calculated separately with regard to the ordinary members and the deputy members.

The managing director of a limited liability company or a co-operative (and their deputy, if any) must have their place of residence in the EEA or else a permit of the NBPR is required. The Finnish Patent and Registration Office will only evaluate and decide on the permit issue for an individual application when processing the application, i.e., the end result of an application cannot be promised in advance. Additional information on permits to persons from outside the EEA is available at [www.prh.fi/en/](http://www.prh.fi/en/).

- **Citizens of a Nordic country:**
  - if you are going to stay in Finland for more than six months, you must register at a local register office. A visit to the local register office in person is required. You must also submit a notification of your move to the Population Register (www.vrk.fi/en/).

- **Citizens of EU/EEA Member States:**
  - If you are going to stay in Finland for more than three months, you must register at a service point of the Finnish Immigration Service. A visit to the local register office in person is required.

- **People moving to Finland from a non-EU/EEA country:**
  - As a general rule, you must apply for a residence permit before coming to Finland from the Finnish embassy in the country in which you legally reside. The residence permit will be granted by the Finnish Immigration Service. You must visit a local register office to register as a person permanently living in Finland. A visit to the local register office in person is required.

- **People who permanently live outside the EEA:**
  - in some cases, a permit from the National Board of Patents and Registration of Finland to establish a company or run one may be required. Your citizenship is not the decisive factor here, but your permanent place of residence. See [www.prh.fi/en/](http://www.prh.fi/en/).
Your company will exist once it has been registered. Before registering the company, you must make a decision on the company form.

“The best thing about entrepreneurship is seeing what you have achieved in a very concrete manner.”

Hanna Nylén

Establishing a Company

Kuntokeskus Ote Oy

- Hanna and Aapo Nylén as well as Petra and Marko Lampinen were planning to establish a new gym in Mikkeli – unbeknownst to each other. Both couples were customers of the Mikkeli Region Finnish Enterprise Agency at the time, and the business advisor suggested that they establish the company together. The backgrounds of the couples and their mutual chemistry were excellently compatible, and they established a gym together in late 2014.

Read the story of entrepreneurs Hanna, Aapo, Petra and Marko on our website at www.uusyrityskeskus.fi!
Establishing a company

Establishing a company starts with refining your business idea into a functional form and further writing it down on paper and completing the necessary calculations. You will need the written plan and calculations when searching for funding, subsidies or a guarantee for your company, but first and foremost, the business plan is important for yourself when you are thinking about the sales targets or development of your business.

You will also need to enclose a business plan and profitability calculations with your start-up grant application. If you apply for a start-up grant, please keep in mind that you may not start your business operations until the TE office has made a decision on your start-up grant.

Next, you must decide which company form is right for you. This depends on, for instance, whether you are establishing a business alone or with other people.

Funding needs, investments and liabilities may also influence the choice of company form. You must come up with a name for your company at this point. You should invest in planning of the name, because a personal and unforgettable name will assist you in marketing.

You can establish a private tradership by submitting a notification to the Finnish Tax Administration. In the case of any other company form, you must register your company in the Trade Register. You can submit the company into the registers of the Tax Administration with the same notification of establishment form. Before this, you must prepare the company’s establishment documents.

A new business usually starts with leased premises. Decisive factors when selecting the premises include the rent, and the location and applicability of the premises for the intended operations.

Don’t forget about insurance. Even though the only mandatory insurance policy is the self-employed person’s pension insurance (YEL), you should also take out accident insurance and join an entrepreneurs’ unemployment fund or take out unemployment insurance when establishing a business.

The Enterprise Agencies assist people who want to establish a company to get the best possible start for their business. The business advisory services offered by the Enterprise Agencies are offered free of charge, and it is absolutely confidential.

For the location of the closest Enterprise Agency, please visit www.uusyrityskeskus.fi.
1. Test and record your business idea. For more information, please see p. 14.

2. Draw up a business plan. For more information, please see p. 16.

3. Choose the company form and trade name. For more information, please see p. 44, 54.

4. Check whether the business is subject to a licence. For more information, please see p. 34.

5. Arrange financing. For more information, please see p. 24.

6. Prepare the establishment documents. For more information, please see p. 44.

7. Register your company in the Trade Register and the Tax Administration’s registers. For more information, please see p. 54.

8. Find suitable premises for your business. For more information, please see p. 57.

9. Take out self-employed person’s pension insurance (YEL) and other necessary insurance policies. For more information, please see p. 63.
In Finland, it is possible to carry out business operations in the following forms of enterprise: private trader, general partnership, limited partnership, limited liability company, co-operative, branch of a foreign enterprise. The following forms of enterprise are less common: Societas Europaea, European co-operative society and European Economic Interest Grouping (EEIG).

When determining the most suitable form of enterprise for you, the business advisors and experts of the Finnish Enterprise Agency will help you.

**Factors affecting which form of enterprise is selected:**

- number of people establishing the business
- the need for capital and its availability
- responsibilities and decision making
- operational flexibility
- continuity of operations
- attitude of finance providers
- profit sharing and covering losses
- taxation.

**PRIVATE TRADER (OWN FIRM)**

An individual with permanent domicile in the European Economic Area (EEA) may operate as a private trader in Finland. A person who lives outside the EEA needs a licence from the National Board of Patents and Registration of Finland [www.prh.fi/en/](http://www.prh.fi/en/) for establishing a business.

Operating as a private trader means that the person carries out business operations alone or together with their spouse. Even though the couple set up the business together, the business is registered only in the name of one person.

The entrepreneur him/herself makes decisions, and (s)he is fully liable for the business's commitments (concerning loans, for example) means all his/her assets are at risk. Thus, the entrepreneur is personally liable for the business's losses, but (s)he will also receive any profits made from the business's operations.

The firm will not have a Board of Directors or a Managing Director, and audits are not required.

The entrepreneur may invest money in the business, but this isn’t compulsory either. The entrepreneur is not able to pay a salary to him/herself, to his/her spouse or to his/her children under the age of 14, but money may be withdrawn from the business account as so-called personal drawings. Tax is paid annually based on the business's result for the period.

Even though the entrepreneur owns the firm, his/her personal finances must be kept separate from the business’s finances with the help of bookkeeping.

Private trader entrepreneurs can be divided into professionals and traders, both of whom do work on their own account. A self-employed person is an entrepreneur who can operate in his/her profession without a permanent workplace and without external manpower. A self-employed person may be, for instance, a seamstress, carpenter or interpreter. A trader is an entrepreneur who has a permanent workplace or who can employ other staff.

**Establishment actions**

Establishing the firm is simple. Separate documents are not necessary. You can submit the notification online at
www.ytj.fi/en/. You can use the same establishment notification form to submit your company to the Trade Register and the Tax Administration’s VAT register, advance collection register and employer register.

If you only register your company with the Tax Administration, you must submit a paper copy of the establishment notification.

However, you must register the company in the Trade Register if:

- You are practicing any business for which a permit/license is required
- You have a permanent office for your business, i.e. business premises that are not located in your own home
- You employ other than your spouse, minor child or grandchild
- You want to protect your selected company name, i.e. keep the name for yourself

If you submit your notification of establishment as a paper copy, you must fill out the form in the YTJ online service, print it and send it by regular mail to Finnish Patent and Registration Office – Tax Administration, Business Information System, PO Box 2000, FI-00231 Helsinki, Finland.

Registration of a company in the Trade Register is subject to a fee. The processing fee for an online notification is €75 and the processing fee for a paper notification is €110 (January 2018). See www.ytj.fi/en/.

Who is a firm suitable for?
A firm is easy to establish and the simplest of the forms of enterprise to establish. Often, a firm suits a small-scale entrepreneur who is just starting off.

PARTNERSHIPS: GENERAL PARTNERSHIP AND LIMITED PARTNERSHIP
To establish a partnership, you need at least two partners (i.e., people). Generally, these are natural people, but a partner can also be a legal person (an enterprise or organisation). There are two types of partnership: general partnerships and limited partnerships.

In general partnerships, at least one partner, and in limited partnerships, at least one general partner must have permanent residence, or if the partner is a legal person, domicile, in the EEA area. If they do not, for all partners that are not in the EEA area, a licence must be sought from the National Board of Patents and Registration of Finland (www.prh.fi/en/).

The partners invest a contribution in the partnership, and this will consist of money, assets or work. In a general partnership, a contribution in the form of work from partners will suffice as an investment. In a limited partnership, money or other assets are required from a silent partner as a contribution. However, the law does not specify how large this contribution must be.

In a general partnership, all the partners are fully liable for the partnership’s commitments, meaning their personal assets are at risk, and they decide together on issues relating to the partnership unless agreed otherwise.

In limited partnerships (ky), there are two kinds of partner: active and silent. In a limited partnership, there must be at least one active and one silent partner. General partners are fully liable for the partnership’s commitments, meaning their personal assets are at risk, and they decide together on issues relating to the partnership.

Silent partners invest money or assets of monetary value in the partnership, and they receive agreed interest on the earnings. A silent partner does not have the right to participate in the partnership’s decision-making, and they are not liable for issues relating to the partnership, unless otherwise specified in the articles of association.

Establishment actions
The partners shall draw up a written partnership agreement, which, in accordance with the law, shall specify the trade name of the partnership, the place of registered office in a Finnish municipality, the line of business and the partners. The partnership agreement of a limited partnership shall also state which partners are general partners and which are silent partners as well as the contribution of the silent partner in euros. It is also possible to agree in the partnership agreement on, for example, who has the right to represent the partnership, conveyance of the partnership share, resignation from the partnership, distribution of profit as well as on the manner of termination or cancellation of the partnership agreement.

The partners may also draft a separate partner agreement in writing in connection with the founding of the partnership. The partner agreement may contain an agreement on the administration of the partnership, the decisions requiring unanimity of the partners, the non-competition clause and the handling of disputes. The agreement also aims at regulating the liabilities of the partners for the debts and commitments of the partnership. Such restriction shall not, however, be binding on a third party.
The partner agreement shall not be enclosed to the start-up notification. The agreements shall be made with great care with the help of a legal expert.

You can also use a ready-made establishment package to establish a general or limited partnership. The package includes all of the document templates and notification forms you will need when establishing a company, as well as instructions on how to establish the company. The package includes a standard partnership agreement. You can find the establishment package at [www.ytj.fi/en/](http://www.ytj.fi/en/).

The partnership agreement must be registered in the Finnish Trade Register and with the Finnish Central Tax Administration. This is done using the Y2 form. In addition, a personal data form shall be filled in. These are available from the website, [www.ytj.fi/en/](http://www.ytj.fi/en/). Notification of the partnership must be accompanied by the original partnership agreement. There is a charge for registration, which is €240 January 2018. The partnership must be reported for registration within three months from signing the partnership agreement, or else the formation of the partnership expires. A partnership can be established by registering it in the Trade Register.

**When are partnerships suitable?** Partnerships are suitable for family enterprises. You must remember that, in a general partnership, the partners and, in a limited partnership, the general partners are liable for the partnership’s commitments together equally. If one partner makes a commitment, the others are also liable for it. Therefore, there must be a very high level of trust among the partners. However, the liability of the partners can be limited in the partnership agreement.

**LIMITED LIABILITY COMPANY (OY)**

A limited liability company may be established by one or more people or organisations. When the company is being set up, the founders register all the company’s shares. In a private limited liability company, the share capital must be at least €2,500. The Finnish Companies Act does not specify anything about the residence or domicile of the shareholders, i.e. the founding shareholders of a limited liability company may also be from outside the EEA area.

The shareholders are liable for the company’s commitments only to the extent of the capital that they have invested in the company, unless they have guaranteed loans on behalf of the company.

Issues relating to a limited liability company are decided on by the shareholders. A person who has more shares also gets more decision-making power (and more voting power). A limited liability company must have a board of directors that the shareholders appoint. The board takes care of management of the
company, and it represents the company. The board may elect a managing director for the company, who takes care of its day-to-day management. However, the appointment of a managing director is optional. The managing director can be named at the establishment stage of a limited liability company or at a meeting of the Board of Directors at a later date.

If the board of a limited liability company comprises less than three ordinary members, at least one deputy member must also be appointed.

If the board of limited liability company includes fewer than three ordinary members, you must also choose at least one deputy member. If there are several members on the board, you must name a chairperson. At least one of the board ordinary members and one of the deputy members (calculated separately) must have permanent residence in the EEA area. If they do not, a licence must be sought from the National Board of Patents and Registration of Finland for all ordinary members or deputy members who are from outside the EEA area (www.prh.fi/en/).

Establishment actions

A limited liability company can be established by registering it in the Trade Register. In order to establish a limited liability company, a Memorandum of Association is created, to which the Articles of Association are appended. The Articles of Association comprise in their minimal form three items: the name of the business, its domicile (municipality) and the line of business. The line of business may be shown as general commercial activities, which includes all lawful business operations (i.e. you do not have to indicate a specific line of business).

The Memorandum of Association of a limited liability company shall always state the date of the contract, all shareholders and the quantity of shares subscribed for by each shareholder, the price to be paid to the company for each share, the time when the shares are to be paid and the members of the Board of Directors of the company.

The financial period shall be determined either in the Memorandum of Association or in the Articles of Association.

The Memorandum of Association shall also state, where necessary, the Managing Director, the members of the Supervisory Board and the auditors of the company. The chairman of the Board of Directors may also be named in the Memorandum of Association.

You can establish a limited liability company online at www.ytj.fi/en/ if the following prerequisites are met:

- The company will only need standard articles of association.
- Shares will be paid in a bank account of the company to be established.
- The subscription price will be included in the share capital in its entirety.
- The subscribers and board members are at least 18 years of age and they, as well as the managing director and auditor (if any), have Finnish social security codes and a personal online banking ID, a mobile certificate or an ID card with a chip (a HST card).
- Holders of procuration (if any) and persons entitled to represent the company have Finnish social security codes.

When a limited liability company is established online, the YTJ service will automatically generate a memorandum of association and articles of association for the company. After the establishment of the company online, a bank account must be opened for the company for the payment of the share capital. Once the share capital has been paid, the board members and managing director (if any) must sign a declaration on payment of the share capital in the YTJ service. The auditor must also sign a separate certificate. If the company does not have an auditor, a report on the payment of the share capital must be enclosed, such as a bank statement or a receipt of the payment.

If you want to fill out the documents on paper, you can use the ready-made establishment package compiled by the Finnish Patent and Registration Office, which includes a memorandum of association template, an articles of association template, the required notification forms and instructions. In such a case, you must pay for the shares in cash; a capital contribution is not possible.

A paper copy of the notification must be filed with the establishment notification form Y1 and its appendix form 1.

The notification to the Trade Register must be filed within three months of the signing of the memorandum of association, or the establishment will become null and void.

The original memorandum of association and a copy of the articles of association must be enclosed with the establishment notification filed on paper, unless the articles of association are included in the memorandum of association. A personal data form must also be filled out. A receipt of the cash payment must be enclosed. For information on any other necessary documents, please see www.prh.fi/en/.

If the share capital is paid in cash, it must be paid to the bank account of the company to be established. A limited liability company cannot be registered before the share capital has been paid.

The registration is subject to a fee (€330 online at the YTJ service or €380 for a notification on paper; January 2018).

If shares are paid for using non-cash assets, there must be a term in the Memorandum of Association stating that the share subscriber has the right or duty to pay the subscription price using non-cash assets. Also, in the Memorandum of Association, there must be a description of the non-cash assets. In the Finnish Trade Register, there must be an auditor’s statement on the description of the non-cash assets.
asset capital contribution and on whether the assets had a financial value to the company that was at least equivalent to the price. This statement may be given either by a chartered accountant (KHT or HT) or a chartered auditing firm.

If the company has more than one founding member, it is worthwhile creating a written shareholders’ agreement. A shareholders agreement is a contractual agreement between the shareholders of the company regulating the mutual relationships between the shareholders and their rights and obligations in the company.

The shareholders agreement may provide, for example, for the division of tasks, the restriction of the circle of shareholders or the arrangement of operations of the company. Also the redemption of shares in cases, where a shareholder conveys them to a third party, may be agreed upon if the Articles of Association do not contain a redemption clause. Also the distribution of profit, the non-competition clause as well as what happens to shares upon the death of a shareholder may be agreed upon in the shareholders agreement.

A company may also be a party to the shareholders agreement; the agreement may also provide for the mutual relationships between the company and the shareholders. In that case, the company must also decide on matters subject to the shareholders agreement in its appropriate bodies.

A shareholders agreement should be prepared carefully and prudently. Amending the agreement after the commencement of operations may be very difficult if disputes have arisen, as an amendment thereto requires a unanimous decision of all the parties to the agreement.

When is a liability company suitable?
All types of business are suited to being a limited liability company.

The limited liability company can be established by a single person. In this case, a second person is required as a deputy member of the board. An advantage of limited companies is the limited liability, which is restricted to the shareholder’s capital holding, unless a guarantee has been given on behalf of the company.

For large enterprises, a public limited liability company is a suitable form of enterprise. For this, the minimum possible share capital is €80,000. With public limited companies, their shares are offered to the public and traded on the stock markets.

CO-OPERATIVE
A co-operative is an association, which has one or more members. The members may be private individuals, undertakings or other associations.

Founding of a co-operative does not require a minimum capital. A co-operative is a flexible form of business where the
The number of members may increase or decrease during the operations as required. The co-operative shall decide on the participation shares in its rules. The participation share need not have a nominal value and its subscription price may vary. The payment may be made in cash or as a capital contribution if capital contributions are provided for in the rules. The co-operative shall refund the participation share if a member resigns or is dismissed from the co-operative.

The members decide on issues relating to the co-operative, and each member generally has one vote. The members elect the board of the co-operative. The board takes care of management of the co-operative, and it represents it. The co-operative may elect a managing director for the co-operative, who takes care of its day-to-day management. However, the appointment of a managing director is optional.

As an independent legal person, the co-operative is liable for its debts. The liability of a member of a co-operative is limited to the amount invested in the co-operative (participation share). When borrowing, the members may, where necessary, be required to give an absolute guarantee the same way as shareholders of a limited liability company if other collateral is not sufficient.

The net assets and the surplus belong to the co-operative. The rules may provide for its distribution and the basis for distribution. It may be, for example, a payment of interest on the co-operative capital or a refund to the members in proportion to their own input, can influence both his/her own salary and the share of the co-operative.

Establishment actions

In order to establish a co-operative, a Memorandum of Association is created to which the Rules of the co-operative are appended. The rules must specify, as a minimum, the name of the co-operative, its domicile (municipality), the line of business. Model rules for a co-operative are available in the address perustajanopas.pellervo.fi.

The Memorandum of Association of a co-operative shall always state the date of the incorporation, all incorporators and the shares devolving on the incorporators, the amount payable to the co-operative of a share, the payment period of a share and the members of the Board of Directors of the co-operative. The financial period shall be provided for in the Memorandum of Association or in the Rules.

The Memorandum of Association shall state the Managing Director, the members of the Supervisory Board, the auditors and the performance auditors if such an organ exist in the co-operative. The Memorandum of Association may name the Chairman of the Board.

The internal affairs of a co-operative should no be included in the rules but they should be entered in a separate membership agreement. The membership agreement may provide, i.a., for the administration of the co-operative, the division of tasks, the responsibilities as well as for the handling of disputes. Use the help of a legal expert when drafting the rules and the member agreement. The member agreement shall not be enclosed to the start-up notification.

All of the document templates, notification forms and instructions related to the establishment of a co-operative are available in the establishment package of the Finnish Patent and Registration Office at www.ytj.fi/en/.

A co-operative must be filed for registration in the Trade Register within three months of the signing of the memorandum of association, or the establishment will become null and void.

The notification must be done using a Y1 form and its Appendix 2. In addition, a personal data form must be filled out. The forms are available at www.ytj.fi/en/. The original Memorandum of Association and a copy of the rules must be enclosed with the notification of establishment. There is a charge for registration, and this is €380 (January 2018). A co-operative can be established by registering it in the Trade Register.

For whom is a co-operative suitable?

A co-operative is at its best when the members have genuinely committed to the goals and are active actors. A co-operative is especially suitable in situations where there is a need to ensure continuous mutual equality. A co-operative is an association of members, new members will be decided on together and the membership and the voting rights tied there-to cannot be bought or sold.

A co-operative is also a flexible form of business. Matters, rules and tasks can be defined together. Any costs arising from work and operations as well as the operating facilities may be divided and acquisitions made in a sensible manner. Each member, with his/her own input, can influence both his/her own salary and the share of the co-operative.

For more information on the available company forms, please see page 52.
1. You must be familiar with the line of business in which you intend to establish an enterprise. Don’t forget to monitor changes in your industry.

2. You must study entrepreneurship. The Employment and Economic Development Offices (TE offices) and the Finnish Enterprise Agencies, for example, organise courses for entrepreneurs. Also you can get help from business advisory experts.

3. The business can only work when supported by products for which there is a big enough market.

4. Look after your image and your intellectual property rights.
5 Marketing alone is not enough: you must also know how to sell your products. Take the initiative and try to address your customers’ changing needs.

6 Always do your work as agreed with the customer, or do it even better.

7 Pay attention to your commitments as prescribed by the law. Pay taxes and official payments by the due date, and submit returns to authorities on time.

8 Pay special attention to your best customers.

9 Continually develop your business operations. Eliminate products that is not worth selling. Try to reduce your costs and increase your visibility.

10 Look after your own well-being. As an entrepreneur, you can arrange occupational healthcare for yourself. The Social Insurance Institution of Finland (Kela) will reimburse the entrepreneur for any necessary and reasonable costs arising from occupational healthcare.
Establishing a company

BRANCH OF A FOREIGN ENTERPRISE

A branch of a foreign trader shall mean the part of a foreign organisation or foundation that runs a continuous business or trade from a permanent place of business in Finland in the name and for the benefit of a foreign organisation or foundation. The name of the branch must include the name of the foreign trader in the registered form together with an addition that indicates it is a branch office. The addition can be, for example, “sivuliike Suomessa” (branch in Finland), “filial i Finland” or “filial”.

When a branch is established, notification of this must be sent to the Finnish Trade Register. This is done using a Y1 form and its appendix 3. In addition, a personal data form shall be filled in (www.ytj.fi/en/). In addition, a personal data form shall be filled in. The appendices to the notification cf. www.prh.fi/en/. Notification must be given before operations commence. There is a charge for registration, and this is €380 (January 2018).

If the foreign organisation or foundation is from outside the EEA area, a licence must be sought from the National Board of Patents and Registration of Finland to establish a branch in Finland (www.prh.fi/en/).

Answers by a business advisor

At which point can you come to the Enterprise Agency when you are planning to establish a business?

A person planning to establish a business can come to the Enterprise Agency at any point if they wish to discuss entrepreneurship or want personal and confidential advice free of charge. Competent business advisors serve future entrepreneurs at the Enterprise Agencies. We can offer assistance in areas such as the development of your business idea, the calculations needed for your business plan or the selection of business form. You should visit us before you apply for a start-up grant.

Matias Holmqvist, Espoon seudun Uusyrityskeskus ry (YritysEspoo)
<table>
<thead>
<tr>
<th><strong>Type of Business</strong></th>
<th><strong>Minimum number of founders</strong></th>
<th><strong>Minimum capital</strong></th>
<th><strong>Supreme decision-making body</strong></th>
<th><strong>Statutory decision-making bodies</strong></th>
<th><strong>Responsible for the company’s commitments</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Private trader</td>
<td>Only the entrepreneur. The entrepreneur’s spouse may also be involved in the business.</td>
<td>None.</td>
<td>The entrepreneur herself or himself.</td>
<td>The entrepreneur herself or himself.</td>
<td>The entrepreneur herself or himself.</td>
</tr>
<tr>
<td>General partnership</td>
<td>Two.</td>
<td>No monetary investment; only work input.</td>
<td>The partners together or in the manner laid down in the partnership agreement.</td>
<td>None.</td>
<td>The partners (also for each other’s commitments).</td>
</tr>
<tr>
<td>Limited partnership</td>
<td>Two, of which one is the active partner and the other is the silent one.</td>
<td>The silent partner will have to make a monetary investment or an investment in the form of other assets.</td>
<td>The general partners together or in the manner laid down in the partnership agreement.</td>
<td>None.</td>
<td>The general partners (also for each other’s commitments). The silent partner is only responsible to the extent of the capital invested.</td>
</tr>
<tr>
<td>Limited company</td>
<td>One.</td>
<td>€2,500</td>
<td>The shareholders in the annual general meeting. The annual general meeting must be held within six months of the end of the accounting period.</td>
<td>Board of Directors with at least one ordinary member and one deputy member.</td>
<td>The shareholders in relation to the capital they have invested, unless they have given securities.</td>
</tr>
<tr>
<td>Co-operative</td>
<td>One. The number of members may vary.</td>
<td>None. Changing capital.</td>
<td>The members in the co-operative meeting. The annual general co-operative meeting must be held within six months of the end of the accounting period.</td>
<td>Board of Directors with at least one ordinary member and one deputy member.</td>
<td>The members with the capital they have invested (usually the co-operative payment), unless they have given securities to cover the co-operative’s loans.</td>
</tr>
</tbody>
</table>
Registering a company

FINNISH TRADE REGISTER
The Finnish Trade Register (www.prh.fi/en/ > Trade Register) is the official, public register for information about enterprises. Generally, all businesses must enrol in the Finnish Trade Register.

The mandatory registration does not apply to private entrepreneurs who do not practice any business for which a permit/licence is required, who do not have any business premises outside their own home and who do not employ any people outside their own family. In addition, entrepreneurs who practice agriculture or fishing do not have to register in the Trade Register.

Registration of a company in the Trade Register is subject to a charge. With the same declaration, you can also enrol in the registers of the Finnish Central Tax Administration, comprising the register for collection of tax at source, the register of employers and the register for those liable to VAT. There is no charge for enrolment in these registers.

If you file the establishment notification of a private entrepreneur in electronic format, you cannot register with the Tax Administration at the same time, because you will not be able to include yourself in the VAT register, advance collection register and employer register, as well as submit all the other necessary information to the Tax Administration, until you have been issued a business ID.

Business ID
The business and organisation ID is a unique ID that the authorities give to businesses and organisations. The business ID is provided once the foundation of a business is recorded in the Finnish Business Information System www.ytj.fi/en/. A business ID consists of seven numerical digits, a hyphen and a check digit, for example 1234567-8. The business ID is required on invoices and contracts, and when using the Finnish Trade Register or dealing with the Finnish Central Tax Administration, among other things.

Name of the enterprise
Registering the name of the business gives the exclusive right to that name throughout the country, i.e. no-one else may use this name.

The business name must be clearly different from all of the other business names that have already been registered. It must not be possible to confuse the business name with a protected business name, unregistered (secondary) identification or trademark. Nothing that could be construed as the last name of another person may be used in the name without separate consent.

Furthermore, the business name must not mislead the general public. A misleading business name is a name that provides false information about the entrepreneur’s name or refers to any business that is not included in the company’s chosen industry, or a name that violates good manners or public order in general. Therefore, the name may not include any references to illegal activities or any expletives.

REGISTRATION FEES FOR BUSINESS JANUARY 2018

- **Private trader**
  - notification of establishment online: 75 €
  - notification of establishment on paper: 110 €

- **General partnership and limited partnership**: 240 €

- **Limited liability company, co-operative, branch, European Economic Interest Grouping (EEIG)**: 380 €

- **Limited liability company, online in the Finnish Business Information System (BIS)**: 330 €
The form of enterprise is also apparent from the name of the business. A private trader may use the identifier “tmi” or “toiminimi”, but this isn’t mandatory. Limited partnerships use the abbreviation “ky”. The identifier for a limited liability company is “oy” and for a public limited liability company, “oij”. The identifier for a general partnership is “avoin yhtiö” – the abbreviation “ay” may not be used. The name of a co-operative shall include the term “osuuskunta”, a part of the term in a compound “osuus” or the corresponding abbreviation “osk”. The name of a branch will include the term “sivuliike Suomessa” (branch in Finland), “filial i Finland” (in Swedish) or “filial”.

The name is registered either in the Finnish language or the Swedish language. The name may include, in addition to the Finnish- or Swedish-language identifier for the form of enterprise, identifiers in other languages, for example, Ab Finntex Oy or Oy Finntex Ltd. The name may also include parallel business names in different languages, i.e. translations of the Finnish- or Swedish-language name. The possible parallel business names for a limited liability company must be included in the articles of association. The parallel business names for a general partnership or a limited partnership must be included in the articles of association, and those for a co-operative must be included in its regulations.

Auxiliary business name
An entrepreneur may carry out part of their operations using an auxiliary business name. This is convenient when the same enterprise has operations in completely different fields. The industry of the auxiliary business name must be included in the industry of the company, however, meaning that the business done under the auxiliary company name may not be the sole industry of the business. For example, an entrepreneur who has a flower shop called “Smith’s Florists” can have a cleaning firm called “Always Clean”. There is a charge for registration of an auxiliary business name, and this name can only be used for those activities that it is registered for. Several auxiliary business names may be used. However, an auxiliary business name cannot be used for the operations of the whole business. Thus, by using auxiliary business names, the same enterprise may comprise different operations with different business names. This can help with operations and marketing. However, there will only be one set of accounts and one business ID for all of the enterprise’s operations. Contracts concluded by the enterprise cannot be signed using the auxiliary trade name alone. If the auxiliary trade name is used upon signing a contract, also the actual trade name must be mentioned.

Line of business
The line of business of an enterprise is always declared when the enterprise is registered with the Finnish Trade Register and the Finnish Central Tax Administration. It is also possible to register so-called “general commercial activities” with the Finnish Trade Register, meaning that the business may engage in all kinds of lawful business activities that are accordant with good practice. However, it is advisable to state the line of business explicitly so that the nature of the business’s operations is clear.

It is also possible to include the following type of declaration in the Finnish Trade Register: “yleistoimiala” (general commercial activities), including repair, servicing and trade of motor vehicles, amongst other things. In this case, the customers will understand more easily which areas the business operates in.

However, you must notify the Finnish Central Tax Administration of your main line of business. The enterprise may have only main line of business, and this must clearly describe what field the enterprise operates in along with the form of the operations: for example, repair, servicing and trade of motor vehicles. It is not possible to record a main line of business in the register that is too general.

VAT REGISTER
Anybody who practices the sales of goods or services, rental operations or any other
similar operations is liable to pay value added tax. All parties liable to pay value added tax must be included in the Tax Administration’s VAT register. The registration can be done when filing the notification of establishment or at a later point in time by filing a change notification, depending on when the company starts the activities for which it is liable to pay VAT.

You do not need to register in the VAT register if the net sales of your company during one accounting period (a period of 12 months) is a maximum of €10,000. However, a company or corporation that practices such business may still be included in the VAT register at its own discretion. A company included in the VAT register may deduct VAT from purchases related to the business operations from the VAT to be paid for products or services sold.

A company included in the VAT register is also entitled to a relief if the net sales during an accounting period (of 12 months) without VAT remain below €30,000. In such a case, the company may keep part of the VAT. For more information, please see p. 82.

A foreign business is subject to VAT in Finland if it has a fixed place of business in Finland. A foreign business is recorded in the register of businesses subject to VAT in the same way as Finnish businesses are. A foreign business may also apply to be subject to VAT in Finland. In some special situations, a foreign business is always liable to charge VAT.

If, in the opinion of the entrepreneur, the business is not subject to VAT, (s)he should mark a cross on the declaration of foundation against “Ei katso olevansa arvonlisäverovelvollinen” (I do not believe I am liable to charge VAT) and (s)he should explain the reasons for this.

**PREPAYMENT REGISTER**

Starting up business operations generally requires that the business enrols in the Prepayment register maintained by the Finnish Tax Administration (www.tju.fi). A company that only sells goods is not obliged to register, but registration is recommended in case the operations will be expanded to services. You can enrol in the Prepayment register using the same form that is used for notifying the Finnish Trade Register of your new business. When a business is in the Prepayment register, the business commissioning work does not need to withhold tax from the remuneration paid by it. A business that is in the Prepayment register takes care of its taxes itself by paying tax levied in advance. Prepayment registration is available if the enterprise or its responsible persons have no history of neglect of tax.

You can check whether a company is included in the VAT register from the YTJ company search, which is available free of charge at www.ytj.fi/en/.

**EMPLOYER REGISTER**

The employer register is maintained by the Tax Administration (www.vero.fi).

A company must be included in the employer register if it is a regular employer, i.e. pays wages

1. regularly to two or more employees, or
2. to at least six temporary employees whose employment relationships are not valid for a complete calendar year.

If wages are only temporarily paid or only paid to one employee, the company does not need to be included in the employer register. All employers must handle all of their obligations related to the payment of wages, such as submitting the declaration of employer payments. For more information, please see page 83.
As a general rule, companies can enter into agreements with the terms and conditions of their choice.

However, restrictions on the freedom of contract are included, for example, in legislation on labour, consumer protection and environmental issues.

**GENERAL INFORMATION ON AGREEMENTS**

It is recommended that all contracts be concluded in writing although the law does not usually require written form or predetermined form. The contracts should be drafted so that the terms leave no room for interpretation or commercial practice. In conflicts of interest, the text of the contract is deemed decisive. It is worthwhile to study the contract carefully before signing and turn to a legal expert, where necessary.

Especially when starting a new business relationship, a background check of the contracting partner should be made. Credit ratings can be checked from companies selling credit rating data. Information on the entry of the service provider in the Prepayment Register is available from the BIS (Business Information System) service [www.ytj.fi/en/](http://www.ytj.fi/en/).

Before signing, especially when concluding significant contracts and when the other contracting party is a legal entity, it is important to find out who has competence and qualifications to represent the legal entity. The persons authorized to represent the company can be checked from a Trade Register extract. An electronic Trade Register extract is available from the PRH pages [www.virre.fi](http://www.virre.fi).

A contract should always contain a course of action for conflicts, which the parties cannot solve in negotiations. The choices are handling in a district court or in arbitration. Arbitration is usually a quicker solution for a dispute than a general court.

**LEASE OF BUSINESS PREMISES**

The lease of business premises is one of the first contracts of a starting entrepreneur because usually operations are commenced in leased premises. The lease of business premises shall be governed by the Act on Lease of Business Premises. Before signing the lease agreement, it is necessary to check with the municipal building supervision that the premises may be used for the planned business. If such a check cannot be made for some reason, the lease agreement may be added with a term relating to the approval of the premises.

The inspection record shall be dated and signed and each party shall get his/her own copy which must be kept during the lease until the final inspection.

**Validity of the agreement**

A lease agreement may be concluded for a fixed period or until further notice. The lease agreement may be made in free form but model forms for lease agreements are also available and by using one it can be ensured that all material matters are agreed on. A lease agreement should always be made in writing.

If a lease agreement is concluded for a fixed term, it shall always be made in writing. If it is not made in writing, it shall be deemed to be in force until further notice.

Each party to the agreement may give notice to terminate a valid non-fixed-term lease upon expiry of the notice period. The statutory notice period shall be three months when the lessor gives notice and
one month when the tenant gives notice on the lease agreement. These may be derogated from by agreement.

A fixed term lease agreement shall be binding on the tenant during its validity and it can not be terminated by giving notice during the lease period but it is terminated upon the end of the duration of the lease agreement without separate measures.

Rent
The rent of business premises may be agreed upon freely between the parties in compliance with the principle of equity. Rent increase may be bound, for example, to the real estate maintenance expense index, i.e., the cost of living index. The expense indices may be checked at the website of Statistics Finland at www.stat.fi.

Usually a tenant is liable to put up a security for the lease in favor of the lessor. It is usually an amount corresponding to three months’ rent, for example, a security deposit. The use of a rental guarantee is also possible.

The tenant should establish information and the right to sign of his/her contracting partner prior to concluding the agreement. It is customary that (s)he lessor acquires credit data of his/her future tenant.

LEASING AGREEMENT
Leasing is a long-term lease of movable fixed asset. A financing company buys the equipment or machine to be acquired and leases it further to an enterprise. Ownership of the target remains with the financing company. The lessee enterprise pays rent items, which are entered as expenses and are deductible. Thus the own assets and guarantees of the enterprise are saved to other acquisitions and current assets. Leasing agreements may be used by an enterprise to acquire almost all movable assets from office furniture to production equipment and vehicles.

The lease period may be optimized in accordance with the economic useful life of the lease target. Usually the duration of the leasing agreement is 2 to 5 years.

HIRE PURCHASE AGREEMENT
A hire purchase is a loan-type form of financing of a specific length. In the purchase, a deposit of approximately 30 percent is usually paid of the acquisition price including VAT. It can be paid in cash or a used machine or equipment may be given in exchange. The seller conveys the object of purchase to the buyer who pays the purchase price in two or more installments. The object of purchase functions as collateral for the loan during the financing.

The financing is arranged either by the seller himself/herself or by a financing company, to which the seller transfers the hire purchase agreement. As a rule, the seller or the financing company retains ownership of the object of purchase until the purchase price has been fully paid. It usually also has the right to repossess the goods if the buyer neglects his/her obligations referred in the agreement.

A hire purchase agreement is governed by the Act on Hire Purchase. In accordance with the Act, a hire purchase agreement shall always be made in writing.

Hire purchase is a suitable form of financing when an enterprise wants payment time for an investment and believes that the equipment to be acquired has a long use value. An enterprise may use hire purchase to finance movable property, such as, inter alia, transport equipment, vehicles and machinery. The object of purchase may be new or used.

The expenses, interests and depreciations relating to the acquisition are deductible in the bookkeeping of the enterprise. The VAT included in the purchase price may be deducted in one go when the acquisition has been made. The loan period varies between two and five years.

Keep the following in mind before signing an agreement

- Companies have the freedom of contract, meaning that they can, as a general rule, sign agreements with the terms and conditions of their choice.
- However, the freedom of contract is limited by legislation in the case of employment contracts, agreements falling under the scope of consumer protection and environmental protection issues.
- All agreements should be made in writing. You should read them thoroughly before signing.
- The background of the contracting party, such as their credit status and right to sign agreements, should always be checked in advance.
- Disputes will be solved in arbitration proceedings or by a public court of law. The agreement text determines this.
Knowledge adds security – protection brings a competitive advantage

TRADE NAME INDIVIDUALISES YOUR BUSINESS
A business is known for its name and therefore it is worthwhile to plan the name with care.

When you have decided on a suitable name, you should check before submitting the registration application to the Trade Register that the name is not already used by another company as a business name, trademark or domain name.

In the name service of the National Board of Patents and Registration of Finland (nimipalvelu.prh.fi), you can study whether the name you are thinking about for your company can be registered. The service is offered free of charge and it is open 24/7.

The National Board of Patents and Registration will not study whether the name you propose can be registered until the processing of your notification has started.

You can check from the website of the Finnish Communications Regulatory Authority (FICORA) at www.viestintavirasto.fi/en/ whether the domain name you want is available.

PROTECT THE CORE EXPERTISE OF YOUR BUSINESS
It is easy to copy ideas. Therefore it is important to plan how to best protect your own expertise, business idea and outcome of your product development so that the competitors cannot benefit at your cost without your permission.

The basic idea of immaterial legislation is to provide protection for the fruits of intellectual work. Each business has thus possibilities to utilise the existing system and find the means of protection already when planning the business operations. A patent, trademark, utility model and design rights bring competitive advantage when used together and separately. A written plan based on the business strategy of the company for the management of the core expertise forms a good foundation for the decisions on protection.

If your business idea includes technical solutions which you want to protect, do not publish them before discussing with an expert. The publication will prevent you, for example, from obtaining patent protection.

TRADEMARK DISTINGUISHES YOUR PRODUCT ON THE MARKET
Trademarks hold the central position in the marketing strategies of businesses because, as a result of trademarks, the businesses and their products can be distinguished from the competitors.
Establishing a company

**Becoming an Entrepreneur in Finland 2018**

Trademarks are thus the basis for building a brand.

You should protect your trademarks by applying for their registration from the National Board of Patents and Registration. When you register a trademark, you will have an exclusive right to use it as the identification of your products and services.

A trademark can be a word, a pattern or a combination of the two. It can also be a slogan, a combination of letters or a sound, or any other symbol that can be represented in graphic format.

A trademark granted in Finland will protect your products only in Finland, however. If you want to protect your products abroad, you can apply for the protection using the national or international systems, such as an international registration by virtue of the Madrid Agreement or the EU trademark registration system that covers the EU. For additional information on how to apply for trademarks, please see [www.prh.fi/en/](http://www.prh.fi/en/).

**Please note!**

<table>
<thead>
<tr>
<th>Form of protection</th>
<th>Usage</th>
<th>Validity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patent</td>
<td>Protects a product, equipment or method.</td>
<td>20 yrs, in some cases 25 yrs.</td>
</tr>
<tr>
<td>Utility model</td>
<td>Protects a product or equipment.</td>
<td>10 yrs (4+4+2).</td>
</tr>
<tr>
<td>Trademark</td>
<td>Distinguishability on the market.</td>
<td>Perpetual, renewal at 10-year intervals.</td>
</tr>
<tr>
<td>Design right</td>
<td>Protects the design of a product.</td>
<td>25 yrs (5+5+5+5+5).</td>
</tr>
<tr>
<td>Trade name</td>
<td>Protects the name of the business.</td>
<td>Perpetual if business in operation.</td>
</tr>
<tr>
<td>Copyright</td>
<td>Protects an intellectual work.</td>
<td>Lifetime + 70 yrs.</td>
</tr>
<tr>
<td>Trade secret</td>
<td>Protects information of economic significance.</td>
<td>Until published.</td>
</tr>
</tbody>
</table>

**Domain name will bring your business within the reach of customers**

A domain name is the verbal form of an IP address. The domain name is used by websites and email addresses, for example. The Finnish country code is .fi. Other country codes include .com, .net and .org, for example. A .fi domain name can consist of 2–63 characters. The domain name can contain letters (a–z), numbers (0–9) or a combination of the two. Allowed Nordic characters include å, ä and ö. For example, in [www.uusyrityskeskus.fi](http://www.uusyrityskeskus.fi), the domain name is “uusyrityskeskus”.

The domain name need not be the same as the company name; instead, it can be an abbreviation that describes the products sold which the customers will easily remember, for example. The domain name may not infringe any protected names or trademarks, however. The users of .fi domain names are obligated to ensure from the name and trademark registers that there are no obstacles for registration of the domain name.

The information is available through public online services. Links to these services are available at [www.viestintavirasto.fi/en/](http://www.viestintavirasto.fi/en/).

**Information on competitive environment**

When planning a business, the free-of-charge databases of the National Board of Patents and Registration in Finland ([www.prh.fi/en/](http://www.prh.fi/en/)) offer an easy and swift way to check the industrial rights of other actors: trade names, trademarks, design rights, utility models and patents. There you can check inter alia where and what has been protected, is the protection still in force, in other words, are there any obstacles for the manufacture or marketing of your product or service or is the solution invented by you brand new and possibly patentable.

A good domain name is part of the company’s brand. It is the same as the company’s registered company name, auxiliary company name or trademark, and it cannot be confused with any other domain name. You can apply for a .fi domain name via a domain name broker. A list of companies that practice domain name brokerage can be found on the website of the Finnish Communications Regulatory Authority (FICORA). Usually, the domain name broker also offers other services for the domain name, such as email, a website or domain name servers. For more information, please see [www.viestintavirasto.fi/en/](http://www.viestintavirasto.fi/en/).
When you are starting your business operations, you must take out the statutory self-employed person’s pension insurance (YEL). An entrepreneur’s unemployment insurance policy is recommended but not mandatory.

“The most surprising thing about entrepreneurship has been the ease of everything. When you have the right people around you to take care of their own duties, everything will go just fine.”

Mirja Nieminen

Tmi Mirja Elina

• Mirja Nieminen, who previously worked in the IT industry, had dreamed about becoming an entrepreneur for several years before she established a private tradership at the beginning of 2017 and started work at a company called Fysiotupa, which is owned by her mother. Mirja got the final incentive to become an entrepreneur when she and her family moved from Helsinki to Porvoo, and she graduated as a massage therapist.

The Eastern Uusimaa Enterprise Agency (Posintra) assisted her in the establishment of the private tradership.

Read Mirjas entrepreneurship story on our website at www.uusyrityskeskus.fi.
Starting the business operations

**ACTIONS**

- **Arrange the bookkeeping.** Choose your accounting firm.
- **Take entrepreneurs' pension insurance YEL** within six months from the commencement of the business operations.
- **Join an entrepreneurs' unemployment fund** within three months from the commencement of the operations.
- **Arrange your (entrepreneurs') occupational health care** (voluntary).
- **Take the necessary optional insurances,** such as the self-employed person's voluntary insurance covering the working hours, legal expenses insurance and personal liability insurance.
- **File your application for inclusion in the advance tax register with the Tax Administration** (unless you already did this with the notification of establishment form).

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**Private trader**
- Through the Tax Card Online service
- As of November 2018, through the MyTax service

**General partnership and limited partnership**
- Through the Tax Card Online service
- As of November 2018, through the MyTax service

**Limited liability company**
- Through the MyTax service

**Co-operative**
- Through the MyTax service
Insurance

**ENTREPRENEUR’S PENSION INSURANCE (YEL)**
The only form of insurance that entrepreneurs must take is entrepreneurs’ pension insurance (i.e. YEL insurance). This is available from pension insurance companies. An entrepreneur shall be paid old-age pension and disability pension as well as rehabilitation allowance based on the Self-Employed Persons’ Pensions Act. The entrepreneur’s work income shall also form the basis for all allowances payable by Kela (the Social Insurance Institution of Finland), such as the sickness allowance and maternity and parental allowances. The YEL work income must match that salary that should be paid to professional individuals for similar work. Also, the entrepreneur’s unemployment-fund membership fee and any earnings-linked daily allowance are determined on the basis of YEL work income. YEL insurance also affects dependents’ pension security, which is paid to relatives after the death of an entrepreneur. YEL insurance must be taken from a pension insurance company at the latest when six months have elapsed from the commencement of the business operations.

People between the ages of 18 and 67 who are entrepreneurs in Finland are included in the scope of the YEL insurance scheme. The entrepreneurship in Finland must last for an uninterrupted period of at least four months. The estimated earned income must be at least €7,656.26 per year (2018 figure).

An entrepreneur who receives old-age pension based on the self-employed person’s pension insurance scheme (YEL) may continue their entrepreneur activities without limitations and without the need to take out YEL insurance. They may take out voluntary YEL insurance, however.

The YEL insurance premium is 24.10% of the YEL earned income for entrepreneurs between the ages of 18 and 52 or over the age of 62 and 25.60% of the YEL income for entrepreneurs between the ages of 53 and 62. A new entrepreneur will receive a discount of 22% for the first 48 months. Thus, the insurance premium for new entrepreneurs between the ages of 18 and 52 and over the age of 62 is 18.798%, and for new entrepreneurs between the ages of 53 and 62 it is 19.968% of the YEL earned income.

The insurance premiums can be paid 1, 2, 3, 4, 6 or 12 times per year.

**OPTIONAL INSURANCE**
Optional insurance includes the following, among others:

- **The entrepreneur’s voluntary accident insurance of working hours**
  - a leisure-time accident insurance may be added
  - this is a deductible cost for the business.

- **Business-interruption insurance**
  - the aim is to safeguard against a loss of income arising from interruptions to the business.

- **Personal liability insurance**
  - compensates, with certain conditions, losses caused to a third party as well as rectification of the loss and any legal expenses
  - often a customer, for example in the construction and cleaning sectors, will require that the supplier has personal liability insurance.

- **Legal-expenses insurance**
  - covers legal expenses that may arise from, for example
    - supply agreements, sales contracts or piecework contracts
    - disagreements on the validity of balances payable or receivable
    - disputes on dismissal of staff or wages and salaries
    - rental agreement relationships.

It is also good to insure property and business premises against theft, burglaries, fire and water damage. Ask for quotes from various insurance companies, thoroughly familiarise yourself with the terms of their policies and only then make a final decision on what insurance you will take.

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**TyEL Employee’s pension insurance**

- **Sole trader / firm (Tmi)**
- **General partnership**
- **Limited partnership (Ky)**
- **Silent partner who is paid salary**

**YEL Entrepreneur’s pension insurance**

- **Active partner**
- **Limited company (Oy)**
  - (Co-operative (Ousuuskunta))
  - A person working in a managerial position who alone owns more than 30% or, together with his/her family, more than 50% of the shares or votes (or of shares of a co-operative)

- **Limited partnership**
  - A person working in a managerial position who alone owns 30% or less and, together with his/her family, 50% or less of the shares or votes (or of shares of a co-operative) as well as a shareholder (or a member) in a non-managerial position.
WHO IS AN ENTREPRENEUR IN TERMS OF UNEMPLOYMENT SECURITY?

An entrepreneur is considered to be included in the scope of unemployment security if they employ themselves in such a manner that the earned income on which the pension insurance scheme is based (the YEL, the agricultural entrepreneur insurance or MYEL, or the employee pension insurance in the case of a family member of an entrepreneur/a part owner of the company) is at least €12,576 per year.

If the person’s main occupation is paid labour and the entrepreneurship is part-time, they should usually take out unemployment insurance through an unemployment fund for salaried employees.

In terms of unemployment security,

• a person who is obligated to take out YEL or MYEL is considered an entrepreneur (excluding grant recipients).

A part-owner of an enterprise and a family member of an entrepreneur insured under TyEL shall also be deemed an entrepreneur if (s)he

• works in a senior position (Managing Director or a member of the Board of Directors) for a company of which (s)he holds at least 15% or of which his/her family members or (s)he together with his/her family members holds at least 30% or works as an employee for a company of which (s)he alone, his/her family members or them together hold at least 50% of the intermediary company.

• A spouse (including a common-law one), a child or a parent of the entrepreneur who lives in the same household as the entrepreneur is considered a family member.

Indirect ownership through another company is taken into account if the person owns, alone or together with a family member, at least 50% of the intermediary company.

EARNINGS-RELATED DAILY ALLOWANCE FOR FUND MEMBERS

An entrepreneur, who resides permanently in Finland and whose statutory pension insurance (YEL, MYEL, TyEL) is based on an annual income of at least €12,576, may join an unemployment fund for entrepreneurs.

A full-time entrepreneur should not remain in an unemployment fund for salaried employees because the membership will not accrue their right to receive unemployment benefit; furthermore, their already earned rights will expire when they have been an entrepreneur for more than 18 months.


The amount of the daily allowance of an entrepreneur shall be determined on the basis of the work income chosen upon
when joining a fund in accordance with the level of insurance chosen. The insurance level of the fund may, however, not exceed the annual income for the retirement pension insurance.

Check the size of the membership fee in the websites of funds (ayt.fi/en/, www.syt.fi). The membership fees are deductible in personal taxation.

Entrepreneurs who are not members of a fund may apply for an unemployment allowance from Kela. The basic unemployment allowance is €32.40 per day (in 2018).

As a general rule, earnings-related unemployment allowance will be paid for a maximum of 400 days per one previous employment requirement, but the maximum period may also be 300 or 500 days, depending on the applicant’s age and work history. The qualifying period for the unemployment allowance is five weekdays.

Possible spreading of income from sales profits may postpone the starting date of the unemployment allowance coverage.

**FROM EMPLOYEE TO ENTREPRENEUR-UNINTERRUPTED UNEMPLOYMENT SECURITY AND RIGHT TO POST PROTECTION**

A precondition for entitlement to earnings-related daily allowance is the fulfillment of the entrepreneur’s employment condition.

A member of an employees’ fund has the right to uninterrupted unemployment security if (s)he transfers into an entrepreneurs’ unemployment fund within three months from the start of the entrepreneurship. Thus the entrepreneur’s 15-month employment condition, which is a precondition for entitlement to earnings-related daily allowance, starts to accrue immediately.

A wage-earner who becomes an entrepreneur shall usually also have the right to post-protection time. This means entitlement to daily allowance on the basis of the earnings from employment preceding entrepreneurship if the entrepreneurial activity is terminated within the post-protection time. The post-protection time of a wage-earner transferring into entrepreneurship is usually 18 months from the commencement of entrepreneurship. The right to employee-fund based daily allowance ends when the entrepreneur’s 15-month employment condition has been fulfilled.

**FULFILLMENT OF THE EMPLOYMENT CONDITION**

The employment condition shall be fulfilled when the entrepreneur has been a paying member of a fund for a period of at least 15 months.

In order for the period of membership to be included in the employment condition, the entrepreneurship shall, in accordance with the law, be relevant in scope. The activities shall be deemed relevant in scope when the annual income forming the basis for the statutory pension insurance of the entrepreneur (the confirmed work income of those insured under YEL) is at least €12,564. The pension insurance contributions must also be paid.

**THE RIGHT TO UNEMPLOYMENT BENEFIT**

An entrepreneur is entitled to daily allowance when (s)he has fulfilled the employment condition of an entrepreneur and verifiably terminated his/her entrepreneurial activity. The entrepreneurial activity shall be deemed fully terminated if the enterprise has been placed in bankruptcy or liquidation or if an agreement has been concluded between the partners on the dissolution thereof or if it is otherwise clear that the production and financial activities of the enterprise have ended.

The entrepreneurial activity shall usually be deemed terminated
- when the production and financial activities of the enterprise have ended and
- the entrepreneur has given up his/her YEL or MYEL insurance as well as
- filed a notification with the Tax Authorities
  - for removing the enterprise from the prepayment register
  - for removing the enterprise from the employer register and
  - for removing the enterprise from the VAT register or interrupting its VAT liability.

An entrepreneur may receive the daily allowance even if the enterprise remained in the Trade Register as long as the preconditions referred to above are met.

**The business operations of a private entrepreneur shall be deemed terminated also when**
- the production and financial activities have ended in accordance with a notification by a job-seeker deemed reliable or if it is otherwise clear that the activities will not continue and
- the person has given up any pension insurance under YEL or MYEL.

The amount of the daily allowance of an entrepreneur shall be determined on the basis of the work income chosen upon when joining a fund in accordance with the level of insurance chosen.
An entrepreneur who has become unemployed shall report to the Employment and Economic Development Office (TE Office) as an unemployed jobseeker. The local employment authority shall submit to the unemployment fund a statement of the unemployment of the entrepreneur. The fund may not make a decision derogating from the statement of the TE Office.

**PART-TIME ENTREPRENEUR**
A person who is a part-time entrepreneur or who is an entrepreneur for a maximum of two weeks may be entitled to receive adjusted unemployment benefit. The income from the business will be taken into account in the amount of the daily allowance.

A member of the fund may be entitled to adjusted daily allowance if (s)he has met the employment and membership conditions. In addition, the applicant must register as an unemployed job seeker with the TE office, be able-bodied and available at the labour market.

For further information, please contact the local TE Office, see [www.te-services.fi](http://www.te-services.fi).

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### Issues to be kept in mind about an entrepreneur’s unemployment security

- You must be a member of an entrepreneurs’ unemployment fund in order to receive earnings-related unemployment allowance.
- Your unemployment security will remain in force without interruptions if you transfer from an unemployment fund for salaried employees to an entrepreneurs’ unemployment fund within three months after having started your business.
- The amount of the earnings-related unemployment allowance for an entrepreneur will be determined based on the insurance level they choose when joining the fund, but it may not exceed the annual income used as the basis for the YEL. The income must be a minimum of €12,576 per year, however.
WHO WOULD BELIEVE IN YOU, IF NOT YOU YOURSELF?

We believe in you. Are you already getting sparring and support for success? You are used to coping on your own, but everyone needs support, help and networks sometimes. We are here to help.

➤ Free legal advice
➤ Free tax advice
➤ Sparring with more than 100 other experts
➤ Local network
➤ Valuable membership benefits

yrittajat.fi/liity
To-do list for a new entrepreneur

**Business plan**
- Written business plan
- Necessary calculations

**Assessment of Profitability**
- Fixed costs
- Variable costs
- Personal earnings
- Gross margin %
- Critical profitability point (= the sales volume at which all costs will be covered and the company will not make any profit or loss)

**Surveying the markets**
- Demand
- Competition and competitors
- Price level
- How unique the product/service is when compared to the competition
- Advertising

**Start-up grant**
- Application for a start-up grant to the TE Office
- Certificate of tax liability
- Business plan and calculations
- The statement procedure with the Enterprise Agency

**Financing**
- Capital requirements (investments/working capital)
- Self-financing of investments
- Finnvera/bank/other outside investor
- Support possibilities
- Guarantees

**Agreements**
- Memorandum of association (mandatory)
- Other agreements related to the establishment (such as partner agreement, shareholders’ agreement or membership agreement)
- Any other necessary agreements (lease for business premises, delivery agreements, leasing agreement, employment contracts)
- Always read the agreements before signing to make sure that you know what you are promising.

**Registration to the Trade Register**
- Not before you have received the decision on your start-up grant
- If you are establishing a limited liability company, the share capital must be paid before registration.

**Licences**
- Disclosure /registration obligation
- Requirement of licence

**Business premises**
- Lease or ownership
- Location, location and, once more, location
- Suitability/possible inspections of the premises by the authorities
Money transactions
- Opening of an account
- Payment terminal
- Invoice templates

Accounting
- Single-entry bookkeeping
- Double-entry bookkeeping
- Buy the service e.g. from an accounting agency unless you are an accounting professional

Taxation
- Registration at the VAT register
- Registration in Prepayment register
- Tax prepayment
- Appointment with an Enterprise Agency tax consultant

Insurance
- Basis for the self-employment person’s pension insurance (YEL)
- Accident insurance (not mandatory but recommended)
- Liability insurance/legal expenses insurance
- Property insurance
- Other insurance
- Offers from several insurance companies

Unemployment security
- transfer from an employees’ unemployment fund to the unemployment fund for entrepreneurs as soon as possible after starting entrepreneurial activities (at the latest within three months from the start).
- SYT (www.syt.fi) / AYT (www.ayt.fi/en/)

Personnel
- Registration as a regular employer in the Tax Administration’s Employer Register
- Obligations (collective agreements, Employment Contracts Act, Working Hours Act, Annual Holidays Act...)
- Costs for the company (wages + fringe benefits)
- Possibilities for a pay subsidy

Meetings with experts
- Bank
- Insurance company
- Accounting firm
- Marketing
- Others

Entrepreneur’s support network
- Entrepreneur networks
- Entrepreneur association or organisation of your own industry

Join trade organisations
People who want to become entrepreneurs get free and confidential business advice from an Enterprise Agency.

As the only operators in Finland, the Enterprise Agencies offer quality-certified advice on establishing a company.

The Enterprise Agencies minimise the business risks and prevent failures even before the start of business operations.

The Enterprise Agency makes it safe to start!
Of companies established through an Enterprise Agency, 90% are still operating after the first two years, and more than 80% after the first five years.

Less than one percent of companies established through an Enterprise Agency have become bankrupt.
Starting the business operations

Guide
Becoming an Entrepreneur in Finland 2018

Important links

Business Plan
Business Plan tools online:
www.business-plan.fi
oma.yrityssuomi.fi
www.onnistuyrittajana.fi

Establishment advice

Yrityssuomi.fi is part of the Suomi.fi online service as of the beginning of 2018. The section for companies offers, free of charge, information and services on the establishment of a company, funding and the management of finances, the development of business and products, as well as growth and internationalisation. Under E-services and forms, you will find a search feature where you can search for the forms required by a company when communicating with the authorities online. Oma Yritys-Suomi (My Enterprise Finland) of a registered user of on-line services is an electronic workspace based on the user's profile for attending to matters regarding entrepreneurial activities. You can also call the Enterprise Finland telephone service at 0295 020 500 (Mon to Fri from 9:00 am to 4:15 pm) to receive advice on starting a business.

www.suomi.fi/company/

ProAgria offers services for companies operating in rural areas to improve their competitiveness, profitability and productivity in compliance with specific goals. The services cover production, finances and management. You can receive assistance in establishing a business and starting business operations in a controlled manner, the development and growth of an already established business, change management and the changeover of an entrepreneur. The offered accounting services will assist you in keeping your finances up to date. Let's succeed together!

www.proagria.fi/en/

Funding

Business Finland encourages companies to develop themselves by offering innovation funding, advice on internationalisation, networking services and expert consultation services. Business Finland provides funding especially to SMEs seeking material growth in the international markets and which have the ability and will to succeed. Business Finland provides support for the growth of the enterprise during its entire life cycle together with the Team Finland partners.

www.businessfinland.fi

Finnvera is a specialized financing company owned by the State of Finland. It offers to its customers, inter alia, loans, guarantees and capital investments. Finnvera provides financing for enterprises with a good business idea and the potential for successful business.

www.finnvera.fi/eng/

The experts at the local Centre for Economic Development, Transport and the Environment (ELY Centre) will assist you in funding and development services and other public services to businesses.

www.ely-keskus.fi/en/

The Team Finland network brings together all state-funded actors and the services they offer to promote the internationalization of Finnish enterprises, to attract investments to Finland, and to promote Finland's country brand. Information, tools and expert assistance are available.

www.team.finland.fi

A person interested in entrepreneurship and an entrepreneur starting a business may, under certain conditions, receive a startup grant. With certain prerequisites, a person who is becoming an entrepreneur may receive a start-up grant during the startup and establishment stage of their full-time business. The TE Office can grant an employer a wage subsidy that covers part of the costs of hiring an unemployed jobseeker.

www.te-services.fi

Registrations and notifications

The National Board of Patents and Registration of Finland serves you in all issues pertaining to the Trade Register, Legal Entity Identifiers (LEI), housing companies, business mortgages, auditing regulation, associations and the register of associations. The National Board of Patents and Registration studies and grants trademarks, design copyrights, patents and utility patents. Furthermore, it offers advice, information, research and training services for the different stages of a company's lifecycle.

www.prh.fi/en/

In the Virre service of the Finnish Patent and Registration Office, you can search for a company's financial statements, electronic extracts from the Trade Register, articles of association and electronic abstracts from the register of mortgages. This information is subject to a separate charge.

www.virre.fi

The Business Information System (YTJ) is a service maintained by the Finnish Patent and Registration Office and the Tax Administration. At YTJ.fi, you can do the following, for example:

• Establish a company or corporation
• Change the information concerning your company/corporation
• Search for basic information about any company based on its business ID or name

When you submit information to YTJ, it will be mediated to the Trade Register maintained by the Finnish Patent and Registration Office and the Tax Administration's VAT register, advance collection register and employer register. You can file some of the notifications online, but others must still be filed using a paper form that you can fill out and print at YTJ.fi.

www.ytj.fi/en/

The Tax Administration has a new website for new entrepreneurs at www.vero.fi/uusiyritys. The site includes information on registration to the registers maintained by the Tax Administration and links to instructional videos, for example. You can also order a new entrepreneur's newsletter, which offers basic information about business taxation. You can submit tax notifications in the MyTax service.

(www.vero.fi/omavero).

www.tax.fi

Corporate acquisitions

Yrityspörrsi is a nation-wide service of the Federation of Finnish Enterprises (Suomen Yrittäjät) for the sellers and buyers of enterprises.

www.yritysporsssi.fi

Financial difficulties

Enterprise Finland Financial Aid is a confidential telephone service offered free of charge to small and medium-sized enterprises faced with financial difficulties, tel. +358 2950 24880. Experts in business development and reorganisation are there to serve you.

www.suomi.fi/company/
To successfully run a company, you must properly arrange invoicing and bookkeeping, and take care of all the statutory obligations.

“...you should advertise yourself in different locations, because you are your own best advertisement.”

Salla Fagerström

SuperPower (Tmi)

- Salla Fagerström wanted to become an entrepreneur and started to think about what she could do the best. Because Fagerström is deaf, sign language is her “superpower”, which is why in 2017 she established a media company that makes television programmes in sign language and manuscripts, as well as handles other communication-related assignments. She received assistance in establishing the company from the Hyvinkää-Riihimäki Region Enterprise Agency.

Read Salla’s entrepreneurship story on our website at www.uusyrityskeskus.fi.
Invoicing and debt collection

Unless your company will do business with cash only, you must decide how you will arrange the invoicing. You must also take care of debt collection, unless you decide to sell your invoices to a financing company.

**INVOICING**

When a customer orders a product, it may take 1–5 days, depending on the company, before the product is delivered to the customer. Often the invoice for the product is sent 1–5 days from the delivery.

In business-to-business sales, the payment period may be agreed on. Usually payment periods from 14 to 30 days are applied. In accordance with legislation, the payment period may exceed 30 days only if expressly agreed upon. In other words, even in the best-case scenario, it will take several weeks, even over a month from the order, before the money reaches the bank account of the company.

**Try to invoice ready products or services as soon as possible.**

For invoicing, enter the invoice in the bookkeeping as an offer, a sales order or as a draft invoice as soon as possible. A one-week delay in invoicing may result in a one-week delay in getting the payment. Swift invoicing gives the customer a positive indication of professionalism.

**Send the invoice in the form requested by the customer.**

As an electronic invoice, if the customer so wishes, by e-mail, if so agreed upon, or as a traditional paper invoice, if you are not sure how the customer wishes to be invoiced. Remember to send also invoice appendices.

Before sending an invoice, you must check that all the requirements included in the Value Added Tax Act on invoice markings are met, and that the customer information and the invoice data are correct. The customer is not obliged to pay the invoice if the information is faulty.

**Remember to file the invoices.**

The entrepreneur is liable for the keeping and storing of the accounting records. The accounting records shall be stored for six years from the end of the calendar year during which the financial period ends. If the financial period has ended, for example, on 30 April 2017, the records must be stored until 31 December 2023.

**Never alter an invoice already sent.**

If a mistake is detected in an invoice already sent to the customer, the invoice shall be credited and a new invoice drafted to replace it. You may alter the invoice up to the moment when you forward it to your customer and your bookkeeping. If the invoice is drafted well, the customer can easily check that (s)he has been invoiced as agreed upon.

**General information that must be included on invoices according to the Value Added Tax Act:**

- Invoice date
- Consecutive identification number
- Seller’s VAT number (business ID)
- Buyer’s VAT number in the case of reverse charge procedure or intra-community supply
- Names and addresses of seller and buyer
- Number and type of goods or scope and nature of services
- Delivery date of the goods, date on which the service was performed or advance payment date
- Tax base for each tax rate, unit prices without VAT, refunds and discounts (unless included in the unit price)
- Tax rate
- VAT to be paid
- Justification for exemption from taxes or reverse charge procedure
- In the case of an amended invoice, a reference to the previous invoice.

**Example**

Example of the schedule according to which the business gets money from its sales:

- **Customer orders the product 15.9.**
- **Business sends the product to the customer 20.9.**
- **Business sends an invoice to the customer 25.9.**
- **Customer pays 25.10.**
- **Money arrives in the business’s account 26.10.**
Less information is required if:
- Total sum of the invoice, including VAT, is a maximum of €400
- The simplified requirements also concern retail sales and other similar sales where almost all the buyers are private individuals.
- The invoice refers to catering service or passenger transport, but not any services to be resold
- It is a receipt printed by a parking meter or a similar device.

In such cases, the following information is required:
- Invoice date
- Seller’s VAT number and business ID
- Number and type of goods or scope and nature of services
- VAT to be paid for each tax rate or tax base for each tax rate.

DEBT COLLECTION
Debt collection is a means to obtain amounts due to the company.

Determining invoice due date
If your customer fails to pay their invoice, you must send them a payment reminder. If the recipient of the invoice is a consumer, there must be a period of a minimum of 14 days between the date the invoice is sent and the due date. If the invoice has not been paid, a reminder subject to a charge may be sent to a consumer at the earliest 14 days after the original due date.

There are no time limits for debt collection between companies.

If your customer fails to pay their invoice, you must send them a payment reminder. Usually, businesses send one or two payment reminders before transferring the invoice to a debt collection company. Penalty interest may be charged starting from the due date.

Penalty interest
According to the Interest Act, penalty interest may be charged from a debtor starting from the due date.

If the debtor is a consumer customer, the penalty interest may be at the most the reference rate that is set by the Bank of Finland every six months plus 7% and if the debtor is a company, the penalty interest may be the reference rate plus 8%.

If the debtor is a company, the payment must be available to the recipient at the latest on the due date for the debtor to avoid the penalty interest.

The Consumer Protection Act states that it is sufficient if the consumer pays the invoice on the due date.

Using a debt collection agency
If your customer has not paid their invoice even after you have sent them a reminder, you should transfer the invoice to a debt collection agency.

You can sell your receivables to a financing company, in which case you will no longer have to send payment reminders and collect your receivables. If you do this, the financing company will pay you the total sum of your receivables minus a financing provision, usually in one to two days. This will also reduce your credit risk and improve your liquidity.

Most debt collection agencies sign annual agreements that cover, for example, the sending of collection letters and draft debt collection between companies. The client company must pay an annual fee, but the debtors will pay the debt collection agency’s actual costs. If the debt collection fails, the client company will have to pay an agreed fee.

Professional debt collection is subject to a licence in Finland. The Regional State Administrative Agency of Southern Finland grants the licences for debt collection in the whole of Finland. A list of licensed debt collection agencies is available at www.avi.fi/en/. Reliable debt collection agencies are also listed on the website of the Association of Finnish Debt Collection Agencies at www.suomenperimistoimistojenliitto.fi.

PLEASE NOTE!

Don’t forget debt collection
- Follow the regulations of the Consumer Protection Act and the Debt Collection Act when sending invoices and collecting your receivables from consumer customers.
- Sign an agreement with a debt collection agency early on, unless your company will be only doing business on cash.
- Compare the prices and services of several debt collection agencies.
Bookkeeping and financial statements for the company

An entrepreneur carry the ultimate responsibility for the correctness of the books, even if they were done by an accounting firm.

You should agree with your accountant as clearly as possible on which tasks will be done by you and which by the accountant as well as on the manner in which you must deliver the bookkeeping materials. You should always demand an agreement in writing; the KL2004 contractual terms are often used in the industry. Delivery of the bookkeeping materials to the accountant should be easy or even automatic. If the entrepreneur and the accountant use the same software, the information need not be separately sent and the bookkeeping receipts need not be re-entered separately. In that case, the bookkeeping is continuously up-to-date and the work of the accountant is made easier. If the entrepreneur and the firm of accountants use their own softwares, the bookkeeping material shall be sent as receipt copies or as summary reports. The chosen manner shall also define the responsibilities of the entrepreneur and the accounting firm of the final bookkeeping.

A self-employed person and a private trader shall not be liable to apply double entry bookkeeping if no more than one of the preconditions is met during both the financial period last ended and the preceding financial period:

- Balance sheet total exceeds €100,000
- Turnover or corresponding income exceeds €200,000
- On the average, more than three employees.

Single-entry bookkeeping basically just means entering your income and expenses to create an income statement.

Other entrepreneurs than the above must apply for double entry bookkeeping. Double-entry bookkeeping means that each business transaction is entered into two accounts, i.e. the debit account and the credit account. This will create the income statement and the balance sheet.

Day-to-day bookkeeping (monthly bookkeeping), which is dealt with during the accounting period, is based on corroborative documents. These include sales invoices, purchase invoices, payslips and bank statements. The accounting records may be either paper or electronic records.

Financial management systems provide good help for the entrepreneur for drawing up the accounting records. At its simplest, the financial management solution is software for writing invoices. In addition to the traditional paper invoices, the software should enable the sending of invoices also in electronic form. At its best, the financial management solution produces the bookkeeping documents directly to the firm of accountants as a report or as records to a compatible system.

The firm of accountants usually attends to bookkeeping and payroll management. The tasks of the entrepreneur shall include the writing of the sales invoices and the payment of the purchase invoices as well as the monitoring of the accounts receivable. Even these tasks are more and more often outsourced to an accounting firm. The entrepreneur shall be liable for the legality of the vouchers.

If a maximum of one of the above-mentioned limits is exceeded in two consecutive financial statements, the company is a small enterprise. If no more than one of the thresholds is exceeded in two consecutive financial statements, the enterprise is deemed a small enterprise.

You must understand at least the basic concepts of the financial management of a company.

In the Accounting Act, enterprises are divided into micro enterprises, small enterprises, medium-sized enterprises and large enterprises. Here we handle mostly micro enterprises and small enterprises. The amended Accounting Act contains the financial statement regulations drawn up for them. The following thresholds apply to the categories:

- **Small enterprise**
  - Balance sheet €6,000,000
  - Annual turnover €12,000,000
  - On the average, 50 employees (during the accounting period).

If a maximum of one of the above-mentioned limits is exceeded in two consecutive financial statements, the company is a micro enterprise.

- **Small enterprise**
  - Balance sheet €350,000
  - Annual turnover €700,000
  - On the average, 10 employees.

If a maximum of one of the above-mentioned limits is exceeded in two consecutive financial statements, the company is a micro enterprise.

In the Accounting Act, all businesses have a legal obligation to keep accounts. It is worthwhile for entrepreneurs to outsource their bookkeeping, i.e. to pay for a service from an accounting firm, so that they can concentrate on earning their income. When choosing an accounting firm, you should also keep in mind the fact that you carry the ultimate responsibility for the correctness of the books, even if they were done by an accounting firm. Therefore, you must understand at least the basic concepts of the financial management of a company.

A ccording to the Finnish Accounting Act, all businesses have a legal obligation to keep accounts. It is worthwhile for entrepreneurs to outsource their bookkeeping, i.e. to pay for a service from an accounting firm, so that they can concentrate on earning their income. When choosing an accounting firm, you should also keep in mind the fact that you carry the ultimate responsibility for the correctness of the books, even if they were done by an accounting firm. Therefore, you must understand at least the basic concepts of the financial management of a company.

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- Balance sheet total exceeds €100,000
- Turnover or corresponding income exceeds €200,000
- On the average, more than three employees.

Single-entry bookkeeping basically just means entering your income and expenses to create an income statement.

Other entrepreneurs than the above must apply for double entry bookkeeping. Double-entry bookkeeping means that each business transaction is entered into two accounts, i.e. the debit account and the credit account. This will create the income statement and the balance sheet.
**ACCOUNTING PERIOD**
A business’s accounting period is normally 12 months. The first accounting period may be longer than 12 months but can never exceed 18 months. Also, the first accounting period may be shorter than 12 months. Also, a business’s accounting period does not have to be a calendar year (for example, 1 April – 31 March). The accounting period may be changed during the operations, in which case its length will deviate from the 12-month period.

The financial period of a self-employed person and a private trader is, however, always a calendar year (1 January – 31 December) if (s)he does not apply double entry bookkeeping and prepare a financial statement at least in accordance with the provisions on micro enterprises.

**FIRMS OF ACCOUNTANTS**
It is always worth entrepreneurs using a firm of accountants or an accountant to deal with the bookkeeping, so that they can use their own time for earning income. Generally, firms of accountants are experts in statutory bookkeeping, VAT and business taxation. A firm of accountants may also, when necessary, take care of payroll computation and payroll accounting. Expertise in cash-flow planning is also important for small businesses. In choosing a firm of accountants, it is worth paying attention to all of these matters. Further information on pages [www.taloushallintoliitto.fi](http://www.taloushallintoliitto.fi).

**FINANCIAL STATEMENTS**
Financial statements must be prepared within four months of the end of the company’s accounting period, or earlier if the submission of the tax return requires. Large enterprises must draw up an annual report.

The financial statement of a small enterprise shall include an income statement, a balance sheet and notes to the financial statement as well as a list of books and records.

When the accounting period has ended, the financial statements and annual report are created. The financial statements for a small business comprise a profit and loss account, a balance sheet and the notes to the financial statements. All these documents should comply with the specific formal requirements of the Finnish Accounting Act (KPL), the Finnish Accounting Decree and community law (KPA) or the Government Decree on the information presented in the financial statements of a small undertaking and micro-undertaking (PMA) and the specific format requirements in the community law.

The Board of Directors and managing director of a company or co-operative, the general partners of a partnership and a private entrepreneur must approve the financial statements with their signature. In the case of large enterprises, the annual report must also be approved by signing it.

If the business has an auditor, (s)he will check the bookkeeping and the governance of the company, and (s)he will write an auditor’s report.

In a limited liability company, the shareholders ratify the financial statements and annual report in the general meeting or with a written document. In a co-operative, the members ratify the financial statements and annual report in the general meeting or with a written document. In a partnership, a formal meeting is not required, as the financial statements are signed by the general partners. The same applies to private traders.

An entrepreneur shall not have to prepare a financial statement if, during the last ended financial period and the preceding financial period, no more than one of the thresholds is exceeded:

- Balance sheet total exceeds €350,000
- Turnover exceeds €700,000
- On the average, 10 employees employed during the financial period.

**AUDITS**
The requirement to have a regular audit applies to general partnerships, limited partnerships, limited companies and co-operatives. Private traders, i.e. firms and entrepreneur professionals do not need to appoint an auditor. However, when required, it is still possible to appoint an auditor.

However, according to the Finnish Audit Act, an auditor does not need to be appointed in small businesses, if no more
After the end of the accounting period

- Prepare financial statements that consist of an income statement, a balance sheet and notes, as well as a list of the accounting books and materials. The financial statements must be completed within four months of the end of the accounting period.

- The financial statements of a limited liability company or a co-operative must be ratified within two months of the ratification of the financial statements, and the financial statements must be ratified within six months of the end of the accounting period.

Other parties with a legal obligation to keep books, such as private entrepreneurs and partnerships and limited partnerships, must register their financial statements if two of the following limits were exceeded during the accounting period or the previous accounting period:

- Net sales at least €12,000,000
- Balance sheet total €6,000,000
- Average number of employees 50 people.

The notification must be submitted within six months of the end of the accounting period. For further information on registering financial statements, please see www.prh.fi/en/ > Trade Register > How to file financial statements.

Please Note!

Registering financial statements in the Trade Register

- Limited liability companies and co-operatives must always submit their financial statements to the Trade Register. The notification must be submitted within two months of the ratification of the financial statements. Most of the financial statements of limited liability companies are submitted to the Trade Register via the Tax Administration.

- A private entrepreneur, a general partnership and a limited partnership that have a legal obligation to submit their financial statements to the Trade Register must submit their financial statements for registration within six months of the end of the accounting period.

- If the company has appointed an auditor, the auditor must review the financial statements and prepare an auditor’s report.
The taxation of a company is based on its bookkeeping. Financial statements are prepared and an income tax return is submitted to the Tax Administration based on the books. The company pays income tax on the basis of its taxable income. As a general rule, income tax is paid as an advance tax. Back taxes are collected, if necessary. The form of the enterprises impacts on the taxation of income.

**TAXATION OF INCOME IN DIFFERENT FORMS OF ENTERPRISE**

**Private trader (firm)**

The income earned from a private trader’s business is taxed as his/her own income. The business’s income is divided into earned income and capital income on the basis of the net assets of the enterprise (net assets = assets relating to the business and trade - liabilities of the enterprise). The share of capital income is calculated using the formula = 20% x (net assets during the previous accounting period + 30% x wages subject to withholding tax during the past 12 months).

The rest of the business income is earned income. Alternatively, the entrepreneur can decide that capital income will only be 10% of net assets or that all of the business income will be earned income. In the case of many entrepreneurs, the taxation of earned income is lighter than the taxation on capital income. Before dividing the income from business operations into capital income and earned income, a 5% entrepreneur deduction will be made.

In the year of foundation of the business, the capital-income share is calculated according to net assets on the last day of the first accounting period. In many cases, the earned income of the entrepreneur is taxed lighter than capital income.

If spouses work in the business together, the business income is divided between them. The earned-income share of the business’s income is divided between the spouses in proportion to their work contribution, and the capital-income share according to their share of net assets. The tax on the capital-income share of the business’s income is 30%, if the total of the capital income of the entrepreneur does not exceed €30,000, and 34% for the share exceeding €30,000.

The earned-income share is added to other earned income of the entrepreneur, and the entrepreneur pays tax on the total earned income figure according to the progressive tax scale.

**General partnership and limited partnership**

A general partnership and a limited partnership are not regarded as separate taxpayers for the taxation of income. They do submit their own tax return, according to which the taxable income of the partnership (the income on which tax must be paid) is calculated. This income is split amongst the partners, and the partners pay tax on this. However, the partners are not taxed on the personal drawings made by them or the share of profit belonging to them according to the accounts. Partners of a partnership will receive a 5% entrepreneur deduction from their entrepreneur income in their taxation.

Part of each partner’s income share is capital income and part is earned income. The income share is divided into earned income and capital income using the formula presented above in the section on private entrepreneurs and based on the net assets belonging to the partner.

Before dividing the income from business operations into capital income and earned income, a 5% entrepreneur deduction will be made.

The tax rate for the capital income share is 30% if the partner’s total capital income per year is a maximum of €30,000 and 34% for the share exceeding €30,000. The earned-income share is added to the partner’s other earned income, and the partner pays tax on the total earned income figure according to the progressive tax scale.

### EXAMPLE

**Taxation on income of private traders, example**

(All capital income of the private trader per year is not more than €30,000)

<table>
<thead>
<tr>
<th>Net assets, €15,000</th>
<th>Total revenue, €40,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Costs, €15,000</td>
<td></td>
</tr>
<tr>
<td>Business income to be distributed, €25,000 -5% (€1,250) = €23,750</td>
<td></td>
</tr>
<tr>
<td>Capital income, 20% x 15,000 = €3,000</td>
<td>Earned income, €20,750</td>
</tr>
<tr>
<td>Tax on capital income, 30% x €3,000 = €900</td>
<td>Earned-income tax % x €20,750</td>
</tr>
</tbody>
</table>

Entrepreneurs, self-employed persons and partners of a partnership will receive a 5% entrepreneur deduction from their entrepreneur income in their taxation.
A silent partner in a limited partnership generally receives interest from the partnership on the capital invested by him/her. This kind of income is capital income for the silent partner. A silent partner may also get a salary from the partnership or the partnership agreement may determine the share of the profits of the partnership payable to him.

**Limited liability company**
A limited liability company is regarded as an independent taxpayer. This means that the limited liability company's income is taxed as the company's own income, and the company's income does not affect the taxation of individual shareholders. At the moment, a limited liability company pays tax of 20% on its income.

A limited liability company's shareholders can withdraw funds from the limited liability company either as a salary or as dividends. Tax-free drawings are not possible in a limited liability company.

A company may distribute its profit to its shareholders as dividend. The taxation of dividends depends on how much dividend is paid and what is the value of the company's shares. The mathematical share value is calculated based on the net assets in the financial statements preceding the year in which the dividend is paid.

The net assets of a limited liability company include all of the company's assets, including those other than the assets laid down in the Act on Business Income Taxation. "Assets laid down in the Act on Business Income Taxation" refers to the company's assets that serve the business.

Other assets may include shares in housing companies or savings that are not required to fund the business operations.

If the dividend falls within the 8 percent in its entirety, 25% thereof shall be regarded as taxable capital income for the shareholder and 75% thereof as non-taxable. For any element of the dividend exceeding 150,000 EUR/shareholder, 85% is regarded as taxable capital income and 15% as non-taxable income. If a company distributes more than 8% of the mathematical value of a share as dividends, of the element exceeding €150,000, a) 15% shall be non-taxable and b) 85% taxable capital income.

The tax withheld in advance from dividends must be reported and paid to the Tax Administration for the tax period during which the dividend is payable, according to a decision of the annual general meeting. The actual date on which the dividend was paid does not matter.
Entrepreneur’s customer is entitled to receive tax credit for domestic help only if the entrepreneur is included in the advance collection register.

TAX PREPAYMENT
A company must pay tax in advance based on the income from business operations. A new company may assess its result and apply for advance tax for the current and next accounting period. The Tax Administration will determine the advance tax to be paid for a company’s first and second accounting period based on the company’s estimated net sales and taxable income in their application for tax prepayment.

Private entrepreneurs and partnerships can submit an assessment of the company’s result in connection with the notification of establishment, through the Tax Card Online service or – as of November 2018 – through the MyTax service. In the case of a general or limited partnership, the partners must pay the advance tax. Limited liability companies and co-operatives must apply for tax prepayments and any increase thereof online through the MyTax service. You will receive payment instructions in connection with your tax prepayment decision. The due date is the 23rd of each month.

You should monitor the accumulation of business result and, if necessary, apply for a change to the advance tax if the estimate significantly differs from the actual result. If the result for the accounting period is so good that you have not paid enough tax in advance, you can supplement the tax by paying more. Corporations (limited liability companies and co-operatives) can submit a change application through the MyTax service.

Private entrepreneurs and partnerships can apply for a change to their tax prepayments through the Tax Card Online service or – as of November 2018 – through the MyTax service. The advance tax paid, including any additional tax paid, will be taken into account in the final taxation for the accounting period.

Income Tax Return
A limited liability company and a co-operative must file an income tax return within four months of the end of the accounting period. The tax return must be filed in electronic format through the MyTax service (www.tax.fi/mytax), for example. The tax return may only be filed on paper for a special reason. For more information and the tax return form, please visit www.vero.fi. A general partnership, a limited partnership and a private entrepreneur must file their tax returns the spring following the tax year, regardless of their accounting period. The deadline appears on the tax return form that the Tax Administration sends by regular mail. The tax return should be filed in electronic format.

Entrepreneur’s customer is entitled to receive tax credit for domestic help only if the entrepreneur is included in the advance collection register.

PLEASE NOTE!
- **Limited liability companies and co-operatives** are independent taxpayers, and their profit is taxed as the company’s income.
- **General and limited partnerships** are not independent taxpayers. Instead, the taxable income of the company is divided according to the partnership agreement into the partners’ income shares, and each partner is obligated to pay tax for their share.
- **A private entrepreneur’s income** as a company is considered personal income (and the personal income of their entrepreneur spouse, if any) in taxation.
Value added tax (VAT)

VAT is a tax on consumption, which the seller adds to the sales price of goods or services. Almost all businesses who sell goods or services are obligated to pay value added tax. Services include catering, consulting and transport services, for example.

Those liable to VAT are almost all businesses that sell goods or services. The sale of services includes, for instance, catering, consulting and transport services.

### THE GENERAL RATE

- **Most goods and services**
  - **24%**

- **Foodstuffs**
- **Animal feed**
- **Restaurant and catering services**
  - However, alcoholic beverages and tobacco products.
  - **14%**

- **On subscriptions of newspapers and periodicals**
- **Books**
- **Pharmaceutical products**
- **Physical exercise services**
- **Film showings**
- **Entrance to cultural and entertainment events**
- **Passenger transport services**
- **Accommodation services**
- **Operations relating to TV and public broadcasting against a fee**
  - **10%**

### BUSINESS OPERATIONS NOT SUBJECT TO VALUE ADDED TAXATION

Operations to which the value added taxation is not applied are separately listed in the Value Added Tax Act. The share of VAT may not be deducted for any related acquisitions either.

**Such operations include, for example:**
- Sales and rental of properties and apartments
- Healthcare and social welfare services
- Training services separately named in the Value Added Tax Act
- Financing and insurance services
- Copyright and performance fees separately named in the Value Added Tax Act
- General postal services.

If a company only sells these goods or services, it is not obligated to pay value added tax and it does not have to register in the value added tax register.

For more information on the liability to pay value added tax, please visit the Tax Administration website at [www.tax.fi](http://www.tax.fi).

The sales of goods subject to value added taxation between EU Member States is called “intra-community supply of goods”. Selling goods to another company as intra-community supply is usually tax-free. The tax paid for intra-community purchases can be deducted with a VAT return, provided that the goods were purchased for a deductible purpose.

Selling of goods to a non-EU country is tax-free if the goods are transported directly to outside the EU. Tax must be paid for the import of goods in connection with the customs clearance. In the case of imports, companies included in the VAT register must declare and pay the VAT by submitting a VAT return to the Tax Administration. Companies that are not included in the VAT register must handle VAT in connection with the import of goods with the Finnish Customs.

As a general rule, the Value Added Tax Act requires a performance-based approach, i.e. the value added tax is linked to the time when the transaction actually takes place.

Companies whose net sales during an accounting period is a maximum of €500,000 have the opportunity to pay the VAT for their sales and deduct the VAT for their purchases based on the payments made. This way, companies can allocate the VAT to be paid and the VAT to be deducted based on purchases to the month during which the company receives the payment for the goods or services sold or pays the goods or services bought.

On the other hand, entrepreneurs and self-employed persons with a microenterprise can pay value added tax based on the payments made, as the Accounting Act does not require any financial statements from them.

This way, entrepreneurs and self-employed persons can apply a cash basis to either sales or purchases, or one or the other.

This means that such a small enterprise may choose whether it wants to pay VAT based on performance or based on payments. The selected option will influence the deduction savings and the way in which the financial statements are processed.

If the net sales of a business for an accounting period of 12 months do not exceed €10,000, it does not need to register itself as liable for VAT. It is worth the entrepreneur being realistic when (s)he estimates the level
of the business’s net sales. If the €10,000 limit is exceeded, even though the entrepreneur has estimated that net sales would be lower, (s)he must pay VAT backdated from the start of the accounting period. In addition, delayed-payment fees will be charged. Neither can the VAT of purchased products be deducted if the business is not liable to pay VAT. The entrepreneur can also apply to be subject to VAT even though net sales will remain below €10,000 for an accounting period of 12 months.

MINIMUM LIMIT RELIEF
A company will receive a minimum limit VAT relief if its net sales during an accounting period remain below €30,000. If the net sales are €10,000 at the maximum, the company will receive a relief that amounts to the entire value added tax to be paid for the accounting period. Tax to be paid refers to the difference between the tax for the accounting period and the tax paid for purchases.

When calculating the sales qualifying for VAT relief, the share of the VAT shall not be included. If net sales exceed €10,000 but fall below €30,000 the relief is calculated as follows:

\[
\text{Tax} - \frac{(\text{net sales} - 10,000) \times \text{tax}}{20,000}
\]

For example:

Net sales are €19,000, and the VAT that should be paid is €3,426.

The relief is calculated as:

\[
\text{Relief} = \frac{(19,000 - 10,000) \times 3,426}{20,000}
\]

So, the relief is €1,884.30.

DEDUCTING VALUE ADDED TAX FROM ACQUISITIONS
If an entrepreneur who is liable to VAT buys goods or services from another who is liable to VAT and VAT is included in the price, (s)he may deduct this VAT from the tax that (s)he pays to the state. This can be done providing these goods or services are used in business operations subject to VAT.

In that case, the entrepreneur must have an invoice or a purchase receipt that shows the tax included in the price itemised in accordance with the different tax rates.

There are separate regulations about VAT for imports, exports and other international business. In these cases, it is worth clarifying matters with your tax office or an accountant.

The so-called reserve charge system is applied in Finland in the sales of construction services and scrap metal. No VAT is added to the seller’s invoice and the buyer adds the VAT in the VAT payable by him/her and deducts it in the deductible VAT if the acquisition is used for a purpose entitling to a deduction.

REPORTING AND PAYING UNPROMPTED TAXES
Unprompted taxes include value added tax and employer payments, for example. The company must regularly calculate, report and pay them to the Tax Administration according to the company’s tax period. As a general rule, the tax period is a calendar month.

The notification must be submitted if the company is included in the value added tax or employer register even if there are no payments for the period because the company has not been active or has not paid any wages, for example.

The regular due date for both the notifications and the payments is the 12th day of the month. The notifications must be submitted in electronic format and the payments can be made in My Tax eService of the Tax Administration, for example. You can also use the service to pay taxes.

A company may apply for a longer tax period instead of the one-month period. The application limit for a longer tax period is determined based on the net sales of the calendar year or corresponding profit as laid down in the Accounting Act. A tax period of one quarter of a calendar year is possible for both val-
The regular due date for both the notifications and the payments is the 12th day of the month. The notifications must be submitted in electronic format and the payments can be made in My Tax eService of the Tax Administration.

 Payments made using the reference number for unprompted taxes are primarily used to cover overdue unprompted taxes. If some payments or returned taxes are not used, they can be used to cover other overdue taxes or statutory outstanding payments to other authorities (such as recovery proceedings or payments to the Customs). Any unused payments and returned taxes will be returned to the customer company.

**MY TAX ESERVICE**

In the MyTax service, you can review the taxation status of your company, report and pay unprompted taxes, such as value added tax or employer payments, and respond to additional information requests regarding them. Corporations, such as limited liability companies, can use the MyTax service to apply for an advance tax and a change to it, and to file their income tax return. Income taxation of private entrepreneurs, general partnerships and limited partnerships will be processed via the MyTax service starting in November 2018.

To log into the My Tax eService, you will usually need a Katso ID for your company. A person who, according to an extract from the Trade Register, has the right to sign the company name can obtain the Katso ID. The Katso service is available at www.yritys.tunnistus.fi. With the Katso ID, the company can also provide authorization for an agent to submit the electronic notifications on behalf of the company. A power of attorney for electronic.

The Katso service will be replaced by Suomi.fi identification in November 2018. After that time, a person entitled to sign the company name may log into MyTax with their online banking ID or a mobile certificate, and a separate ID will no longer be necessary. You can also authorise an agent in the Suomi.fi service.

**TAX DEBT REGISTER**

The Tax Debt Register is a public service from which you can check the tax debt of any company or private entrepreneur and whether they have neglected to pay any unprompted taxes.

The information in the Tax Debt Register can be found at the Business Information System (BIS) site (www.ytj.fi/en/). Information on businesses is available to everyone. However, tax-debt information on self-employed persons (trade names) is available only to registered users. Logging in takes place with the Katso user ID. Search using a name or a company ID. The limit for publishing a tax debt in the Tax Debt Register is €10,000.

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**Calculating the amount of VAT**

<table>
<thead>
<tr>
<th>Monthly</th>
<th>Incluing tax</th>
<th>Net of tax</th>
<th>VAT 24%</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>EUR</td>
<td>EUR</td>
<td>EUR</td>
</tr>
<tr>
<td>Sales</td>
<td>6,200</td>
<td>5,000</td>
<td>1,200</td>
</tr>
<tr>
<td>Purchases</td>
<td>1,860</td>
<td>1,500</td>
<td>360</td>
</tr>
<tr>
<td>VAT payable</td>
<td></td>
<td></td>
<td>840</td>
</tr>
</tbody>
</table>
In an employment relationship, an employee performs work under the employer's direction and supervision in return for pay or some other remuneration. An employment relationship arises when the employer and the employee agree on the performance of the work.

**CONCLUSION OF AN EMPLOYMENT CONTRACT**

As a rule, employment contracts are free of form. An employment contract may be written, oral or electronic. It is, however, recommended always to conclude a written contract.

The employment contract may be made for a fixed term or with an indefinite validity. A fixed-term employment contract must always have justifiable grounds for it. Such may be, for example, acting as a substitute, seasonal work or one-time work or training period.

However, the signing of a temporary employment contract does not require any justified reason if the person to be hired has, according to a report by the TE Office, been unemployed and seeking for work for a continuous period of twelve months before the signing of the employment contract. A fixed-term employment contract may be valid for a maximum of twelve months.

An employment relationship is subject to minimum terms based on legislation (inter alia the Employment Contracts Act, the Working Hours Act and the Annual Holidays Act) and collective agreements. An employer belonging to an employers’ federation must comply with the collective agreement concluded by his/her employers’ federation. Even an unregistered employer is liable to comply with the generally applicable collective agreement if one is concluded for the sector. Prior to concluding an employment contract, it is therefore necessary to find out if a generally applicable collective agreement has been concluded for the main business sector of the enterprise (cf. www.finlex.fi/en/).

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**RECRUITING EMPLOYEES AND EMPLOYER OBLIGATIONS**

1. **Define the criteria for the task** (know-how, experience and motivation). Decide on the form and duration of the employment relationship.

2. **Be prepared to submit further information** and study the applications.

3. **Arrange job interviews and make the decision.**

4. **Sign the employment contract.** Check for a collective agreement, see www.finlex.fi/en/. Show the tasks to the employee.

5. **Seek registration in the Tax Administration’s Employer Register** if your company will begin to pay out wages regularly and if you will pay wages on a regular basis to at least two permanent employees or at least six temporary employees. The notification is filed using the start-up notification or the notification of changes.

6. **Take out statutory Workers’ Compensation Insurance** as well as Employees’ Group Life Assurance prior to the start of the work if the estimated wages exceed €1,200 per calendar year.

7. **Take out Employees’ Pension Insurance TyEL** within the month following the payment of wages.

8. **Apply for the determination of the unemployment insurance** contribution from the Unemployment Insurance Fund if the total wages will exceed €1,200 during a calendar year.

9. **Arrange occupational healthcare** if you hire an employee in an employment relationship, see www.kela.fi.

10. **Organise your working hour records.**
A trial period starting from the beginning of the work may be agreed on in the employment contract. The trial period may usually be a maximum of six months. In the case of a fixed-term employment contract, the trial period may be a maximum of half of the fixed term and always a maximum of six months.

During the trial period, the employment contract may be cancelled by either party. The cancellation may not, however, take place on grounds that are inappropriate with regard to the purpose of the trial period.

**WRITTEN INFORMATION ON TERMS OF WORK**

If no written contract has been drawn up, the employer shall, without a separate request, present written information on the principal terms of work, which have not been agreed on in a written contract. The information shall be presented to the employee at the latest by the end of the first pay period.

The duty to provide information applies to all employment contracts valid indefinitely or for a term exceeding one month. The duty to provide information applies also to the employer if the employee is repeatedly in employment relationships of less than one month on the same terms with the same employer.

If the terms of the employment relationship change, the new terms must be presented in writing at the latest by the end of the pay period following the change.

The information may consist of one or several documents or it may be presented by referring to the Act or collective agreement applicable to the employment relationship. In temporary work, the information shall be provided upon request of the temporary agency employee even if the employment contract has been concluded for a fixed period of less than one month.

The employment contract or information shall include at least the following information:

- the domicile or business location of the employer and the employee
- the date of commencement of the work
- Duration of the fixed-term employment contract, ending date or estimated ending date of the employment, justification for the employment contract being a fixed-term one or a notification that it is a fixed-term employment contract with a long-term unemployed person as laid down in chapter 1, section 3a of the Employment Contracts Act.
- the trial period (if any agreed upon)
- the place where the work is performed or, if the employee has no primary fixed workplace, an explanation of the principles according to which the employee will work in various work locations

- the employee’s principal duties;
- the collective agreement applicable to the work
- the grounds for the determination of the pay or other remuneration as well as the pay period
- the regular working hours;
- the manner for determining annual holiday
- the period of notice or the grounds for its determination.

In the case of work performed abroad for a minimum period of one month, the information must include the duration of the work, the currency in which the monetary pay is to be paid, the monetary remunerations and fringe benefits applicable abroad as well as the terms for the repatriation of the employee.

**HIRING AN EMPLOYEE**

At the beginning of the operations, the need for work force may be unclear or undefined. There may not be guarantees for the continuity of the operations. In that case, a more flexible way to acquire work force than to employ one oneself is to buy the necessary resources from another undertaking. The staffing enterprise pays the salary of the employee and
attends to all other employer obligations. It complies with the collective agreement binding on the user enterprise. The user enterprise shall be liable to direct and guide the employee; it also supervises the work carried out by the employee.

**EMPLOYER REGISTRATION BY THE TAX ADMINISTRATION**

If an enterprise pay out wages or salaries regularly, the enterprise are expected to seek registration as a regular employer in the Tax Administration’s Employer Register.

The enterprise are an employer paying wages regularly if wages or salaries are paid to at least two employees on a regular basis or wages or salaries are paid to at least six employees at the same time on a temporary basis, i.e. under temporary employment contracts with short durations.

If payment of salaries and wages is temporary, or these are paid to only one employee, the business does not need to enrol in the Register of Employers.

Notification takes place by filing the start-up notification or a notification of changes (www.ytj.fi/en/), if the undertaking already has a Business ID. The Tax Administration shall send the undertaking instructions for the use of the Tax Account in the payment and reporting of tax withholding and employer’s health insurance contribution.

**PAYMENT OF THE PAY**

The minimum pay payable to an employee shall be indicated in the generally applicable collective agreement. In the absence thereof, the pay shall always be a reasonable remuneration for work considered normal in the sector with regard to the nature of the work. A minimum pay is not provided by law. A pay meeting the employee’s work requirement, available at the website of Kela (www.kela.fi), may be considered a type of minimum pay.

You must also pay salary during an employee’s annual holiday. The annual holiday accrual is two days per month during the first year of employment and then 2.5 days per month. There may be a separate agreement on holiday pay in the collective labour agreement. The employer must also pay an employee’s salary during an employee’s sick leave in the manner laid down in legislation and the collective labour agreement. Furthermore, the collective labour agreement may include agreements on the payment of salary during an employee’s maternity leave or a short-term absence due to the illness of a child.

The wages must be paid on the last day of the pay period unless otherwise agreed. The holiday pay must be paid before the employee starts their holiday. The employer must ensure that the employees receive a payslip in connection with each salary payment. The wages must always be paid to a bank account; payments in cash are only possible in very rare exceptional cases.

It is usually worth while to let an accounting firm take care of the calculation of wages and the submission of employer notifications.

If you want to handle your salary payments yourself, you can use the Palkka.fi service for small employer companies. The service is maintained by the Tax Administration, employee pension companies and the Unemployment Insurance Fund. You can use the service to calculate the salaries of employees and add-on costs, and to print payslips. Palkka.fi will also calculate the employer contributions: the withholding tax, the tax at source, as well as the employer’s health insurance contribution, pension insurance contribution and unemployment insur-

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**INDIRECT STAFF COSTS**

*(in 2018)*

- **For salaried employees**, employees’ pension insurance (as specified by the Finnish Employees’ Pensions Act) must be taken, if a salary of €58.27 a month or more is paid to them. The pension contribution of small employers paid to the pension insurance company is 25.30% of the employee’s salary. In the case of temporary employers, the pension contribution is 25.30% of the wages. The employee’s part of the employee pension insurance contribution is 6.35% of the employee’s salary. In the case of temporary employers, the pension contribution is 6.35% of the wages. The employee’s part of the employee pension insurance contribution is 25.30% of the employee’s salary. In the case of temporary employers, the pension contribution is 6.35% of the wages.

- **The employer’s health insurance** contribution is 0.86% of the wages.

- **The unemployment insurance** contribution is 0.65% of the salary when the employer pays no more than €2,083 500 in wages and salaries in a year. The unemployment insurance contribution is 2.60% of the part of wages and salaries that exceeds this. The employee’s unemployment insurance contribution is 1.90%. The unemployment insurance contribution shall be paid to the Unemployment Insurance Fund (www.tvr.fi/en/).

- **The occupational accident insurance** premium is 0.1–7.0% of the salary depending on the line of business. The average is 0.8%.

- **The group life assurance premium** is on average 0.07% of the salary.
EXAMPLE

CALCULATION LABOUR COSTS EUR

| Monthly wages | 3,000.00 |
| Employer’s social security contribution 0.86% | 25.80 |
| Small employer with insurance contract, pension contribution 25.30%, of which the share of the employer is 18.95% (employees under 53 years) | 568.50 |
| Occupational accidents, injuries and diseases insurance premium, on the average 0.80% | 24.00 |
| The employer’s unemployment insurance contribution 0.80% | 19.50 |
| The group life insurance premium in the private sector on the average 0.07% | 2.10 |
| TOTAL | 3,639.90 |

Insurance contribution. You will also get the receipts required for bookkeeping from the service.

In Palkka.fi, you can take out accident insurance and occupational disease insurance, or apply for an advance for your unemployment insurance contribution from the Unemployment Insurance Fund. See www.palkka.fi.

PAYMENT OF TAXES WITHHELD AND HEALTH INSURANCE CONTRIBUTIONS

The employer shall always be liable to withhold tax on wages and compensations for work paid. The employer shall pay the health insurance contribution on the basis of the total amount of wages paid. The health insurance contribution shall, however, not be paid of wages paid to employees under the age of 16 or over the age of 68. The employer reports the amounts withheld and the health insurance contribution (employer’s contributions) by filing a Periodic tax return, usually monthly, to the Tax Administration on the 12th day of the calendar month following the month of wage payments. The payment of the amounts takes also place on the same day. You can report and pay the amounts withheld and the health insurance contribution in My Tax eService of the Tax Administration.

FILING OF THE ANNUAL INFORMATION RETURN

Every employer must report annual information to the Tax Administration concerning the wages paid and other payments made (such as mileage and daily allowances). The information must be given in the annual information return. The return must be filed by the end of January following the calendar year of payment.

OCCUPATIONAL HEALTH CARE

An employer shall be liable to arrange preventive occupational health care for his/her employees in an employment relationship. In addition, the employer may organize medical treatment of general-practitioner level. The Occupational Health Care Act applies to work which is governed by the Occupational Safety and Health Act and performed in Finland. Occupational health care services may be acquired, for example, from a municipal health care centre or from a private medical centre. The employer shall draw up a written agreement as well as a plan of action with the service provider. The plan of action must be based on the workplace investigation performed.

An entrepreneur who is an employer may, based on the Health Insurance Act, apply for compensation from the Social Insurance Institution (Kela) for necessary, reasonable costs from the arrangement of occupational healthcare services. The occupational healthcare services are offered free of charge to the employee.

INSURING AN EMPLOYEE

TyEL insurance

An employer who employs staff on a regular basis (a contractual employer) shall take a separate employment pension insurance. The insurance must be taken during the month following the payment of wages. If the wages paid by the enterprise fall below €8,346 (in 2018) within six months and the enterprise has no permanent employees, the pension insurance contributions may be paid without a separate insurance contract. In that case, the contributions shall be paid to the selected pension insurance company by the 20th day of the month following the payment of wages.

Statutory workers’ compensation insurance

An employer has a statutory obligation to insure his/her employees against occupational injuries and occupational diseases if the wages paid or agreed to be paid for work performed during a calendar year exceed €1,200. The insurance must be taken prior to the commencement of the work.

Group life insurance

The employees’ group life insurance is based on a mutual agreement between labour market organisations. With certain exceptions, it applies to all employees in employment relationships governed by the Employees Pensions Act. The insurance shall be taken in connection with the statutory workers’ compensation insurance through a non-life insurance company.

Unemployment insurance

An employer shall pay the unemployment insurance contribution if the wages paid during a calendar year exceed €1,200. The employer shall, however, always withdraw the employees’ unemployment contribution share from the wage. The Unemployment Insurance Fund shall determine the prepayments of unemployment insurance contribution, which the enterprise may apply for in the electronic services at www.tvr.fi/en/ after the total sum of wages can be estimated.
WORKING HOUR RECORDS
An employer must keep records of the working hours and the compensation paid for the work done by each employee.

The records must include regular working hours, additional work, overtime, emergency work and work done on Sundays and the compensation paid for these, or all working hours and overtime, emergency work and work done on Sundays and the increased compensation paid for them. Salary records cannot always be used to compensate for the working hour records.

The working hour records and a written agreement between a representative of the employer and the employee must be shown to a person carrying out an occupational health and safety inspection and the employee representative, if necessary. The employee or a person authorised by the employee has the right to receive upon request a written report of all markings regarding the employee in the shift roster and the working hour records.

OCCUPATIONAL HEALTH AND SAFETY
An employer is obligated to ensure the safety and health of its employees at the workplace. The employer must plan, select, design and implement all the measures needed to improve the working conditions. Employees must be provided with sufficient information about risks and hazards at the workplace and the employer must ensure that the employees have the necessary professional competence and work experience.

The employer and employees must cooperate to improve and develop occupational health and safety at the workplace. An occupational health and safety manager (OHS manager) is in charge of the cooperation in occupational health and safety issues. The OHS manager must be named by the employer, unless the employer handles the task personally.

The employer must have an OHS plan to promote the safety and health of employees and maintain their working capacity. It must cover all development needs at the workplace and the impact of all issues that influence the working environment. Preparation of an OHS plan is a statutory requirement for companies of all sizes.

The occupational health and safety representative (OHS representative) is a person selected by the employees from amongst themselves to represent them in the cooperation in occupational health and safety matters with the employer. An OHS representative must be
selected at all workplaces where at least ten employees regularly work. An OHS representative may also be selected for smaller workplaces. In addition, two OHS deputy representatives must be selected.

There are separate regulations on occupational health and safety at workplaces, which must be followed.

The Occupational Safety and Health Act and other regulations regarding the workplace must be available to the employees at the workplace in print or in electronic format in an online service to which the employees have free access.

**Employer obligations**

- Follow the working hour legislation and the industry’s collective labour agreement.
- Pay the wages on time into the bank account of the employee.
- Withhold the tax from the wages. Don’t forget to withhold the employee’s share of the employee pension insurance contribution and the employee’s unemployment insurance contribution.
- Give the employee a payslip after each payment.
- Report and pay the employer payments (the tax withheld in advance and the health insurance contribution) to the Tax Administration by the 12th day of the payment month in the MyTax eService (www.tax.fi/mytax). For more information on longer tax periods, please see page 83.
- Pay the statutory insurance premiums, including the shares withheld from the employees, as agreed to the employee pension company, the Unemployment Insurance Fund or your insurance company. Don’t forget to pay any labour union membership fees or enforcement fees.
- Submit the annual report on wages paid and employer payments to the Tax Administration by the end of January the following year.
- Apply for compensation from Kela for the costs arising from the occupational healthcare services within six months of the end of the company’s accounting period.
- Arrange your working hour records.
- Take care of occupational health and safety.

**ENTREPRENEUR’S KEY DATES**

**12TH DAY**

**Finnish Central Tax Administration**

- pay VAT, tax deducted at source and social security contributions and submit returns for these.

**20TH DAY**

**Insurance company**

- pay TyEL and YEL contributions (employees and self-employe pension contributions) and other insurance premiums.

**23RD DAY**

**Finnish Central Tax Administration**

- pay the business’s tax prepayments.

**PLEASE NOTE!**

Pay taxes and pension contributions on time. This way, you will avoid any late payment penalties.

Pay taxes and pension contributions on time. This way, you will avoid any late payment penalties.
Environmental responsibility of the business

When you decide on the line of business for your company and begin operations, you should take environmental matters into account. All operations will have an impact on the environment. Laws, Government decrees and other regulations obligate companies to take into account environmental issues in their business operations. In addition, monitoring of electricity consumption, for example, and sorting of waste also save business costs.

Environmentally responsible operations are also a marketing tool and a competitive factor for small businesses. Nowadays, consumers are very informed, and they respect enterprises that take account of environmental matters in their operations. Everyday purchasing decisions may be made in accordance with these values.

TAKE CARE OF THE ENVIRONMENT

Establish what environmental legislation there is concerning your business.

As an EU country, Finland has a lot of environmental legislation and regulations that concern businesses and various industries. For example, does it impact on your business’s operations that a manufacturer and importer of products is responsible for organising and paying for the waste disposal of products when products are taken out of use? Further information is available from the environmental authority for your own municipality and from www.environment.fi and www.suomi.fi/company/.

Fulfil the producer responsibility of your enterprise also with regard to packaging.

Producer responsibility refers to the producer’s responsibility to arrange the recovery, recycling and other waste management of waste generated from products as well as to pay any costs arising therefrom. With regard to packaging, producers mean enterprises which pack or import packaged products to Finnish markets and whose turnover exceeds €1 million. The product responsibility applies to all packagings as well as the packaging waste generated from their use. For further information, contact Suomen Pakkauskierätyys RINKI Oy, rinkiin.fi.

Identify harmful environmental impacts. Establish how they can be reduced.

A business does not necessarily have to make large investments. Instead, it can just implement changes to existing practices to create the desired impact. For example, electrical appliances consume a lot of energy while on standby: a computer’s electricity consumption may reduce by as much as 60% when energy-saving measures are introduced (source: Motiva). Monitor energy consumption in your business systematically, so that you notice any areas of unnecessary consumption.

Familiarise yourself with waste-disposal regulations in your business’s area.

The sorting and reduction of waste generated by business operations is really important. Waste that has been well sorted and delivered to the waste collection point can be used again. Generally speaking, the same sorting regulations apply to businesses operating in a residential building as they do to residents. If a business operates in its own business premises or property, it will create an independent waste-disposal agreement.

The best solution for the environment is the reduction of waste; mixed waste that has not been sorted is money that is pointlessly carried to a waste tip. More guidance on recycling is available from www.kierrätys.info.

Respect the environment if you use dangerous materials.

Hazardous waste contains substances which, already in small quantities, may be harmful or hazardous both to people and the environment www.vaarallinen-jate.fi. A list of different types of hazardous waste and their collection points can be found in kierrätys.info.

Chemicals and other hazardous materials must be used and stored as provided for. For further information on chemicals, see www.tukes.fi/en/.

Think about the environment when you make purchases.

Use eco-label products that have been produced nearby, and try to use Fair-trade or organic products. Buy products that are in economy-size packs or that are recycled. You can also buy green (environmentally friendly) electricity. New fridges, freezers and dishwashers are more energy efficient than old ones. Savings can also arise by using less electricity, water or even detergent. Familiarise yourself with the eco-friendly labels such as the Swan mark, the Flower mark, the Energy mark, as well as “Luomu” (Organic), the EU organic mark, Demeter, Ekoenergia and the “Reilu kauppa” (Fair-trade) marks.
To succeed in business it is important to know Finnish business culture, attitudes and customs. Then it is possible to serve customers better and also understand what your customers expect.

The Finns like to use their time effectively. They happily plan timetables and stick to the times agreed. In written Finnish, the 24-hour clock is used. It is still good to check agreed meeting times by e-mail for instance.

The working day generally starts in the morning around 8 a.m. and ends in the afternoon around 4 p.m. Lunchtime is around 11 a.m. – 1 p.m.

All people are valued as equal regardless of age, gender, profession and religion. Women are equally involved both in corporate life and as public servants. Addressing people using the familiar form of “you” in Finnish is very common. It is good to remember to be polite when talking to people in meetings, phone conversations and e-mails.

It is good to thoroughly prepare yourself for meetings and to arrive on time. On arriving at a meeting, a firm handshake while looking at your colleague’s eyes creates a trustworthy first impression. Finns drink a lot of coffee, and it is also often provided in business meetings. At the end of a meeting, people shake hands.

In Finland, businesses encounter little bureaucracy. Decisions are made quickly, and businesses act efficiently after careful planning and preparation.

Finland is among the world’s least corrupt countries, so gifts, of either goods or money, must never be offered to officials or business partners. However, a small reminder of a good acquaintance is allowed, such as giving a card or a small gift of minor value, for example at Christmas.
ACCOUNTING PERIOD is a period of time (usually 12 months) for which the company’s result (= profit or loss) is calculated. In some (exceptional) circumstances, the business’s financial period may be shorter or longer than 12 months (but no more than 18 months), when operations are commenced or terminated or the date of the financial statements is changed (Finnish Accounting Act). The financial period of a self-employed person and a private trader must be a calendar year unless (s)he prepares a financial statement and applies double entry bookkeeping.

BALANCE is the difference between the debit and credit accounts of a company. The balance of the accounts payable and receivable states the amount of receivables or payables and the bank statement shows the amount of cash in the account or the credit used of the account.

BALANCE SHEET This is a statement of account forming part the financial statements of a business. It shows the assets and debts of the business at a certain point in time. In the balance sheet, the assets owned by the business are listed under the Assets heading (debit) while the shareholders’ equity and the business’s debts are listed under the Liabilities heading (credit), the same as the accumulation of appropriations and the provisions.

BANKRUPTCY is where the business’s operations end and all distrainable assets are converted into cash to pay debts that have arisen from the business’s operations. Bankruptcy proceedings may be initiated by the debtor itself or the creditor.

BENEFIT This is generally money to which an individual has a right on the basis of legislation, for example. Benefits include pension benefits, amongst other things.

BOOKKEEPING
- Double-entry bookkeeping means that every business transaction is recorded in two accounts, i.e. a debit (charges) and a credit account (income). The entries in double-entry bookkeeping explain why money is moving and from which account it has been taken (such as a cash debit, or a sales credit). Financial statements are prepared on the basis of the reception of goods and services according to the entries in double-entry bookkeeping (the performance-based approach). These include the income statement and balance sheet for the accounting period, notes to these, as well as a list of the accounting books and materials. Details relating to the notes and details of the balance sheet items must be enclosed with the financial statements.
- Single-entry bookkeeping In single-entry bookkeeping, expenditure, income, interest, taxes and personal use of goods and services are recorded on the basis of movement of cash (the cash-payment basis). This describes the business’s income and expenditure.

BREAK-EVEN POINT means the theoretical level of net sales where the business has a zero result, i.e. it makes no profit and no loss.

BUDGET is a company’s plan of action in euros. It is to be completed during a specific period of time. In this, the profit and cost targets are presented numerically, in euros, for instance.

BUSINESS ACTIVITY This is a way that someone earns money to live off. Businesses include, for example, transport, hotel and bookkeeping services and catering activities.

BUSINESS ANGEL This is an individual who invests his/her own money in growth enterprises. A business angel may, in addition to making capital investments, act, for instance, as a member of the board of directors or as a business mentor or help in finding contacts and creating collaborative relationships.

BUSINESS IDEA A business’s operations are based on a business idea, which is a description of the benefit of a product or service, its marketing and the line of business, along with how the idea will be commercialized.

BUSINESS INCUBATOR This helps a new business so that it can grow and develop. A business incubator provides an enterprise with, for example, premises, advisory and expert services, mentoring, training and networking opportunities. The entrepreneur creates an agreement with the business incubator for a fixed period, usually two years.

BUSINESS OPERATING MODEL This shows what happens in a business, so that a product or service can be delivered. It is a description of the different functions in the business and how they interact.

BUSINESS PLAN This is a written plan of the implementation of the business idea in practice. It includes an assessment of the factors affecting profitability as well as estimates of sales, investment requirements and sources of finance.

BUSINESS TO BUSINESS means between businesses. For example, a marketing campaign may be just directed at businesses, i.e. business-to-business.

CAPACITY means ability to perform or produce. For example, how many goods a business is able to produce in a certain time period.

CAPITAL Money or assets (property given as a capital contribution) that the entrepreneur him/herself or another investor transfers to a business. Capital can be divided into shareholders’ equity and liabilities. In addition to equity that has been invested in the business, shareholders’ equity comprises capital that has accumulated from operational income or valuation of the balance sheet assets at a value higher than the acquisition cost. Liabilities comprise capital which an external party has invested in the business and which must be paid back. Depending on the terms of the loan, a subordinated loan may be either equity or liabilities.

CAPITAL INCOME refers to proceeds from property, capital gains and other income that can be considered to have accrued from the company’s assets, such as interest income, rent income, profit on sale and dividends from listed companies. Part of the business income of a private entrepreneur, a partner’s share of the business income of a general or limited partnership and the dividends paid by a limited liability company can be considered capital income. How large a part this is depends on the net assets of the entrepreneur or partner. The tax rate for capital income is 30% up to €30,000 and 34% for any share exceeding €30,000.

CASH FLOW refers to money that comes into the company when it sells goods or services and money that goes out of the company. Other monetary income, such as investments, loans and dividends, are also included in the cash flow.

COMMITMENT This is a binding promise. It means that the person must do what (s)he has committed to do or what (s)he promised to do.

COMPETITION In its marketing, a business can use various means by which it differentiates itself from other similar enterprises. These may be, for instance, location, products, quality, price and availability. The opposite of competition is a monopoly where only one enterprise engages in a specific activity and thus it is able to set prices for its products at the level it wishes because there is no competition. Economic competition is regulated by competition legislation. See also Direct and indirect competition.

COST An expense or part of an expense allocated to a certain accounting period, most often for a financial period.

CREDIT In bookkeeping, financial transactions are entered in accounts for whose right the term “credit” is used and for whose left side “debit” is used.

CROWDFUNDING is a practice for collecting funding for entrepreneurial activity via crowdfunding platforms in the Internet.
CUSTOMS CLEARANCE When goods are imported or exported, tax-related and administrative procedures are associated with this. For customs clearance, a declaration form is completed, where the authority is provided with information about the goods, such as their value and quantity.

CUT-RATE PRICE means an unreasonably low price level compared to production costs and current market prices.

DAILY CONSUMER GOODS are consumer goods used on a daily basis, such as all food products, soap and toilet paper.

DEBIT (and CREDIT) In bookkeeping, events are entered into different accounts. Income is entered on the credit side and increases the profit, while expenditure is entered under debits. An increase in assets is recorded on the debit side and an increase in debt is entered on the credit side.

DEGREE OF SOLVENCY The more equity an enterprise has in relation to loan debt, the more solvent the enterprise is.

DEPRECIATION The acquisition costs of fixed assets subject to wear and tear (such as buildings and equipment) are entered on the balance sheet as assets and deducted in accounting as depreciations during the time the asset is of financial value (during the commodity’s depreciable lifetime).

DIRECT AND INDIRECT COMPETITION Direct competition means that another business competes openly with your business and offers the same products and services. Indirect competition means that another business offers different products and services from your business, but they can fulfill the same needs. For example, a pizzeria will compete indirectly with a fast-food outlet selling hamburgers but directly with another pizzeria.

DISTRIBUTION OF PROFITS refers to the share of the distributable assets of a company decided to be distributed. The amount of the distributable assets in the balance sheet may be distributed to the shareholders of a limited-liability company.

DOUBLE-ENTRY BOOKKEEPING See Bookkeeping.

DUE DATE is, for example, the last date of payment on an invoice.

EARNED INCOME For example, salary, pension and benefits (such as study grant, child home care allowance or unemployment allowance). The taxation for earned income in Finland is progressive, i.e. the tax rate increases as the income increases. This means that people who earn a lot have a higher tax rate than people who earn less. The tax paid on your earned income includes the state tax, the municipal tax and the church tax (if any). Depending on the municipality, the municipal tax rate is between 16.50% and 22.50%. The church tax rate varies between one and two percent.

E-COMMERCE is commerce conducted via internet. Purchases by consumers shall be governed by the provisions on distance selling; it is worth while to examine them carefully before establishing an online store.

EEA AREA This includes Iceland, Liechtenstein and Norway, plus the member states of the European Union. EEA means European Economic Area.

E-INVOICE means an invoice in electronic form which the consumer has ordered in his/her Netbank from the invoicer and which may also be placed in direct debiting.

ELECTRONIC BILLING means the sending and receipt of an invoice in electronic form. The invoice data is transmitted directly from the system of the invoicer to the data system and accounts ledger of the recipient’s financial management solution, where the invoice may transfer directly to approval, payment, accounting and finally to archiving. Electronic billing in different forms may be sent with most of the financial management and invoicing solutions. Public administration has, for the most part, transferred to electronic billing. You can send e-invoices also by using free invoicing applications or electronic billing forms provided by operators as well as through netbank. The transfer of an e-invoice is always subject to an invoice-specific charge but nowadays no starting or monthly debiting is made. Public administration has, for the most part, transferred to electronic billing.

ELECTRONIC INVOICE is the general term for an invoice in electronic form. The electronic invoice may be the consumer’s E-invoice, electronic billing between companies or even a PDF invoice transmitted via E-mail.

EMPLOYEES’ PENSION INSURANCE is obtained from pension insurance companies. The entrepreneur must take out such a policy when an employee’s wages and salaries exceed €58.27 a month (2018 figure).

ENTREPRENEUR This is an individual, who alone or together with others, engages in business operations via an enterprise. The aim of the operations is to make a business opportunity profitable whilst being subject to various risks. Entrepreneurs are divided into self-employed persons and traders.

EUROPEAN UNION MEMBER STATES (in 2018): The Netherlands, Belgium, Bulgaria, Spain, Ireland, Great Britain (the United Kingdom of Great Britain and Northern Ireland, and Gibraltar)*, Italy, Austria, Greece, Cyprus, Croatia, Latvia, Lithuania, Luxembourg, Malta, Portugal, Poland, France, Romania, Sweden, Germany, Slovakia, Slovenia, Finland, Denmark, the Czech Republic, Hungary and Estonia. In 2016, the United Kingdom decided to leave the EU. The negotiations on the separation will start in 2017.

EXPENDITURE An expense for a specific calculation period, usually an accounting period, or part of an amortized cost.

FAMILY BUSINESS This is that type of business where mainly family members or close relatives work in the business either as shareholders, active partners or as individuals assisting the entrepreneur.

FINANCE Starting up a new business always requires money. Finance may include the entrepreneur’s own money, operational income, loans or state subsidies.

FINANCIAL PERIOD This is an accounting period (usually 12 months) for which the business’s result (profit or loss) is determined. In some (exceptional) circumstances, the business’s financial period may be shorter or longer than 12 months (but no more than 18 months), when operations are commenced or terminated or the date of the financial statements is changed (Finnish Accounting Act). If the financial period of a self-employed person and a private trader must be a calendar year unless (s)he prepares a financial statement and applies double entry bookkeeping.

FINANCIAL STATEMENTS cover an accounting period. They show the result of the company for the accounting period and the company’s financial position. They show the financial result for the business and its financial position at the end of the accounting period. It includes the income statement and the balance sheet for the financial period as well as the notes and the list of books and records. It shall be prepared at the close of each financial period. The financial statements are checked by an auditor, if the business is obliged by law to have its accounts audited or if the business chooses voluntarily to have an audit. A self-employed person and private trader shall not have to prepare a financial statement if, during the last ended financial period and the preceding financial period, no more than one of the thresholds is exceeded:

1) Balance sheet total exceeds EUR 350,000
2) Turnover exceeds EUR 700,000
3) On the average, 10 employees employed during the financial period.

FIXED COSTS are the costs of a business that are not dependent on the level of production over a short time period and instead remain constant. Typically, fixed costs include, amongst other things, rental of premises, monthly wages and salaries, bookkeeping and costs arising from the use of machines.

FORM OF ENTERPRISE The forms of enterprise that can be registered in Finland are a private trader (firm), general partnership, limited partnership, limited company and co-operative, as well as the less common forms, public limited company and Societas Europaea. The form of enterprise affects limitation of the entrepreneur’s liability, the minimum number of people founding the enterprise, taxation and distribution of profits as well as registration payments in the initial stages and the minimum capital required.
GAINFUL EMPLOYMENT Any activity that aims to generate cash income or other income of monetary value.

GENERAL COMMERCIAL ACTIVITIES means that the enterprise engages in, or that it is able to engage in, all kinds of lawful business activity. General commercial activities can be recorded in the foundation documents for an enterprise and they are declared in the Finnish Trade Register. (Thus, no particular line of business is specified, such as construction or cleaning.)

GOODS Bread, milk and other products that are used directly are consumer non-durables. Consumer durables include, for example, washing machines and televisions whose operating life is long. With the help of capital goods, these consumer goods are produced, or new capital goods. Capital goods include, for example, raw materials, machines and fuel.

GRAPEVINE is a term for unofficial information that people pass on to each other. The grapevine may be, for example, chitchat in the workplace or writing in an internet discussion forum. Some people may spread false information on purpose.

GROSS PRICE The total price without any discounts and including tax.

GUARANTEE This means that another person (the guarantor) promises to pay a person’s debts to the creditor, if the debtor is not able to pay his/her debts. The guarantee may be, for example, a personal guarantee, a joint guarantee, a blanket guarantee or a conditional guarantee.

INCORPOREAL RIGHTS protect immaterial rights, such as technology, design, trademarks and other characteristics. An incorporeal right is an exclusive right, i.e. only the holder of the right or someone licensed by him/her may use, for instance, a patented invention or a utility model in commercial operations. Incorporeal rights can be generally divided into copyrights (written or artistic works) and industrial property rights (for example, patent rights, utility models, design rights, trademarks and rights to use a business name).

INDIRECT PERSONNEL COSTS are statutory payments that a business must make to the Finnish Tax Administration and to the pension and accident insurance company as well as to the unemployment insurance fund in addition to the gross salaries payable to employees. Indirect personnel costs include social security, employee pension insurance, worker’s compensa-
tion insurance, unemployment insurance and group life assurance contributions.

INNOVATIVE means new, novel or fresh.

INTEREST is income, presented as a percentage, that is charged for use of money given as a loan. As a borrower and payer, it is worth choosing as low an interest rate as possible, while as a depositor, it is worth searching for as high an income as possible for your money. A fixed-interest rate stays the same for the whole loan period, but a variable interest rate is linked to the reference rate of interest so that it is reviewed at specific time intervals. The reference rate of interest may be, for example, the Euribor rate. Euribor is a reference rate of interest that is published daily and that the banks use when they offer unsecured loans to other banks on the euro money market. In practice, Euribor is the interest rate used when a bank receives loans from other banks, and the bank then lends these funds to others using an interest rate that is higher than Euribor (Euribor + margin).

INVESTMENT is an acquisition or an expenditure with long-term effects for which the company expects to receive income during the course of several accounting periods.

INVOICE-BASED ACCOUNTING In invoice-based accounting, invoices which have arrived or been sent are recorded in addition to the items included in payments-based accounting, even if they have not been paid yet. In such a case, the bookkeeping must include trade receivables and accounts payable.

LEASING FINANCE refers to long-term rental of fixed assets, i.e. a machine or appliance that is acquired is not transferred into the user’s assets. Instead the user pays for its use, and then it is returned to its owner. With leasing finance, you are able to use a machine or appliance without committing a lot of money to it at the time of acquisition, i.e. it is cheaper than buying it.

LEI An LEI (Legal Entity Identifier) is a global identifier that is meant to be used to identify companies and corporations doing business on the financial market. A company or corporation needs an LEI if it deals in listed securities, such as stocks, exchange-traded funds (ETF) or derivatives. In Finland, the LEI must be applied for through the LEI service of the Finnish Patent and Registration Office.

LINE OF BUSINESS This indicates what kind of business operations an enterprise engages in, for example, catering activities or retailing of textiles.

LIQUIDITY means the ability of the business to meet payments when they become due.

LOGO This is the registered or established symbol for a business, via which customers distinguish the enterprise from its competitors.

MANAGING DIRECTOR or CHIEF EXECUTIVE OFFICER (CEO) This person manages the day-to-day administration of an enterprise in accordance with the directions and regulations given by the board of directors. (s)he is responsible for ensuring that the accounting is in accordance with legislation and that the financial management is organised in a reliable way. The managing director or CEO must provide the board and its members with the information that is necessary for them to take care of their duties on the board.

MARGIN refers to the funds available in the bank. Also see “sales margin”.

MISSION STATEMENT This is a description of the aim of the business’s operations, i.e. why the enterprise exists. The business idea is an operational plan that explains how the mission statement will be implemented in practice.

NET CASH FLOW FROM OPERATIONS This refers to the difference between income receivable from day-to-day business income to be used to cover the expenses of the enterprise.

NET OPERATING PROFIT is an item on the profit and loss account that is calculated by deducting variable costs, fixed costs and depreciation and write-downs from net sales. Net operating profit is the profit on the business’s operations before distribution of profits. The distribution of profit shall here mean interests, taxes and dividends.

NET PRICE The price of a product from which all discounts have been deducted. Refers to the price without value added tax.

NET PROFIT (result of the financial period) is the company’s result after taxes but before appropriations and extraordinary items. In other words, it is the company’s net sales minus variable costs, fixed costs, depreciation, write-downs, interest costs and taxes.

NET SALES OR TURNOVER refers to the proceeds (without VAT) a company receives from its business, such as from the sales of services or goods, during a specific period of time, such as a month or a year. Variable and fixed costs caused by sales are not deducted when calculating the turnover, but offered discounts are deducted.

NETWORKING A network refers to collaborative partners who bring added value to an enterprise. You can also collaborate with competitors, and create, for example, a joint newspaper advertisement.

NOTES Notes are a mandatory part of a company’s financial statements where the figures on the income statement or balance sheet are supplemented with verbal information to provide a correct view of the company’s operations and financial status during the period under review. There is a separate decree for small enterprises and microenterprises (the Government Decree on the information presented in the financial statements of a small undertaking and micro undertaking), which explains which notes are mandatory and which income statement and balance sheet formulae are to be used in the financial statements.

OFFER This is a binding proposal made to another party (vendor or purchaser) to work out an agreement or deal, with the proposal containing the terms of the deal (such as price and time of delivery).
**Penalty Interest on Late Payments** The interest payable after the invoice payment date, i.e. the due date. This is an additional charge that is levied if the initial sum has not been paid on the due date, at the latest. According to the Finnish Interest Rate Act, the consumer must not be charged a penalty interest rate that is higher than the general, statutory penalty interest rate. The penalty interest rate is the reference rate specified every six months by the European Central Bank + 7% points. This is the highest rate of interest that a business may charge its consumers. Between 1 January and 30 June 2018, the said penalty interest rate may be 7%. In commercial contracts, the penalty interest rate is the reference rate + 8 points. Between 1 January and 30 June 2018, the said penalty interest rate may be 8 percent. The interest on arrears for any taxes (unprompted tax, advance tax) paid after the due date is 7% (in 2018).

**Prepayment of Tax** can happen when tax is withheld from an employee in accordance with the personal withholding rate shown on the tax card, or it may be an advance payment made on receipt of an advance-tax bill.

**Price** Compensation payable in money for goods themselves, for use of them or for a service.

**Product Life-Cycle** A business's products have a life cycle which begins with development work and ends when sales of the product fall and keeping it as part of the range of products becomes unprofitable.

**Profit** is the lowermost row of the income statement.

**Profit and Loss Account** This is part of a business's financial statements. The other elements are the balance sheet, the annual report and the notes to the financial statements. The profit and loss account presents the income earned in the financial period, and the costs relating to the financial period, in the form of a subtraction calculation. The profit and loss account shows the result for the financial period specified (profit or loss).

**Profitability** A business is profitable when the difference between the business income and expenses is positive, i.e. the company makes a profit.

**Promissory Note** A document issued for a loan that shows the parties involved, the amount lent, the payment schedule and the interest payable on the loan.

**Property Given as a Capital Contribution** means assets put into a business as a non-monetary investment. Property given as a capital contribution may only be assets that have a financial value to the enterprise. A commitment to perform work for the enterprise can not be regarded as property given as a capital contribution. The subscription price of shares can be paid as property given as a capital contribution when a limited company is established. Valuable work tools and a car to be used in the business, for example, can also be property given as a capital contribution.

**Public Relations** A continuous activity via which an enterprise tries to gain the understanding and support of important groups, such as collaborative partners and customers. This is abbreviated as PR.

**Public Sector** Municipal and state bodies that are responsible for tasks relating to management of the country as well as teaching, national defense and healthcare, amongst other things.

**Reference** This gives details of the results of one's previous work and of former or current customers as evidence of one's competency.

**Retailer** This is an importer of goods or a business that handles retail sales of products of industrial enterprises.

**Sales Margin** Sales margin is that quantity of money that the vendor has left when the direct (variable) costs relating to creating the product or service have been deducted from the price paid by the customer. The sales margin does not take account of the fixed costs of the business. The lower the sales margin percentage, the higher the net sales required by the enterprise, so that operations are profitable.

**Security** By obtaining a security, a lender tries to ensure that it will receive a balance owed to it. An example is a two- or three-month security deposit paid on a lease of premises. Securities can be divided into real securities and personal guarantees. A real security relates to an object-specific liability for debts where specific property has been entered as assets. A specific asset is assigned to cover the debt. A personal guarantee means that a specific person becomes liable for the debt of another.

**Segment** This is a part of a specific entity. For example, customers can be grouped into different segments according to age, education and income level. Using segments, services or products and the marketing of these can be focused on a specific customer group, and thus a competitive advantage can be gained.

**Self-Employed Person** is an entrepreneur who operates in his/her profession without a fixed workplace and without external manpower. Examples of people who might operate as a self-employed person are a masseur/masseuse, a seamstress or a carpenter (NB: See definition of trader and double-entry-bookkeeping).

**Self-Employed Persons’ Pension Insurance** (YEL insurance) is a mandatory form of pension insurance for entrepreneurs, according to which an old-age pension is paid to entrepreneurs, as well as sickness benefit from the Social Insurance Institution of Finland (Kela, www.kela.fi), and maternity, special maternity and paternity allowances and parental benefit or rehabilitation allowance. The entrepreneur's YEL insurance contribution is based on his/her YEL work income. The YEL work income must at least match that salary that would be payable to an individual possessing similar professional skills, if (s)he were employed in that work. Thus, the YEL work income is not taxable income for the entrepreneur or earnings generated by the business. The minimum limit for YEL insurance work income is €7,656.26 per year (2018 figure). Guidelines on the determination of the entrepreneur's work income are available from the website of the Finnish Centre for Pensions: www.etk.fi > Pension Insurance > Insuring in Finland > The Self-Employed.

**Share** This is a part of a limited company's share capital. The shareholders own a certain number of shares, i.e. a part of the business. They have voting rights in the company according to their ownership, and they can receive a dividend consistent with their shareholding, i.e. compensation for the capital invested by them in the company. The articles of association of a limited company may specify what the voting rights of the shares are or the right to a dividend.

**Single-Entry Bookkeeping** See Bookkeeping.

**SME** means small- or medium-sized enterprises.

**Start-Up Money** is discretionary support for new full-time entrepreneurs. The support can be applied for in Employment and Economic Development Offices. The application must be made before commencement of the new business's operations.

**Statutory** There is legislation that relates to specific matters and explains how you should act. For example, there are forms of voluntary insurance where the individual can decide for him/herself whether he/she takes out a policy, but statutory insurance is compulsory for everyone.

**Streamlining** means reorganization of an enterprise. When a business is streamlined, costs are cut back, for example, by reducing the labour force and trying to increase earnings and improving the flow of capital. Corporate restructuring is a measure sanctioned by a court, via which the operations of a legal person that is overburdened with debts are reorganized. Reorganization proceedings may concern a private trader, a general partnership, a limited partnership, a limited company or a co-operative.

**Subcontracting** is work procured from an independent manufacturer or supplier outside the business.

**Tax Deducted at Source** is a deduction of tax made from a salary or work remuneration.

**Terms of Payment** establish in an agreement when and how the sales price is paid to the vendor.
TERMS OF SALE These concern the details to be arranged for a deal, such as price, quality and time of delivery.

THE FORCE OF LAW means that some decision – a verdict of a court or some other resolution of an authority – will become final and normally it is not possible to appeal against this.

TRADER This is an entrepreneur who has a fixed workplace or who employs other staff. A trader must use double-entry bookkeeping (NB: compare with a self-employed person). See Double-entry bookkeeping.

UNEMPLOYMENT BENEFIT Unemployed jobseekers can be paid unemployment assistance, a basic daily allowance or an unemployment-fund earnings-linked daily allowance by the Social Insurance Institution of Finland (Kela).

UNEMPLOYMENT FUND This pays its unemployed members an earnings-linked daily allowance. It means that the size of the daily allowance depends on the previous salary earned. Joining an unemployment fund is voluntary. In Finland, there are separate unemployment funds for employees and entrepreneurs.

VALUE ADDED TAX (VAT) is a tax on consumption which the consumer pays to a business as part of the price for a product or service. The VAT is paid by the business to the Finnish Central Tax Administration. The entrepreneur adds the VAT to the sales price of the product or service. The general rate of tax (tax percentage) is 24% in Finland. Companies may deduct the value added tax of a product or service they bought in their own accounting, provided that the Value Added Tax allows it. Businesses can deduct the VAT on products or services bought by them in their own accounting if the acquisition is deductible in accordance with the legislation. Only businesses listed in the register of those liable to VAT can make the deduction mentioned above.

VARIABLE OR DIRECT COSTS are costs arising from purchased materials and services that depend on the product or service sold. The direct costs of a product include all the costs that would not have occurred if the product had not been purchased or manufactured.

WARRANTY During the warranty period, the seller shall be liable for any defects or flaws in the goods. Generally, the vendor gives the customer a new product in place of the faulty one or it returns to the customer the amount paid for the product. Warranty is not statutory but giving a warranty is a voluntary benefit. If no warranty is given or if the warranty period has lapsed, the seller shall be liable for defects in accordance with the provisions on the liability for defects of the Consumer Protection Act.

WORKING CAPITAL A business needs working capital, because expenses usually occur before income. The working capital must be enough to cover the difference.
Enterprise Agencies in Finland at your service

People contemplating or starting entrepreneurship may turn to 125 business advisors and 1,500 experts for help. The network is supported by 1,000 undertakings and 270 associations. The advisory services have achieved ISO 9001/2008 quality certification. The quality criteria of the Enterprise Agencies require that of the enterprises that have started through Enterprise Agencies over 90 percent are still in operation after two years and 80 percent after five years.
Operating model of Enterprise Agencies

1. Contacting the Enterprise Agency
2. Advisor meetings
3. Expert visits
4. Business plan
5. Summaries and statements
6. Establishing a company
7. Follow-up and possibly development

Enterprise Agency will assist you in creating sustainable and profitable business!